

CURRICULUM VITAE:

DR. CONNIE DIBO NJUGUNA - Female | Telephone: +254 729 949690 |
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PROFILE:

A visionary healthcare leader with expertise in global health operations, program management, and innovative digital health solutions. Skilled at designing and implementing transformative programs that drive sustainable impact in underserved communities. Passionate about advancing health equity, promoting gender justice, feminist principles, and strengthening community systems to align with Sustainable Development Goals (SDGs). Proficient in implementing strategic programs in East Africa, particularly in Women rights - Sexual and Reproductive Health and Rights (SRHR) and Non-Communicable Diseases. Adept in data analysis, program monitoring, and evaluation.. Committed to promoting women's rights, gender equality, and community-driven solutions to address systemic disparities. Fluent in English and Swahili, with beginner-level French proficiency.

PROFESSIONAL EXPERIENCE:

Program's Manager - Women's Health | Zuri Health | June 2024 – Current

- Developed and implemented strategic frameworks aligning with the organization's goals in SRHR, ensuring streamlined program execution.
- Spearheaded initiatives focused on expanding access to contraception, reproductive health education, and essential medical services, incorporating feminist and gender justice principles to challenge systemic barriers and promote women's empowerment.
- Oversaw the successful implementation of the NikonaChoice initiative, incorporating AI and online chatbot platforms, empowering women with SRHR information and contributing to a 24% reduction in unmet contraceptive needs.
- Led the design and execution of multiple large-scale medical camps across Kenya, collaborating with diverse stakeholders to ensure accessible and high-quality healthcare delivery.
- Directed the Women's Health Program through mobile clinics, enhancing health data collection and ensuring the provision of essential services to underserved populations, with a specific focus on gender-responsive healthcare services.
- Facilitated cross-functional collaboration with community leaders, healthcare providers, and governmental entities to improve healthcare outreach and advocate for women's health rights.
- Established and monitored program budgets, ensuring compliance with financial policies and optimal resource allocation.
- Integrated digital health innovations, such as the Zuri Mama AI platform, to streamline health education and service delivery, ensuring feminist principles underpin health information delivery and women's autonomy.

Medical Officer and Outreach Lead | St. Francis Community Hospital | January 2023 – May 2024.

- Led community-based health programs targeting vulnerable populations, resulting in a 35% increase in access to primary healthcare services.
- Coordinated outreach initiatives reaching over 5,000 residents, delivering critical health services, including family planning education and maternal health screenings.
- Implemented digital health tools to enhance patient follow-up and monitoring, improving engagement in reproductive health programs by 25%.
- Supervised a multidisciplinary team and ensured adherence to healthcare regulations and safety standards.
- Developed detailed program reports for stakeholders, informing data-driven decision-making and continuous improvement.

Reproductive Health & Gender Program Consultant | SH:24 Kenya | December 2019 – March 2022

- Directed a clinical team for the Jojo digital health platform, a WhatsApp-based SRHR consultation and contraceptive delivery service.
- Supported the development and implementation of monitoring, evaluation, and learning frameworks to track program effectiveness with a focus on feminist health services.
- Conducted research assessing the acceptability and effectiveness of the platform, engaging over 20,000 users.
- Collaborated with local organizations, activists, and feminist collectives to expand access to SRHR services, especially for marginalized populations.
- Provided bilingual administrative support, maintaining program documentation and preparing impact reports for stakeholders.
- Advocated for gender-responsive health services, ensuring inclusivity and respect for diverse gender identities and needs.

EDUCATION:

Bachelor of Medicine and Bachelor of Surgery | Kenyatta University | September 2015 - August 2022 - Conducted research on antenatal care attendance and place-of-delivery choices in Kilifi County, Kenya.

Supplemental Courses/Certifications:

- Good Clinical Practice - NIDA Clinical Trials Network (2024)
- Monitoring and Evaluation in Global Health | University of Washington (2023)
- Introduction to Research Ethics | TRREE (2022)
- Project Management in Global Health | University of Washington (2021)
- Leadership and Management in Global Health | University of Washington (2021)
- Strengthening Community Health Worker Programs | HarvardX (2019)

RESEARCH STUDIES:

- Designed and executed a cross-sectional study to assess the **accessibility and acceptability** of digital reproductive health services in underserved communities.
- **Performed data collection and analysis** for over 20,000 users, ensuring compliance with GCP and regulatory guidelines.
- **Monitored study sites** to ensure protocol adherence, collaborating with healthcare providers to ensure seamless integration of clinical services.
- Successfully led **data reporting, monitoring, and management** for the study, contributing to improvements in SRH service delivery through digital health platform.

Acceptability and effectiveness of a WhatsApp-based contraceptive advice and delivery service for young women in Nairobi, Kenya. (April 2020 – April 2021)

*Study describes the acceptability and short term effectiveness, as well as user profile, of a WhatsApp-based service (Jojo) that provides specialist clinical sexual and reproductive health (SRH) advice with SRH products delivered by Motorbike in Nairobi, Kenya. Evaluation manuscript for publishing at the journal, **Studies in Family Planning**.*

CORE SKILLS AND COMPETENCIES:

Strong commitment to health and gender advocacy principles in Africa. Program administration, planning, and coordination skills. Proficient in data collection, quantitative and qualitative analysis, and M&E. Budget monitoring and financial oversight expertise. Strong stakeholder engagement, partnership development, and advocacy skills. Excellent communication and cross-functional collaboration. Digital health solutions implementation and telemedicine expertise. Strong problem-solving abilities, integrity, and professional judgment. Skilled in conflict resolution, teamwork, and leadership. Proficient in Microsoft and Google Suite tools for program reporting and analysis.

REFEREES:

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