Adrian McFarlane

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Skills

| Service Technician | Programming | Administration | Web Technologies |
|--------------------------|-------------|------------------|----------------------------|
| Diagnosing Issues | Python | Linux | HTML/CSS |
| Choosing Hardware | Typescript | Windows | REST APIs |
| Building Desktops | JavaScript | Systemd Services | Nginx reverse proxy |
| Laptop Repair | SQL | Terraform | Cloud Hosting(AWS, Google) |
| Phone Repair | Bash | Proxmox VE | Firewalls |
| Data Backups | PowerShell | Docker | VLAN configuration |
| Installing Networks | HCL | Github Actions | DHCP configuration |

Experience Encepta - Field Technician

(June 2021 – Aug 2021)

- Conducted field audits of client telecommunications equipment data and updated to match what was seen in the field.
- Used GIS mapping software to match location coordinates from data with real world devices.
- Identified and photographed devices to mark faulty units needing replacement.
- Independently managed schedule and routes to ensure project deadlines were met.

Evergreen Computers - IT Service Technician

(Jan 2020 - Sept 2020)

- Diagnosed, serviced, replaced parts, and made suggestions of potential solutions to customers regarding the hardware or software of their computers.
- Created parts lists and built custom desktop computers based on customer's needs and abilities.
- Wrote PowerShell scripts to automate repetitive processes and lower service turnaround times. These scripts are now used by management and all new employees as part of new company procedures.
- Created new company data backup and recovery procedures to prevent customer data loss.
- Provided in depth troubleshooting and service to managed service clients.

Starbucks Grouse Mountain - Supervisor

(Dec 2014 – Dec 2016)

• Lead groups of baristas to success in the busiest Starbucks in Western Canada, often with over \$15,000 in daily sales.

Education

British Columbia Institute of Technology

Computer Information Technology Diploma - 90% GPA Sept 2020 - Present (Graduating May 2022)

Projects Statify - Spotify Statistics

(May 2021)

- Worked in a team organized using the scrum framework to design and build a website that allows users to view their hidden Spotify statistics.
- Acted as the product owner and was responsible for the overall vision of the project, developing user stories and assigning these tasks to team members.
- Developed a server backend using JavaScript, express, passport authentication, and EJS template pages.
- Implemented a continuous integration pipeline using CircleCI to run a suite of unit tests on every commit/pull request.
- Configured a continuous delivery pipeline using Github actions to automatically build a docker image and deploy to google cloud on every commit to the master branch.

Blackjack - Card Game and REST API

(April 2021)

- Developed a Blackjack game using python and pygame
- Designed the game display and logic to follow the Model-View-Controller architecture pattern.
- Created a REST API using flask that allows the game to report the details of all most recent hands.
- Created a website to view data about the most recent reported hands, including the player who won and their earnings.

Home Server - Proxmox Virtual Environment

(Nov 2020 - Ongoing)

- Designed and built a server using hardware optimized for virtualization, data storage, and media streaming.
- Configured Proxmox VE and managed a suite of LXC and docker containers to run services for file downloading, storage, and streaming.
- Hosted personal websites, APIs, game servers and configured port forwarding and DNS options for each.
- Currently in the process of updating every container to use the terraform Proxmox provider, allowing control via Infrastructure as code.