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| **Number** | 15 | |
| Name | Ban a user | |
| **Summary** | An administrator may ban a user, preventing them from using their account for anything besides appealing the ban. (Cannot post, edit, review, comment, etc) | |
| **Priority** | 3 | |
| **Preconditions** | The user must have an account. | |
| **Postconditions** | The user is flagged as “banned” and may no longer submit content, comment on content, review content, or otherwise participate in the site. | |
| **Primary Actor** | Administrator | |
| **Secondary Actors** | User | |
| **Trigger** | Administrator clicks a “ban user” link found on the offending users profile page, visible only to the Administrator. | |
| **Main Scenario** | **Step** | **Action** |
|  | 1 | Administrator clicks the “ban user” link. |
|  | 2 | The administrator is prompted to confirm their decision, and clicks “yes”. |
|  | 3 | The administrator is given the option of allowing the offending user to appeal their decision. |
|  | 4 | The user is flagged as banned and barred from further participation in the site. |
| **Extensions** | **Step** | **Branching Action** |
|  | 3a | If the administrator allows the user to appeal the decision, the user is notified about the ban and is given the option to appeal it. Pending a review, the user remains banned from the site. |
|  | 3b | The administrator who banned the user is notified of the appeal and given the chance to reexamine their decision. |
|  | 4a | The ban is upheld by the Administrator and the user remains banned. |
|  | 4b | The ban is dropped by the Administrator, the user is unflagged as “banned” and can once again participate in activities on the site. |
| **Open Issues** | Should a ban make the users profile page empty, unlisted, otherwise publicly indicated as “banned”?  Should there be tiers to the bans to strip certain privileges (like just posting comments), or to enact a site-wide ban that prevents them from even logging in?  Should ban notices be delivered as a Notification to the User, or as an email to the users provided email address? | |

User is notified of ban and whether or not they can appeal

Admin flags user as banned

User Database

Notification System