

Green Checkmarks, Red Flags: What CI/CD Can't Catch

Tilda Udufo

March 29, 2024: Unusual CPU usage detected

```
$ ssh debian-sid  
# CPU spikes unexpectedly
```



Tests
Passing



CI Green



Reviewed

About Me

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What this Talk is About

What

CI/CD can show **green** pipelines while fragile assumptions, risky changes, or subtle regressions still slip into production.

Why

Automation enforces rules we already know — but it can't reason about intent, context, social dynamics, or overloaded reviewers, especially as systems and teams scale.

How

Pair automation with human safeguards: structured reviews, risk checklists, staged rollouts, and a culture that rewards slowing down when something feels uncertain.

A Familiar Scenario



Green tests



Successful
Builds



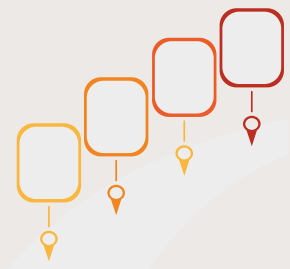
Successful
Deployments



Users still
have issues

build	qa	test
<ul style="list-style-type: none">✓ binaries✓ clone test repo✓ helper images 3✓ prebuilt helper images✓ prebuilt helper images windows 2019✓ prebuilt helper images windows 2022✓ prepare done✓ rpm verify fips✓ runner images	<ul style="list-style-type: none">✓ check generated files✓ check magefiles✓ check modules✓ check test directives✓ check version definition✓ code_quality✓ danger-review✓ docs:check feature flags✓ mage tests✓ yaml:lint	<ul style="list-style-type: none">✓ fuzz variable mask✓ gemnasium-dependency_scanning✓ gitlab-advanced-sast✓ integration test 4✓ integration test with race 4✓ unit test✓ windows 21H2 compile tests✓ windows 21H2 integration tests 4✓ windows 21H2 unit tests 2✓ windows 1809 compile tests✓ windows 1809 integration tests 4✓ windows 1809 unit tests 2

The XZ Utils Backdoor



Timeline

Late 2021: Contributor appears

Late 2022-2023: Influnce grows, becomes a maintainer and releases version

Feb 2024: Backdoor introduced into release

Mar 29, 2024: Backdoor found and disclosed



What Was Bypassed?

