Connor de la Cruz

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Education

Wheaton College – Wheaton, IL Pursuing B.S. in Computer Science **GPA:** 3.15 Expected May 2018

Technical Skills

Programming: PHP, JavaScript, MySQL, HTML/CSS, Bootstrap, Java, Python, Bash, Batch, VBScript **Software / Tools:** GitHub, Bitbucket, PhpStorm, Android Studio, Microsoft Office, SCCM 2012, SaltStack **Operating Systems:** Windows, Linux, Android, macOS

Experience

CS Configuration Management Intern

May 2017-Present

Wheaton College Computer Science Department - Wheaton, IL

- Implemented SaltStack as a configuration management system for the Computer Science lab.
 - Collaborated with the Computer Science lab system administrator using git, Bitbucket, and Trello.

Student Tech Supervisor IT Support Technician

January 2017-Present October 2014-January 2017

Wheaton College Academic and Institutional Technology - Wheaton, IL

- Responsible for supervising, training, and assisting student techs at the IT service desk.
- Provided technical support for faculty and students over the phone, through email, and in person.
- Worked with customers to troubleshoot and resolve hardware, software, and network issues.

IT Developer September 2016-Present

Wheaton College Academic and Institutional Technology - Wheaton, IL

- Created a dashboard web application to display system statuses, messages, and appointments.
- Developed scripts to automate support procedures commonly performed by service desk techs.
- Integrated the support scripts with the service desk's remote desktop software.

Student Programmer August 2016-Present

Wheaton College Buswell Memorial Library - Wheaton, IL

- Created responsive web applications using HTML/CSS, SCSS, Bootstrap, JavaScript, and jQuery.
- Used PHP, MySQL, and Apache for backend development and Ajax to coordinate with frontend.
- Contributed to the open source project for the library's electronic resource management system.

Software Deployment Intern

May 2015-August 2015

Wheaton College Academic and Institutional Technology - Wheaton, IL

- Created software packages for deployment to all domain-managed computers at the college.
- Developed scripts using Batch and VBScript to automate the installation of software packages.
- Managed campus computers using Microsoft System Center Configuration Manager 2012.