#### **DUBLIN PARTY HIRE WEBSITE**



#### **User Documentation**

Url: https://stu33001.scss.tcd.ie/group 3/

The following documentation includes details to help staff (general and admin) navigate Dublin Party Hire's website.

The following logins can be used to navigate the website on staff and admin pages:

Staff:

Staff id: 101

Password: Duncan1D

Admin:

Staff id: 106

Password: f12TsD

#### **General Staff**

### Logging In

Please login in by selecting "staff" at the top of the website. You will need your staff id and password to login.

#### Clocking In

Once you have logged in you will reach your home page, where your upcoming shifts will be displayed.



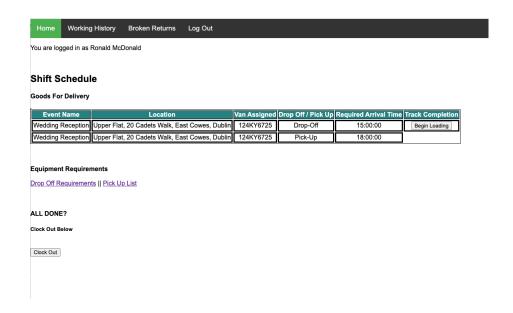
You are logged in as Duncan D'Oghnots

#### Shift Schedule

Date	Start	End	Clock in
2021-03-10	12:30:00	14:00:00	Clock In
2021-03-11	13:30:00	16:00:00	
2021-03-11	15:00:00	20:00:00	
2021-03-16	10:00:00	12:30:00	
2021-03-16	15:00:00	18:00:00	
2021-03-25	13:00:00	15:30:00	
2021-05-01	18:00:00	23:45:00	

To clock-in for a shift, please click "clock-in".

- This is only an option when the shift occurs 'today'.
- The page will refresh and you will be presented with your shift schedule



Your 'clocked-in' Page will look like above:

- All events for Delivery (drop-offs / pick-up off-site) will be displayed
- All events for Collection (departures / returns on-site) will also be displayed
- 'Equipment Requirements' provides two link which will list off all equipment rented for each event on your current shift
- For deliveries, you will be required to <u>track</u> the completion of <u>the order</u>
   By selecting the 'Begin Loading' button, you will register, for the customer, that the order is being processed.

p Off / Pick Up	Required Arrival Time	Track Completion
Drop-Off	15:00:00	Loading Complete Vans Enroute
Pick-Up	18:00:00	

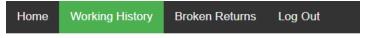
Required Arrival Time	Track Completion
15:00:00	Goods In-Transit
18:00:00	



- If you have selected 'Begin Loading', the page will refresh and you can then choose the button 'Vans Enroute' to display that you have departed and are on the way
- If 'Vans Enroute' is selected the table will display 'Goods In-Transit', as a confirmation to you that your tracking has been successfully input
- To Finish your shift press the 'Clock Out' button at the bottom of the page

#### **Working History**

To view your working history, click "working history" at the top of the webpage.



You are logged in as Duncan D'Oghnots

#### **Completed Shifts**

Date	<b>Total Hours Worked</b>
2021-03-09	19.44
2021-03-05	15.83
2021-03-04	7.50
Total Hours:	42.77

#### **Event History**

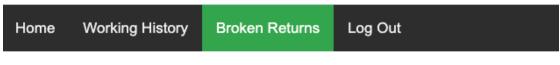
Date	Drop Offs	Pick Ups	Clock In Time	<b>Clock Out Time</b>
2021-03-09	2	2	14:00:00	21:00:00
2021-03-05	1	1	09:30:00	15:00:00
2021-03-04	1	1	20:30:00	23:00:00

This page will display to you the shifts you have completed. You can view the total hours you have worked, by day and also as an overall total.

You can also see for each shift the clock in and clock out times, as well as the number of equipment drop-offs and pick-ups for events that you were assigned to.

