

Connor E. Jay

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Skills

- Network Management & Analysis
 - vCenter, Hyper-V & Proxmox VE
 - Kaseya Software Suite & NinjaOne
 - Network Appliance Deployment
 - Active Directory & Group Policy
 - Linux System Administration
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Industry Experience

Junior Solutions Engineer

SimpleRoute

South Burlington, VT

March 2025 - Present

- Provided support via Kaseya to 60 clients ranging from small businesses to large companies with 500+ endpoints.
- Deployed network appliances to client sites with technical accuracy while staying within budget guidelines.
- Sought out and remediated client security flaws during the implementation of Professional Services Projects.
- Functioned as the highest point for support ticket escalation, solving advanced issues and providing guidance.

Network Systems Engineer Team Lead

Senator Leahy Center for Digital Forensics and Cybersecurity

Burlington, VT

September 2023 - March 2025

- Promoted in September 2024 to the Team Lead due to my performance, qualifications, and overall impact.
- Managed nine essential ESXi hosts and 200+ critical VMs to ensure the successful operation of the Leahy Center.
- Utilized NinjaOne to provide helpdesk support and ensure satisfaction for 5 local non-profit organizations.
- Developed delegation skills and fostered team connections by assigning tasks to maximize team productivity.

IT Support Technician

Fort Washington Corporate Benefits Services

Fort Washington, PA

September 2021 - August 2023

- Responsible for all on-site computers and networking appliances of a 10-person company's primary office.
 - Provided direct hardware and software support for all users, eg. Windows troubleshooting and print driver issues.
 - Utilized Nwipe / ShredOS to securely wipe company computers via the DoD 5220.22-M ECE 7-Pass standard.
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Personal Projects

Independent Skills Development Environment

Personal Project

Burlington, VT

October 2024 - Present

- Used to further develop experience outside of class: Proxmox VE, Docker Containerization, Network Engineering.
 - Collapsed-core design – NGFW, AP, core/distribution switches alongside access switches with expansion planned.
 - Granular access policies – Specific hosts in Clients (.10.0) can communicate with servers in the Internal subnet (.30.0).
 - LDAP authentication via Active Directory Domain Services to access the Remote Access VPN and wireless network.
 - Redundant Domain Controllers, Network Policy Server, GNS3 VM for CCNP enterprise practice environments, etc.
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Education

Bachelor's of Science in Computer Networking and Cybersecurity

Champlain College

Burlington, VT

Anticipated May 2026

- Embarking on an independent preparatory study for the Cisco 350-401 ENCOR exam, to begin this upcoming September.
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Certifications

- Cisco Certified Network Professional (Currently in progress) Estimated May 2026.
 - Cisco Certified Network Associate ([33e1813471854f63b8da096086a740c0](#)) Expires May 2027.
 - CompTIA A+ (COMP001022259257) Expires June 2026.
 - OSHA 10 Hour General Industry Safety and Health (14-702315399) Does not expire.
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