

Automate your Cloud Ops

And spend less time doing operations

Documentation

Documentation

RunBooks Checklists

Application Support and Operations takes up to 55% of Developer time

Faster resolution of Issues

- Faster resolution of Issues
- Simpler Escalations

- Faster resolution of Issues
- Simpler Escalations
- Easier onboarding

- Faster resolution of Issues
- Simpler Escalations
- Easier onboarding
- Better training

- Faster resolution of Issues
- Simpler Escalations
- Easier onboarding
- Better training
- Better Discipline

- Faster resolution of Issues
- Simpler Escalations
- Easier onboarding
- Better training
- Better Discipline
- Automation

- Faster resolution of Issues
- Simpler Escalations
- Easier onboarding
- Better training
- Better Discipline
- Automation

7 month kick-off 10% ongoing

Reality

Reality

► 7 month kick-off ►

Reality

7 month kick-off

We need something faster

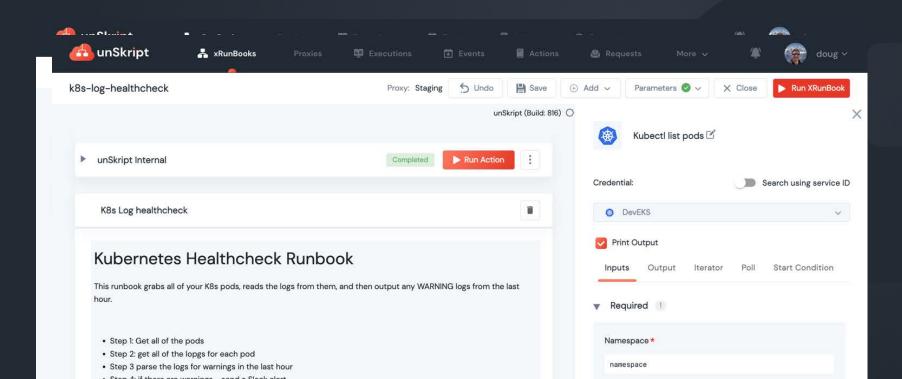


UNSKRIPT, INC.

Open Source RunBook Automation

Open Source RunBook Automation

Based on Jupyter Notebooks



http://runbooks.sh

Online - Collaborative

- Online Collaborative
- Python: No Domain Specific Language

- Online Collaborative
- Python: No Domain Specific Language
- Documentation via text/markdown

- Online Collaborative
- Python: No Domain Specific Language
- Documentation via text/markdown
- Easy Automation