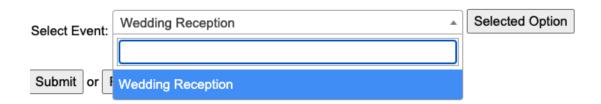
#### **Broken Returns**

When you collect equipment from an event, it is the staff's responsibility to log any items that were broken or displaced by the customer. Any broken returns will be verified later on by an admin staff. Click "broken returns" at the top of the webpage.

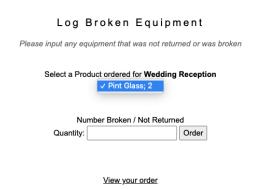


#### Log Broken Equipment

Please input any equipment that was not returned or was broken



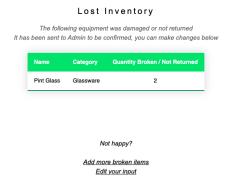
Only events for which you have had pick ups in the past will be displayed. You can search for events if you wish. Once you have selected an event, press Submit and you can begin inputting broken items



#### **Inserting Broken Items**

- Above is the form for inputting broken items.
- Having selected an event, you can then select a product
   The drop-down list will show each unique product that was ordered as well as the quantity ordered for reference
   Input the quantity and click order
  - If you try to input a quantity that exceeds the quantity ordered you will receive an error message explaining the issue

Note: If you enter 2 separate inputs for the same product, the two inputs will be added together



#### **Review Your Input**

- By clicking 'View your order' on the Insert Page you will be brought to a page which displays the above table
- This will show all inputs that you have made and is what will be presented to the admin for verification
- Should you wish to change anything, you can click 'Add more broken items' to return to the Insert Page or 'Edit your input' to <u>delete</u> any inputs
- If you are satisfied with the input you can log equipment for a new event by clicking the 'Create new broken returns event' link at the top left of the page



#### **Edit Inputs**

- You can delete inputs on this page by clicking the drop-down and selecting the input you would like to delete.
- By clicking remove item you will enact the deletion

#### Logging out

To logout, press logout at the top of the webpage. You will be sent back to the website's homepage, until next we meet!

#### **Admin Staff**

#### Logging In

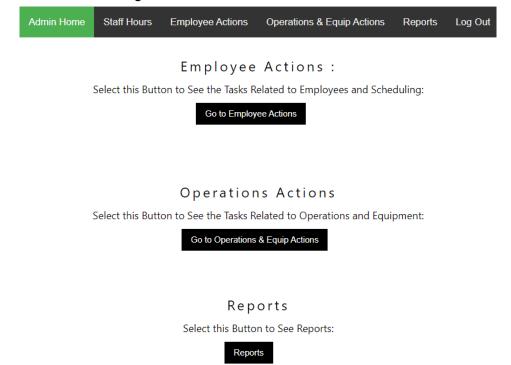
Please login in by selecting "staff" at the top of the website. You will need your staff id and password to login. This is the same login page as general staff, but you will be sent to the admin homepage.

#### Logging out

To logout, press logout at the top of the webpage. You will be sent back to the website's homepage, until next we meet!

#### Homepage

Once you have logged in successfully, you are sent to your admin homepage. You should see the following;

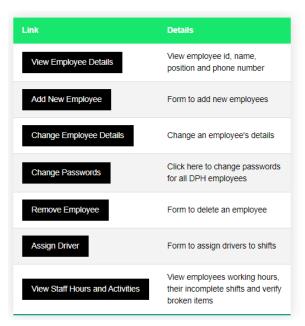


#### **Employee Actions**

The homepage displays an option for "employee actions". This is used for all tasks relating to employee shifts and scheduling.

Clicking into this will display all the current employee details, as well as several options, some of which are outlines below:

# **Employee Actions**

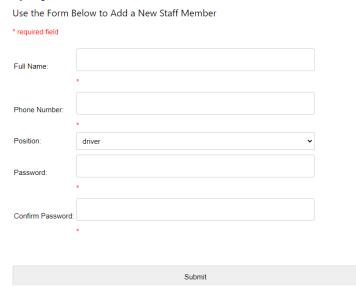


The above table contains a set of links and a description of what these links do. Select the button that corresponds to your desired task.