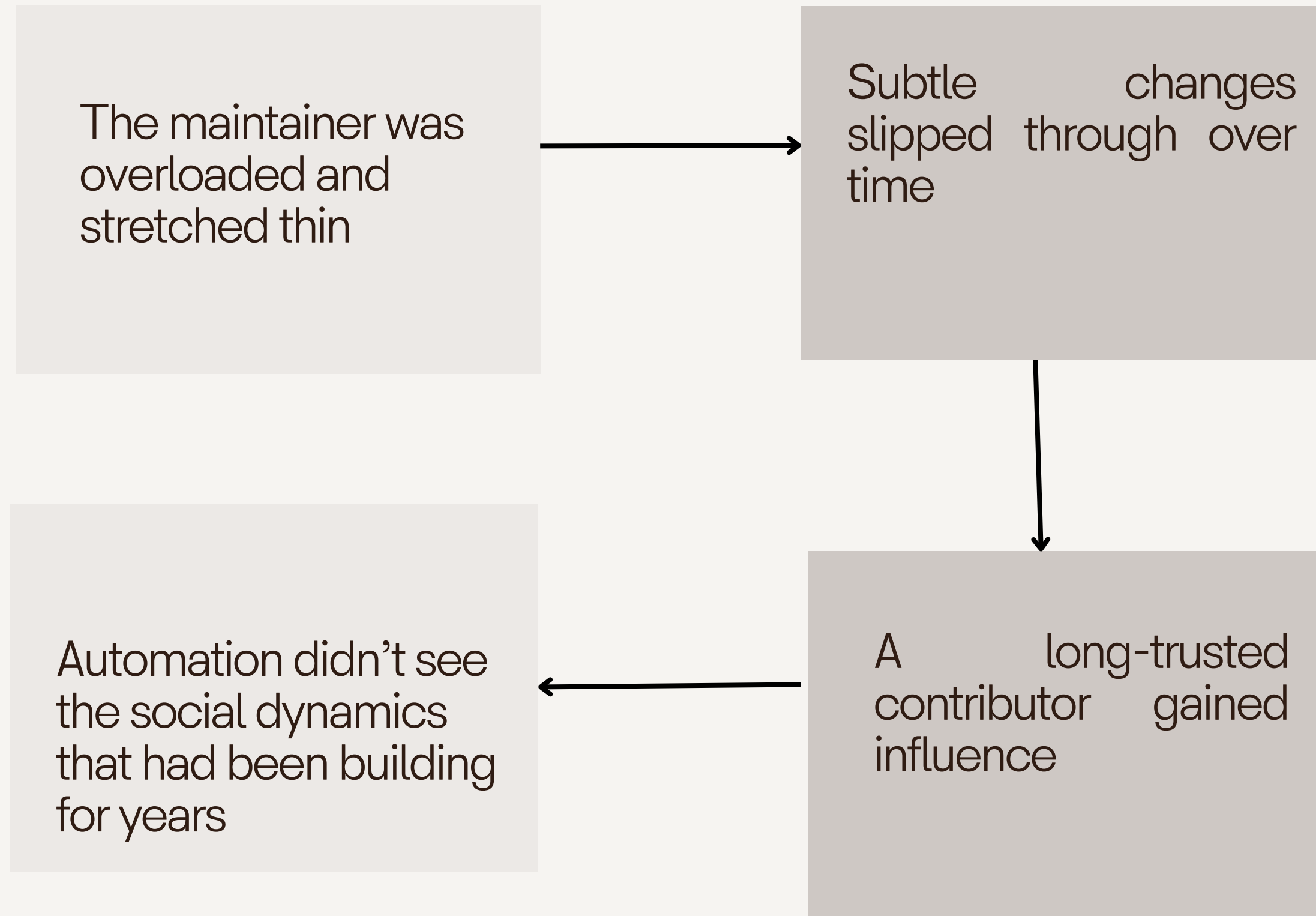
Tests and CI passed

Changes looked reviewable

Release artifacts contained hidden behaviour

Approved and shipped

The XZ Utils Lesson



Why We Over-Trust CI/CD

Green checks feel like certainty

Teams scale faster than review capacity

Deadlines push speed over caution

“If CI passed, it must be fine... right?”



CI/CD Is Powerful— But Limited

CI/CD answers:

“Does this code meet the rules we defined?”

It does not answer:

“Is this change safe in the real world?”

What CI/CD Is Good At

1

Repeatable, reliable builds

2

Consistent checks and linting

3

Automated testing

4

Faster deployments

5

Reduced human error

What CI/CD **Can't** **Catch** (By Design)

1

Social engineering

2

Subtle performance regressions

3

Integration behavior across systems

4

UX and workflow mismatches

5

Risky dependency changes

6

*Misconfigurations that look
harmless*

Trust Breaks at Scale



Personal trust works



Semi-known



Trust Broken

Why These Risks Escalate

1

More contributors = more assumptions

2

Automation hides fragile processes

3

Review becomes rubber-stamping

4

Trust grows faster than oversight

Systemic Pressures

1

Review queues pile up

2

Approvals happen under time pressure

3

“Just ship it” becomes the norm

4

Maintenance becomes reactive

Fragile Processes

1

Single reviewers for critical code

2

Unwritten “tribal knowledge”

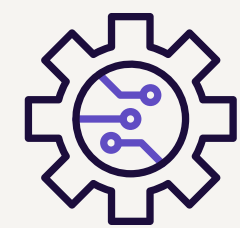
3

Informal rules about approvals

4

No ownership for risky areas

Designing Safeguards Alongside CI/CD



Review
Practices



Process



Culture

Stronger Reviewer Practises

1

Second reviewer for high-risk areas

2

*Rotate reviewers to avoid power
concentration*

3

Use risk checklists before merging

4

Separate fast lane vs slow lane PRs

Cultural Safeguards

1

Normalize: “I don’t understand — explain?”

2

Reward caution, not just speed

3

Document decisions openly

4

Pair review tricky changes

Before You Merge: Risk Reality Check

- ☒ Does this touch auth or infrastructure?
- ☒ Any new dependencies added?
- ☒ Hard-to-test code paths changed?
- ☒ Is rollback simple?
- ☒ Is the reviewer new to this area?
- ☒ Does this rely on "tribal knowledge"?
- ☒ Are we merging under time pressure?
- ☒ What could go wrong if we're wrong?

Strengthening CI Beyond Tests

1

Canary deployments

2

Post-deploy smoke checks

3

Monitoring tied to releases

4

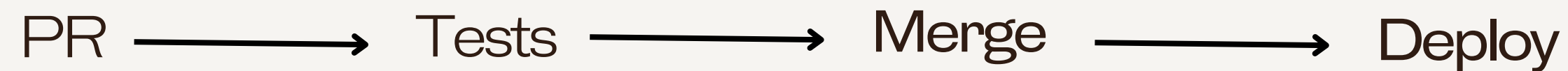
Dependency anomaly alerts

5

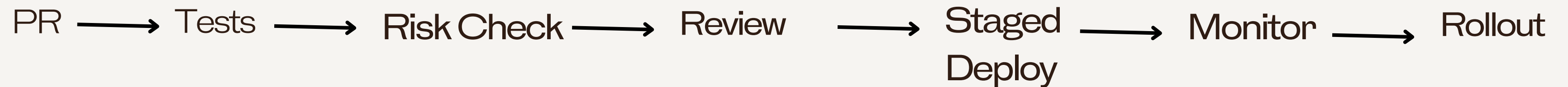
Error budgets and rollback triggers

Putting It Together

Before:



After:



Key Takeaways

1

CI/CD is necessary — but not sufficient.

2

Risk grows quietly as projects scale.

3

People and process fill the gaps automation can't.

4

Safeguards don't need to slow delivery

Thank You!

LINKEDIN & X

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