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	Payment by cheque to be crossed made payable to Connecting Communication & Solutions applicant/company name & A/C number on reverse side of cheque).				s Pte. Ltd. (Please kindly write			
Code:								
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ger :						Contact Number:		
			-		ions, which te	rms and conditions shall app	oly on CCS acceptance o	of this application. Including a
*I/We have r	ead and unde	erstood the	above terms	s and condi	itions, and tha	t the terms and conditions r	may be viewed at http:/	/www.ccsidd.com/# .
agreed to CC	S its right to l	bill and coll	lect from *m	e/us the fe	es and charge	s under this Customer Agree	ement and *I/We shall	pay all fees and charges to CC
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Signature of Applicant / Company representatives Company Stamp Date (dd/mm/yy)



Mobile Service Application Form										
	Mobileshare or Contract)	Account code :								
New Mobile Phone Number	Agent code :									
Recontract Transferring to CCS (2 Years Contract)	Change of account code	CED (24Mth) :								
Existing / Main Mobile Phone Number	SIM Required	Existing Plan :								
F 1 1 1		Dept/Username :	NIETT							
Equipment Model / Brand : Equipment Penalty Amount (Subjected to GST): Price Plan * (Price quoted are Subject to GST) - Monthly fixed	Downgrade Penalty (Subjected to GST): recurring fee (24 months)	\$	NETT							
Monthly Subscription Plan Value Added Services * consists solely of the following services, each provided upon the specific terms and conditions for the relevant service(s).										
Autoroam	DataX2	Mobileshare								
Pay-As-You-Roam **	DataX3	X Bar PRS and NON PRS								
Caller ID	DataX4	Bar 1900 Service								
VoiceMail	DataXINFINITY	Bar GPRS								
Free V019 (700Mins)	DataMore	Bar Data Roaming								
Auto-Subscribe Dataroam Daily (EDR)	Data Roam Saver UL	Class A (Bar all roaming)								
Enterprise DataRoam (EEDR)										
Data Threshold Capped @	Others:									
**25% surcharge applies for Pay-As-You-Roam Auto-Subscribe Dataroam Daily(EDR) activation is compulsory in the event that customer does not require any data roaming plan										
Remarks:		TF/P in:								
		EQ CED:								
		PTC:								
Please note that there will be variable charges (calculated monthly based of	on record of Services and/or Value Added Service and Reconnection fee a	pply).								



Signature of Applicant / Company representatives

Company Stamp

Date (dd/mm/yy)

Terms & Conditions

General

- 1 Connecting Communication & Solutions Pte Ltd (CCS) reserves the right to approve/reject the application for an CCS account and this authorization is remain in effect until CCS receives written notice from the customer to cancel this authority.
- 2 Customer reserves the right to terminate the service(s) giving One month notice.
- 3 Customer who pays a bill and subsequently chooses to dispute any amount, item, entry or matter stated therein, must give CCS a written notice of such dispute not later than 14 days from the date of the bill. If CCS does not receive any notice from Customer within such a period, Customer will be deemed to have accepted the charges on the invoice as being accurate.
- 4 In the event that Customer disputes any charges stated in the bill, the Customer must give CCS a written notice of such dispute, and the Customer will have to make the stipulated charges on the invoice by the due date, and CCS will settle any dispute over payment in the form of credit refund.
- 5 It is agreed that Customer will undertake to settle all bills promptly by the due date, failing which interest of 2% per month will be levied on the outstanding amount.
- 6 CCS reserves the right giving 2 weeks' notice to terminate service if end user has provided false or incomplete information or end user has breached any of the terms and condition in the service agreement.
- 7 CCS reserves the right to suspend or terminate service(s) provided to the customer if payment has not been received by CCS after the payment due date. The Customer can avoid suspension or termination of service(s) provided by effecting for total or disputed portion of the invoice within the due date indicated in the suspension or termination notice.
- 8 The customer shall be responsible and liable and shall indemnify and keep indemnified CCS and/or its agents against all losses and liabilities when using CCS service(s).
- 9 The Customer shall use the service in accordance with the directions of CCS from time to time and CCS shall not be liable for any losses, damages, claims, liabilities, costs or expenses suffered or incurred by the Customer resulting from the failure by the Customer to do so.
- 10 This agreement is governed by and shall be constructed in accordance with the laws of Singapore.
- 11 All charges shall commence immediately upon a successful connected call when the destination party picks up the phone, regardless of whether it's a fax or an answering machine.
- 12 Customer will be responsible for the charges of the call(s) made accidentally to a wrong number which is a true call and connected.
- 13 CCS reserves the right to Call, SMS and Email to customer on details of outstanding payment(s) date.
- 14 Customer will notify CCS for any change of billing address.
- 15 The End User Service information will keep in commercial confidential. Thus, information will only be used internally within CCS for its planning, provision, billing and technical purposes.
- 16 Activation of service will takes between 2 to 5 working days for submission before 1600hrs, else it will be processed on the next working day. Application(s) is/are subject to Approval by CCS.
- 17 By completing the registration process for any service provided by CCS, the Customer is deemed to have accepted and agreed to be bound by the terms and conditions, rental of equipment charges and the rates plan agreed upon.
- 18 New/Port in Mobile Line(s) without device and/or additional contractual terms and condition and/or Value Added Services with CCS
 - (a) Minimum contractual period of 3 months
- 19 New/Port in Mobile Line(s) with device and additional contractual terms and condition and/or Value Added Services with CCS
 - (a) Minimum contractual period of 24 months
- 20 Transfer in Mobile Line(s) with device and additional contractual terms and condition and/or Value Added Services to CCS
 - (a) Minimum contractual period of 12 months with CCS
 - 20.1 Transfer (In) Waiver subjected to approval
 - a) Transfer to CCS: \$160.50 (each) (>12mths contract fulfilled).
 - 20.2 Transfer/Port (Out) Payable by Customer & New Personal Subscriber
 - a) Fulfilment of minimum contractual period of 12 months with CCS, transfer fee (Waived)
 - b) Admin fee of \$160.50 for each line applies within minimum 12 month terms contractual period
 - c) >24 months contract fulfilled with CCS, transfer fee (Waived)
 - d) CCS reserves the right to charge back any penalty/admin charges which was perviously absorbed by CCS payable to the previous provider(s)
 - e) Should Customer transfer/port out without CCS acknowledgement, an admin fee (\$160.50) for each line will apply
- 21 Termination of Mobile service with CCS
 - (a) Fulfilment of minimum contractual period of 12 months with CCS
 - (b) Admin fee of \$160.50 for each line applies if mobile line did not fulfil point 21(a)
- 22 Downgrading of Mobile Plan with Recontract / Downgrading of Mobile plan Only
 - a) Within 12 months contractual period, recontract and continuing 12 month contractual period with a lower tier plan is permitted
 - b) Within 12 months contractual period, downgrading and continuing 12 month contractual period to a lower tier plan is not permitted (Includes Mobileshare)

<u>Authorization</u>

I/We hereby undertake to comply with all terms and conditions, and confirm that all information given is true and correct. By signing below, I/We undertake to comply with all the above CCS Service Terms and Conditions.

Signature of Applicant / Company representatives

Conne

Company Stamp

Date