#### **Employee Details and Changing Passwords**

View Employee Details will bring you to a report which shows the employee id, full name and their position. For security reasons, their password is not shown. To change a driver's password, the admin needs to have their own password ready which adds an additional level of authentication. Once this is correctly input, the user is then redirected to a form which they can use to change the current password for any employee that is a driver. Please note that a new password must be created and the same one as before cannot be used.

#### Adding a New Employee:



The above form will allow you to add a new staff member. Please insert their full name and note that only whitespaces, letters and apostrophes are allowed. The phone number must also be valid and be around 9 - 10 digits. At the moment, two staff positions are available; driver or manager- please select the appropriate option.

When the password field is clicked on, a box appears that describes the requirements of the password. It must be at least 8 characters, contain at least one uppercase and lowercase letter and also have at least one digit. As each criteria is met, the requirement turns from red to green. This same password must be inputted into the confirm password field. For security reasons, it is the admin who sets the drivers' passwords and can change them. Please also note that there are other conditions for each information field in the form and if these aren't met, error messages will be displayed.

E.g. 'There already exists an employee with this phone number'. In this system, it is assumed each employee has a unique phone number and id - this is to prevent employees being entered twice. These error messages will provide guidance on how to overcome them for a successful form submission.

Admin Home Back to Employee Actions Log Out

Confirmed: Ranjana Singh has been added as an employee.

Their Role is: driver

Their Phone Number is: 087524173

Take me back to admin.

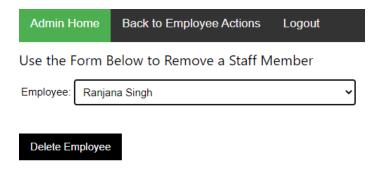
Take me back to employee actions.

Once the submission is successful, the above confirmation message will be displayed and the form will be cleared. You can then choose to go back to the employee actions section or to return to the admin home page by clicking on the above links.

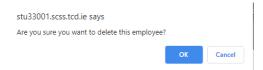
#### **Altering and Removing Employees:**

Altering Employee details will bring up a similar form to the above. Only the employee phone number and position can be changed. For security reasons, their password is changed using a separate form that requires the admin to input their password once more. Leave the telephone field blank if you do not wish to alter their phone number. Additionally, the default value is 'driver' which does not need to be changed unless the employee is given a new position/promoted.

Removing an employee will bring the user to the relevant form:



From the dropdown list, select the employee you would like to delete, then press the button. This will result in an extra pop up confirmation message to prevent mistakes.



Select ok to confirm and cancel to prevent the deletion. You will then be redirected to a confirmation page:



The removal of an employee from the system will also remove their future shifts.

#### **Assign Drivers**

This Page allows you to assign drivers to shifts and then, if you wish, assign shifts to events/drivers. First you are presented with a date submission. You can select a date (only dates after 'today') or hit submit and 'tomorrow' will automatically be selected.



Use the F	orm Below to Assign Workers to Ev	vents
Select Driver	Not Selected	~
Set Clock In	: <b>(S)</b>	
Set Clock Out	-: O ·	
Select Existing	Submit	
	See and Delete Existing Shifts	

Once a date is selected, you are presented with a form above and a table below.

The form allows you to create new shifts or select an existing shift to be edited.

Note: You cannot select neither nor can you select both

'See and Delete Existing Shifts' is a pop-up that shows existing shifts and allow you to delete



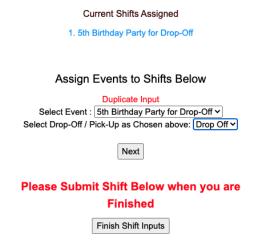
	Goods Out - for Drop-Off					Goods In - for Pick-Up			
Event Name	Location	County	Out-Going	# Staff Assigned	Event Name	Location	County	In-Coming	# Staff Assigned
				Deliver	ies				
5th Birthday Party	The Clarion Hotel	Carlow	17:30:00	2					
	Colle								
Birthday Party	Halsworthy Barn, Ashburton, Dublin	dublin	15:00:00	1	Birthday Party	Halsworthy Barn, Ashburton, Dublin	dublin	18:00:00	0

