### A. ASSIGNMENT RECAP

- Choose a global brand
- Identify brand equity performance
- Analyze internationalization strategies

Here are suggested structure

I/ Introduction

II/ Brand equity performance

- 1. Brand equity performance 1
- 2. Brand equity performance 2
- 3. Brand equity performance 3

III/ Brand internationalization

- 1. Standardization strategy
- a. Target Segment
- b. Positioning
- 2. Adaptation strategy

IV/ Conclusion

<u>TIPS:</u> You should choose a well-known brand, as this kind of brand has higher possibilities to expand into many countries, which is easier to write.

# **B. KEY TERM DEFINITION**

Brand equity has 4 aspects: Brand loyalty, Brand awareness, Brand associations and Perceived value:

- Brand loyalty:
  - Occurs when consumers make repeat purchases of a brand
  - Can enable reduced marketing costs since consumers are already loyal.

 Loyal customers demand their preferred brands, regardless of convenience or price.

#### • Brand awareness:

- The first stage of brand experience
- Strength of brand in consumer's memory
- The degree to which consumers precisely associate a brand with a specific product
- Strong brand awareness leads to high sales and high market share

## • Brand associations

- Brand associations are images and symbols associated with a brand or a brand benefit.
- Brand associations are key factors that drive the development of brand relationships because brand associations produce brand loyalty.

# • Perceived value

- Customers' perceptions of the overall quality or superiority of a product or service with respect to its intended purpose, relative to alternatives.
- Perceived quality is an overall feeling about a brand, though typically based on underlying dimensions including product characteristics, such as reliability and performance.
- Standardization: Global standardization is the ability to use standard marketing internationally from one country to the next, and across various cultures.
- Adaptation means tailoring marketing to appeal to the cultural or demographic particulars of customers in the new market