# Reimagining Healthcare Access with Data Integration and Microservices at Scale

Transforming healthcare through Kubernetes-native microservices and modern data integration

## **About the Speaker**



### **Geetha Sharanya Bolla**

#### **University of the Cumberlands**

Healthcare technologist specializing in cloud-native architectures and interoperability solutions. Passionate about bridging the gap between cutting-edge technology and equitable healthcare access.

Focus areas include Kubernetes orchestration, FHIR standards implementation, and microservices design for healthcare systems.



### The Healthcare Data Crisis

80%

### **Critical Patient Data**

Remains siloed across disparate healthcare systems globally

This fragmentation impedes timely care delivery and inflates operational costs across the healthcare ecosystem.

## The Modernization Imperative

### Scalable Infrastructure

Healthcare systems require robust, cloud-native architectures that can handle growing data volumes and user demands

### **Interoperable Systems**

Seamless data exchange between providers, payers, and patients is essential for coordinated care

#### **Rural Access**

Underserved populations need technology solutions that bridge geographic and resource gaps

## Cloud-Native Architecture Revolution

Kubernetes-native microservices and standardized APIs like FHIR are fundamentally reversing healthcare system inefficiencies.

This architectural shift enables unprecedented scalability, resilience, and interoperability in healthcare technology infrastructure.



## Health Information Exchanges: Proven Impact



**Readmission Reduction** 

Integrated HIEs have reduced preventable hospital readmissions



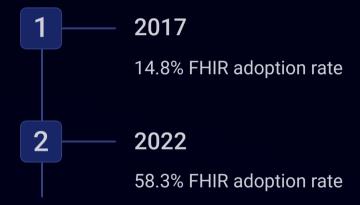
**Duplicate Testing** 

Decrease in redundant laboratory testing through data sharing

These improvements demonstrate the tangible benefits of integrated healthcare data systems on patient outcomes and cost efficiency.

### FHIr adoption & expansion 2023 expansion 2023 3UHexpansion 0082-2023 launch 2018 launch 5027-2018 launch 0065-0048-18 HZ-1383 Halthcare Icoathd healtccare interoperabillity standards

## FHIR Standards Adoption Growth



This dramatic increase in FHIR standards adoption has drastically improved healthcare system interoperability across the industry.

### **Kubernetes Performance Benefits**



**62% Transaction Boost** 

Increased throughput capacity under normal operations



47% Faster Response

Improved response times during peak load conditions

Containerized microservices on Kubernetes deliver measurable performance improvements for healthcare applications.

# Infrastructure Cost Optimization

Infrastructure Costs

Dropped by up to 57% through cloud-native optimization

Deployment Speed

Reduced deployment times by 74%, enabling rapid scalability



### **COVID-19 Telehealth Transformation**

### **Unprecedented Scale**

Cloud-native systems enabled telehealth to scale from just 1% to 35.3% of all healthcare visits during the pandemic.

This rapid transformation demonstrated the critical importance of scalable, resilient healthcare technology infrastructure.





## **Mobile Health Applications Impact**

Microservices-powered mobile health applications have significantly improved patient engagement and health outcomes.

- Enhanced medication adherence rates
- Better chronic disease self-management
- Increased patient empowerment through data access



## Rural Healthcare Success Story

**Rural India Implementation** 

### **Specialist Access**

58% improvement through Kubernetes-based telehealth platforms

### **Urgent Care Delays**

43% reduction in time-to-treatment for urgent conditions

## Design Principles for Resilient Systems

01

#### **Cloud-Native Architecture**

Build on containerized microservices with Kubernetes orchestration

03

### **Scalability Focus**

Design for elastic scaling to handle variable healthcare workloads

### **Standards Compliance**

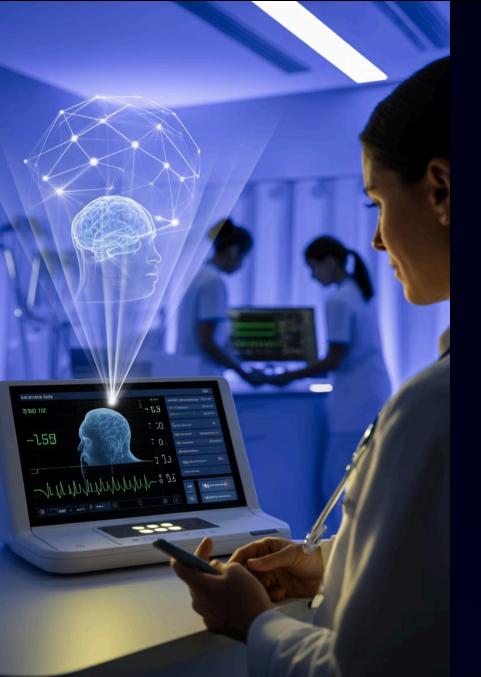
Implement FHIR and other healthcare interoperability standards

04

02

### **Security First**

Embed security and compliance throughout the development lifecycle



## **Key Takeaways**

Data Integration is Critical

Breaking down silos through standardized APIs and HIEs delivers measurable patient outcomes

→ Microservices Enable Scale

Kubernetes-native architectures provide the performance and cost benefits needed for modern healthcare

Equity Through Technology

Cloud-native solutions can bridge healthcare access gaps for underserved populations



## Thank You

**Questions and Discussion** 

**Geetha Sharanya Bolla** 

University of the Cumberlands

Building equitable healthcare systems through cloud-native innovation