This table is split by the 4 categories of transferring equipment

- Deliveries (ie Off-Site) for Drop-Off
- Deliveries (ie Off-Site) for Pick-Up
- Collections (ie On-Site) Outgoing (Drop-Off)
- Collections (ie On-Site) Returns (Pick-Up)

All outgoing events are displayed on the left side and all incoming events on the right

'See equipment details' is a pop-up page that shows the equipment requirement for a given event.



This is what is displayed once you have submitted a shift (above existing shift has been selected). First, shifts assigned will be displayed (new shifts will display nothing to start). To assign events you select an option from the first drop down menu The second drop down selection must match the first, 'for x' If an input already exists, 'duplicate input' will appear Press next to continue



Next you have to store a van to be used for the shift.

Select an option from the drop down and click next.

If you had to choose a van, you may have to resubmit the first form, but this is precautionary and means you will not have to reselect a van for the chosen shift.

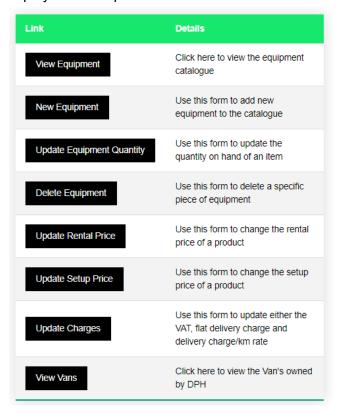
# Please Submit Shift Below when you are Finished Finish Shift Inputs

When you are finished assigning events, you must remember to select 'Finish Shift Inputs' before exiting. This submits your input and allows the staff member to see it.

# **Operations Actions**

The homepage displays an option for "Operations actions". This is used for all tasks relating to equipment, rates and prices.

Clicking into this will display several options which are shown below.



#### **New Equipment**

Fill in all the relevant details. If new equipment does not need setup, please enter price as 0. You will receive a confirmation upon submitting new equipment.

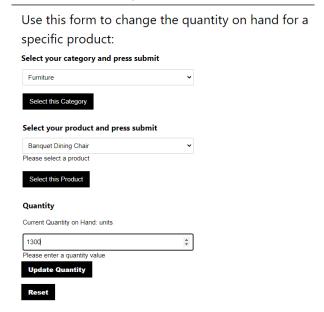


#### **Update Equipment Quantity**

Enter a category, press "select a category", enter a product, press "select this product" enter a quantity and press "update quantity".

Once you have selected a product, the quantity currently on hand will be displayed.

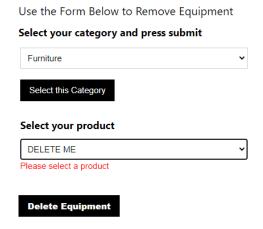
You will receive a confirmation the quantity has been updated.



#### **Delete Equipment**

Enter in details for equipment you wish to delete.

You will have to confirm deletion. You will then receive a confirmation message.

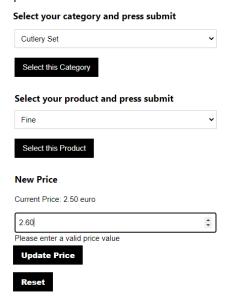


#### **Update Rental Price and Update Setup Price**

Enter in details for equipment you wish to update rental/setup price for.

Once you have selected a product, it's current rental/setup price will be displayed. When submitted, you will then receive a confirmation message.

