

# CONNOR CARSON

## CONTACT

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## PROFILE

A results-driven professional who impacts performance through product development for the reform, enhancement and advancement of both individual and organizational goals. Expertise at synthesizing personnel, management and operations decisions to meet requirements and align goals with values and visions. Promotes excellence and motivates colleagues toward top-level performance.

## SKILLS

- Agile, Scrum & Lean Methodology training
- Jira, Trello, Jenkins, and Confluence training
- UX/UI Design and Wireframing
- Project and Client Management
- Acceptance, System, and Unit testing
- Business financials and market research
- ReactJS, Javascript/HTML/CSS Front-end proficiencies
- Java, C, Python, SQL Back-end proficiencies

## EDUCATION

**BACHELOR OF SCIENCE, MAJOR IN IT INNOVATION**

UNIVERSITY OF NEBRASKA AT OMAHA | 2016-2020

GPA: 3.27

## EXPERIENCE

### CONTRACT WEBSITE & MEDIA CONSULTANT

HIGHLAND LOUNGE | APR 2021 - PRESENT

- Collaborated with owner and managers to publish business content and promotions for the venue
- Built and supported the business website using custom JavaScript and Wix platform to allow easier access to venue activities (Bottle service, Venue bookings, Employee applications, etc.)
- Assisted leadership meetings concerning the adoption of new technology for the venue and its continued growth

### SOFTWARE DEVELOPER INTERN

FISERV | MAY 2019 - JUN 2020

- Released two web applications with JavaScript and React to transition old products and services to new technology stacks
- Implemented Splunk server and application alerting for error reporting and debugging
- Triaged critical bugs within several applications before they were put into production for the client
- Maintained thick-client Java products essential to business functions for multiple banking systems

### IT SUPPORT TECHNICIAN INTERN

UNIVERSITY OF NEBRASKA OMAHA | JAN 2018 - DEC 2018

- Responsible for sensor software and hardware applications during human studies including setup and maintenance for 250 student participants per semester
- Contributed to the laboratory website with JavaScript, managing updates and new designs for web pages

### OSS TECHNOLOGY GROUP INTERN

UNION PACIFIC RAILROAD | MAY 2017 - DEC 2017

- Supported 40,000+ contractors and employees in problem solving web application, hardware, and software that had direct impact on rail operations.
- Supplied data to projects that grew Union Pacific's public knowledge of information systems by 50% resulting in a \$180,000 growth per month following
- Managed Union Pacific's trouble-shooting documents database, working to review, create, and update documents for continual, quality support