Connor Martinelli

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(707) 569-4359   Bay Area, CA

GitHub   LinkedIn   Website

Technical Skills: Ruby on Rails, React, JavaScript, Python, SQL, HTML, CSS, AWS

Work

Software Engineer, NexHealth

January 2023 - June 2023
- Deployed new features, bug fixes and performance improvements for integrations with local server-based practice management systems
- Refactored testing harnesses for above integrations to improve maintainability

Technical Support Engineer, NexHealth

November 2020 - December 2022
- Triaged bugs and issues escalated by T1 & T2 support including deploying hot-fixes, cutting ticket for engineering, fixing configuration issues and calling incidents
- Mentored and ran technical trainings for T1 & T2 support focused on SQL and debugging
- Provided pre and post sales support and solutioning for API customers
- Onboarded and mentored new team members and created technical guides for workflows

Software Engineer, Rooster Grin Media

January 2019 - March 2020
- Supported appointment scheduling and reminders products for orthodontists built on React and Ruby on Rails, and deployed on AWS
- Created and consumed RESTful APIs to integrate with several 3rd party softwares
- Worked with customers and business partners to identify bugs and prioritize new features
- Co-lead a pod of 3 engineers, including providing code reviews, leading trainings, and managing product timelines

Support Engineer, Rooster Grin Media

January 2018 - January 2019
- Completed ~100 support tickets per week from a 600+ small business client base while maintaining an approval rating of over 95%
- Built, launched, and maintained websites using Vue, Pug, Sass, and Wordpress

Account Manager, NerdWallet, *January 2016 - April 2017*
Sales Development Representative, NerdWallet, *September 2014 - December 2015*
Sales Development Representative, Oracle, *July 2013 - August 2014*

Education

University of California, Berkeley 2013

Bachelor of Arts, Psychology   Relevant Coursework: CS 10, CS 61A

General Assembly, San Francisco 2017

Web Development Immersive

Projects

Dayta: Calendar for tracking routine activities