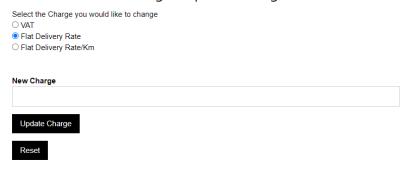
Use this form to change the rental price for a specific product:



#### **Update Charges**

Select a charge to update. For each charge, you will have to confirm the amount, and you will receive a confirmation message. VAT should be inputted as a decimal eg: 0.21. All Dublin deliveries are charged the flat delivery. Every other county is charged the flat delivery rate, plus the delivery rate per km multiplied by the distance from Dublin. Eg: If the flat rate is 75 euro, and the rate per km is 0.75 cents per km, Galway's is 207km from Dublin so it's rate is 230.25 euro.

Use this form to change a specific charge:

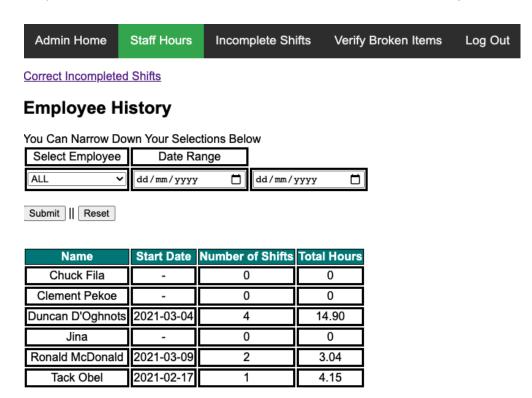


#### **View Vans**

Pressing this will bring you to the bottom of the page, which shows the details for DPH's vans

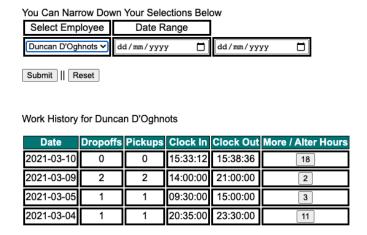
#### Staff Hours

Staff Hours is a place where you can see employee history and a breakdown of their shifts From here you can alter staff hours, amend incomplete shifts and verify broken items



Above is the home page for staff hours - complete shifts

All employees are displayed and a breakdown of number of shifts and total hours is shown Filters for the table include date and employee



If an individual employee is selected then a further breakdown of their shifts is shown with the clock in and clock out and the number of events (dropoff/pickup) assigned By clicking on one of the buttons on the 'More / Alter Hours' column a pop-up page with even more delta is shown

#### **Shift Summary**

Details for **Duncan D'Oghnots Shift ID: 2** on **03/09/2021** 

	Date	Clock In	Clock Out
Hours Worked	2021-03-09	14:00:00	21:00:00
<b>Scheduled Hours</b>		14:00:00	21:00:00

Alter Hours

#### **Events Serviced**

Event Name	County	Collection / Delivery	Returns / Outgoing	Required Time of Arrival	Began Loading	Van Departed
Triton Work Party	dublin	For Collection	Out-Going	19:00:00	23:40:11	17:13:31
Anniversary Dinner	dublin	For Delivery	Pick-Up	18:00:00	Not Required	17:13:31
Food Exhibition	dublin	For Delivery	Pick-Up	19:00:00	Not Required	17:13:31
Tech Release Brunch	dublin	For Delivery	Drop-Off	12:00:00	09:09:45	17:13:31

Above, by select the number 2 button a new tab has opened and in it a breakdown of the shift by events serviced is shown

Also the hours scheduled vs hours worked is shown

The 'Alter Hours' button allows you to change the clock in / out of the employee



Hours Successfully Changed

			Clock Out
Hours Worked	2021-03-09	14:30:00	21:30:00
Scheduled Hours		14:00:00	21:00:00

Here, we change the hours for the chosen day and when we press submit the page refreshes the hours in the table are changed and a success message is displayed.

#### **Incomplete Shifts**

All shifts that have expired without employees either clocking in or clocking out are shown here. You can Alter the Hours in the same way as above or you can delete the shift if it was unfulfilled. While this is accessed through Staff Hours, if shifts outstanding exist it will be displayed prominently on the admin home page as an urgency message.





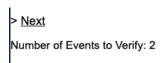
The next / prev at the top left of the page allow you to scroll through the incomplete shifts without having to verify

The table displays the worker, date and scheduled hours Shift Unfulfilled deletes the record of the shift

#### **Verify Broken Items**

Page to verify all broken items.

