

A/ ASSIGNMENT RECAP

- Research and analyze management strategies of a fashion company
- Focus on quality control processes for sourced products
- Examine systems for managing people locally and offshore (timekeeping, skill sets, employment type, payment methods)
- Analyze the company's approach to managing changes both locally and overseas

Suggested structure:

I. Brand overview

II. Quality management

III. People management

IV. Changes management

B/ KEY TERM DEFINITION

Quality management

- Ensures products, services, and processes meet or exceed quality standards.
- Involves planning, controlling, and improving quality throughout production or service.
- Includes techniques like quality planning, control, assurance, and continuous improvement.

People management

- Timekeeping: Implement accurate time tracking and attendance systems.
- Skill Sets: Assess and evaluate employees' skills regularly for development.
- Employment Type: Categorize employees based on their employment arrangements.
- Payment Methods: Determine suitable payment methods for local and offshore teams.

Changes management

Approach to Managing Changes Locally and Overseas:

- Communication: Establish effective channels for change-related communication.
- Training and Support: Provide training and mentorship during transitions.
- Change Management Processes: Clear processes for assessing, planning, and monitoring changes.
- Feedback and Adaptation: Encourage feedback and make necessary adjustments accordingly.