# Connor de la Cruz

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### Education

Wheaton College – Wheaton, IL Pursuing B.S. in Computer Science **GPA:** 3.15 Expected May 2018

### **Technical Skills**

**Programming:** PHP, Python, JavaScript, MySQL, HTML, CSS/Sass, Bootstrap, Java, Bash, Batch, VBScript **Software / Tools:** GitHub, Bitbucket, PhpStorm, Android Studio, Microsoft Office, SCCM 2012, SaltStack **Operating Systems:** Windows, Linux, Android, macOS

## Experience

### Wheaton College Buswell Memorial Library - Wheaton, IL

### **Web Application Developer**

### August 2016-Present

- Created responsive web applications using HTML, CSS/Sass, Bootstrap, JavaScript, and ¡Query.
- Used PHP, MySQL, and Apache for backend development and Ajax to coordinate with frontend.
- Contributed to the open source project for the library's electronic resource management system.

### Wheaton College Computer Science Department - Wheaton, IL

### **CS Configuration Management Intern**

#### May 2017-November 2017

- Implemented SaltStack as a configuration management system for the Computer Science lab.
- Collaborated with the Computer Science lab system administrator using git, Bitbucket, and Trello.
- Made contributions to the SaltStack open source project on GitHub.

### Wheaton College Academic and Institutional Technology - Wheaton, IL

#### **Student Tech Supervisor**

### January 2017-August 2017

- Responsible for supervising and assisting student techs at the IT service desk.
- Provided training for newer student techs on troubleshooting and office procedures.

### **IT Developer**

#### September 2016-August 2017

- Created a dashboard web application to display system statuses, messages, and appointments.
- Developed scripts to automate support procedures commonly performed by service desk techs.
- Integrated the support scripts with the service desk's remote desktop software.

### **Software Deployment Intern**

#### May 2015-August 2015

- Packaged and deployed software for automated installation on college-owned computers.
- Managed campus computers using Microsoft System Center Configuration Manager 2012.

### **IT Support Technician**

#### October 2014-January 2017

- Provided technical support for faculty and students over the phone, through email, and in person.
- Worked with clients to troubleshoot and resolve hardware, software, and network issues.