Scrolling function (right) exists on the top-left of the page and works in the same way as Incomplete Shifts





Name Category Quantity Broken / Not Returned

Table Rectangular 2ft x 2ft Furniture 1

Standard Cuttery Set 12

White Linen Round 5ft Linen 3

Plate 6 inch Crockery 40

Not happy?

Add more broken items

Edit your input

This is the home page for Verifying broken items The table lists off broken items input by employee

You can verify the input by clicking 'Verify'
This will reduce the quantity on hand of the equipment that was unreturned

You can edit the input by clicking the links below the table Note: See Staff-side "Inserting Broken Items" and "Edit Inputs" for details on editing inputs



The navigation bar is also an efficient way to move between deleting and adding items and checking the inputs. This is done through 'Verify Broken Items', 'Delete Items' and 'Add Returns

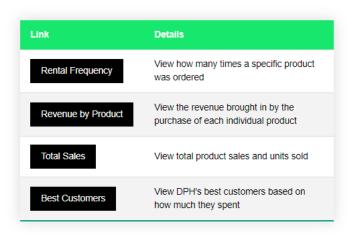
# Reports

The homepage displays an option for "Reports". This is used for displaying sale and rental information.

Clicking into this will display several options which are shown below.

Reports:

Select the Relevant Link to View the Desired Report:



#### **Rental Frequency**

	ct the would	like t	to v	iew	ren	ch you tal
		frequ	enc	ies:		
Furniture					~	
Select this	scategory					
Seled	ct the	Speci cate			duct	in the
Table Rec	tangular 2ft x	2ft			~	
Please selec	ct a product					
Start Date:	dd/mm/yyyy					
End Date:	dd/mm/yyyy					
View						

The above form will be displayed when the Rental Frequency button is pressed. First the category must be selected and then the product type. If you do not wish to see rental frequency within a date range, leave the start date blank. Otherwise select a valid start date and end date which will generate a table showing the product name and its rental frequency:

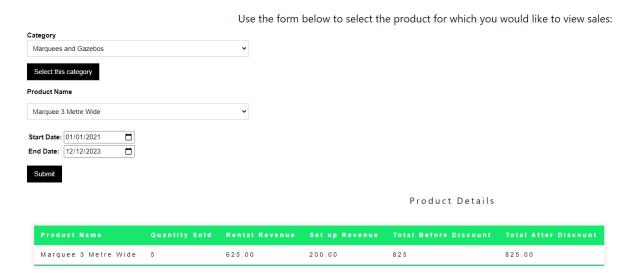
# **Product Details**

When there is no start date, data from the beginning is shown

Product Name	Rental Frequency
Table Rectangular 2ft x 2ft	6

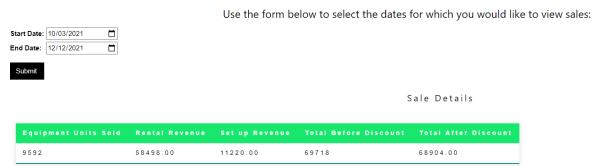
#### **Revenue by Product**

Choose a category and select using the button. Choose a product as well as the date range for which you would like to view revenue for. Details relating to sales revenue for that product within the specified date range are displayed.



#### **Total Sales**

When you first click into Total Sales, total sales over any time period are displayed. To display sales over a particular period, please enter the start and end dates and click submit. The units of equipment sold are displayed, as well as the revenue generated from renting items versus charging for setup. The totals before and after applying sales are also displayed. Sales are displayed without VAT.



#### **Best Customers**

**Best Customers** 



The above table is an example of an output from the Best Customers report. The user can choose to have the results bound by a specific date range or not. If you do not wish to have the results date bound, leave the start date field in the form blank. Otherwise, fill in a valid start and end date and hit view. A table displaying the Customer Name, Customer Email and the Total Spent in € will be shown. (This total includes VAT)