Getting Started

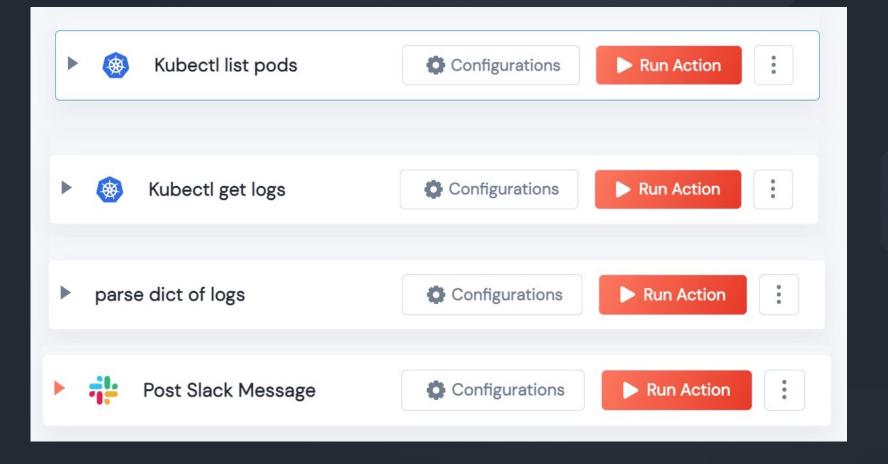
Runbooks.sh

Getting Started

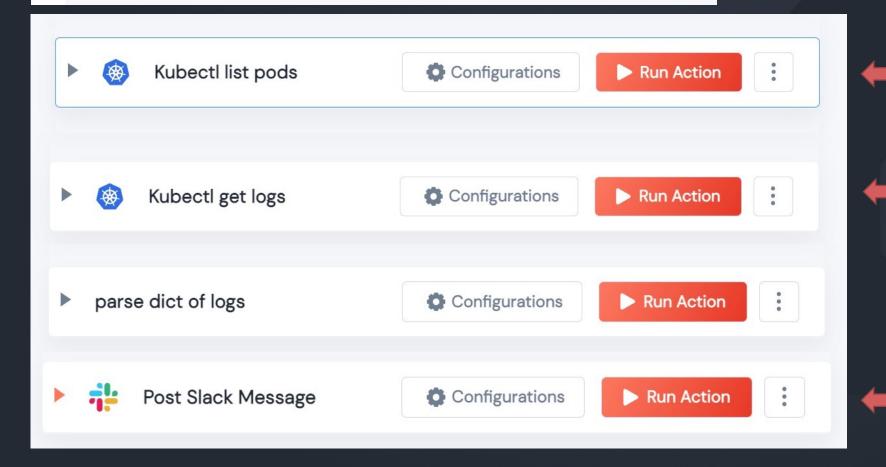
Runbooks.sh

Repository of 100s of RunBooks and Actions

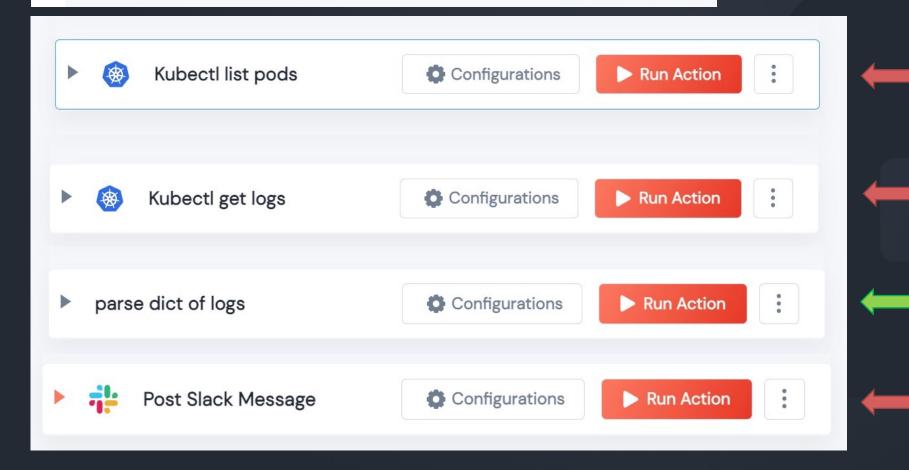
Kubernetes Healthcheck Runbook



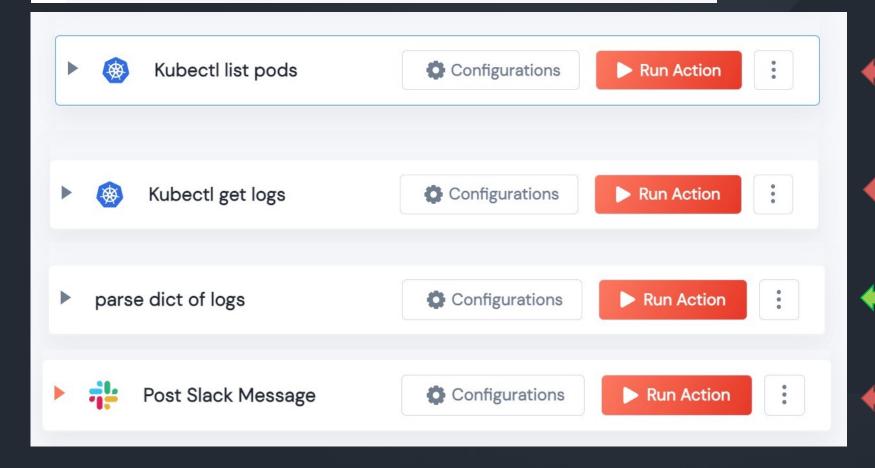
Kubernetes Healthcheck Runbook



Kubernetes Healthcheck Runbook



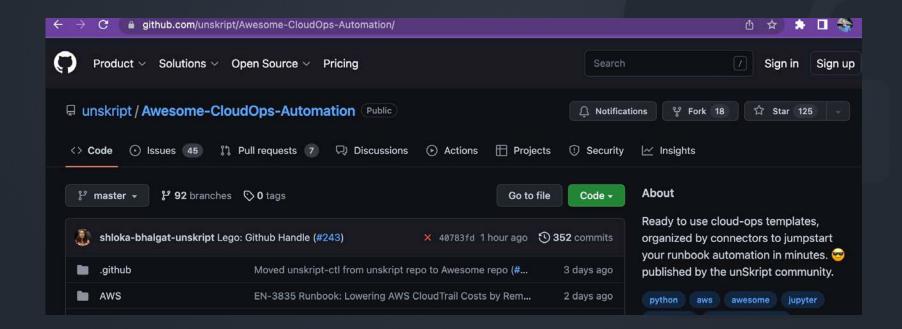
Kubernetes Healthcheck Runbook



RunBook in PR to Open Source

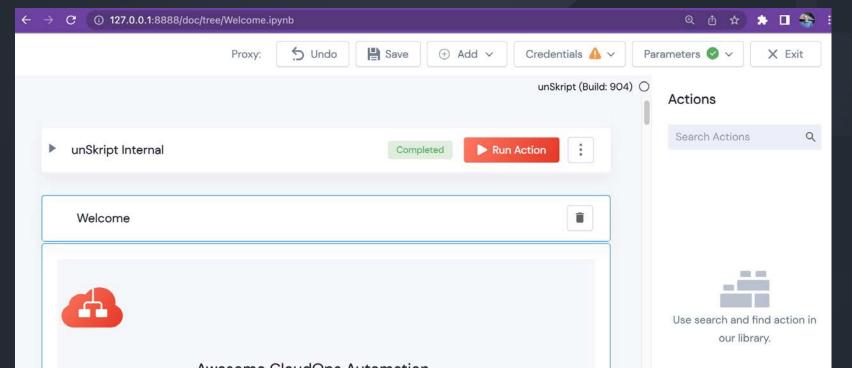
Getting Started

Runbooks.sh



Getting Started

Runbooks.sh Docker Install



http://runbooks.sh

Demo

RunBook AWS Service Quotas

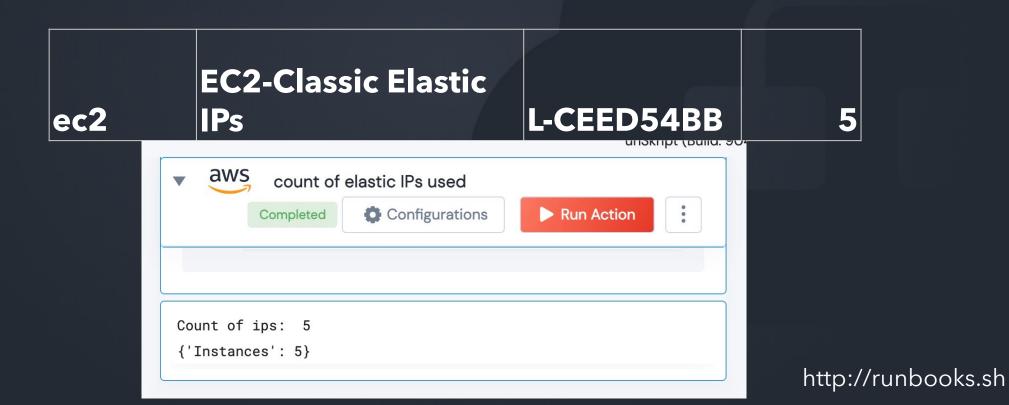
RunBook

AWS Service Quotas

	EC2-Classic Elastic		
ec2	IPs	L-CEED54BB	5

RunBook

AWS Service Quotas



RunBook

AWS Service Quotas

- 1. Get Service Quota
- 2. Get Usage
- 3. Check the difference
- 4. Warn Team limit is approaching Or: Request a higher quota

Summary

- RunBooks: Internal Documentation
 - Improve outcomes
 - Lower MTTR
 - Improve team collaboration
 - Can be Automated

Summary

- RunBooks: Internal Documentation
 - Improve outcomes
 - Lower MTTR
 - Improve team collaboration
 - Can be Automated
- Automation
 - Reduces Manual DevOps 'toil'
 - Auto remediations
 - Increase observability
 - Etc.

Summary

- RunBooks: Internal Documentation
 - Improve outcomes
 - Lower MTTR
 - Improve team collaboration
 - Can be Automated
- Automation
 - Reduces Manual DevOps 'toil'
 - Auto remediations
 - Increase observability
 - Etc.

- unSkript
 - Open Source
 - Jupyter Notebooks
 - Hundreds of automations built in

Resources

- unSkript
 - http://runbooks.sh



- https://unskript.com
- Things I Learned Managing Site Reliability for Some of the World's **Busiest Gambling Sites**
 - https://zwischenzugs.com/2017/04/04/things-i-learned-managingsite-reliability-for-some-of-the-worlds-busiest-gambling-sites/

Doug Sillars Head of Developer Relations @dougsillars



Learn more at: unSkript.com