

**ZENDESK SUNSHINE SETUP GUIDE**

**The Below requirements are needed to establish a connection zendesk sunshine.**

**Prerequisites**

Prerequisiteslink  
To connect your Zendesk Sunshine account to Fivetran, you need a Zendesk Sunshine account with an Owner or Administrative role.

**Setup Guide**

* Log in to your Zendesk account.
* In the left menu, click on the Admin icon in the sidebar.
* Under Channels, select API.
* Go to the Settings tab.
* Set the Token Access toggle to ENABLED.
* Click the + button on the top right of the Active API Token list.
* (Optional) Enter a description in the API Token Description box.
* Copy the token in the API Token field and store it somewhere secure. Once you close this window, you will never be able to see this API token again.
* Click Save to return to the API page. You will see a truncated version of the API token.
* Enable the Events API in the account. See Zendesk's Events API documentation for more information.

1. In Fivetran

* In the top right corner of your Fivetran dashboard, click on + Connector.
* Select the Zendesk Sunshine connector to launch the setup form.
* In the setup form, enter your desired destination schema name, domain, and email.
* Enter the API token you found in Zendesk.
* Click Save & Test. Fivetran will take it from here and sync your data from your Zendesk Sunshine account.

