

community

“The filthiest, most perverted thing on earth that needed to find God not medication.”

4.2% of Australians self-identify as LGBT+.

Source: ABS (2018)



LGBT+ individuals often face discrimination and mistreatment when accessing health services.

LGBT+ individuals also have significantly poorer mental and chronic health outcomes.

1/4

LGBT+ individuals meet the full criteria for a major depressive episode

1/3

LGBT+ youths have engaged in self harm behavior

These barriers mean LGBT+ individuals are far more likely to delay or not seek medical care, putting them at even greater risk.

LGBT+ communities have attempted to mitigate these barriers to quality and safe health services.

Community Forums

Trans Support (ftm)

Closed group

+ Join Group

More

Join this group to see the discussion, post and comment.

About This Group

Description







This group is to help support ftm trans people with their everyday struggles

Group Type

General

Members · 8,276

Admins and Moderators

Jasper and Aaron are admins. Daniel, Jai-Caden and 2 other members are moderators.

HISTORY

Group created on October 23, 2016

See More


CREATE NEW GROUPS

Groups make it easier than ever to share with friends, family and teammates.

Create Group

Suggested Groups

See All




Trans Youth Group (18&Under)

81 members

+ Join Group

Static Lists

Gay Friendly GP List

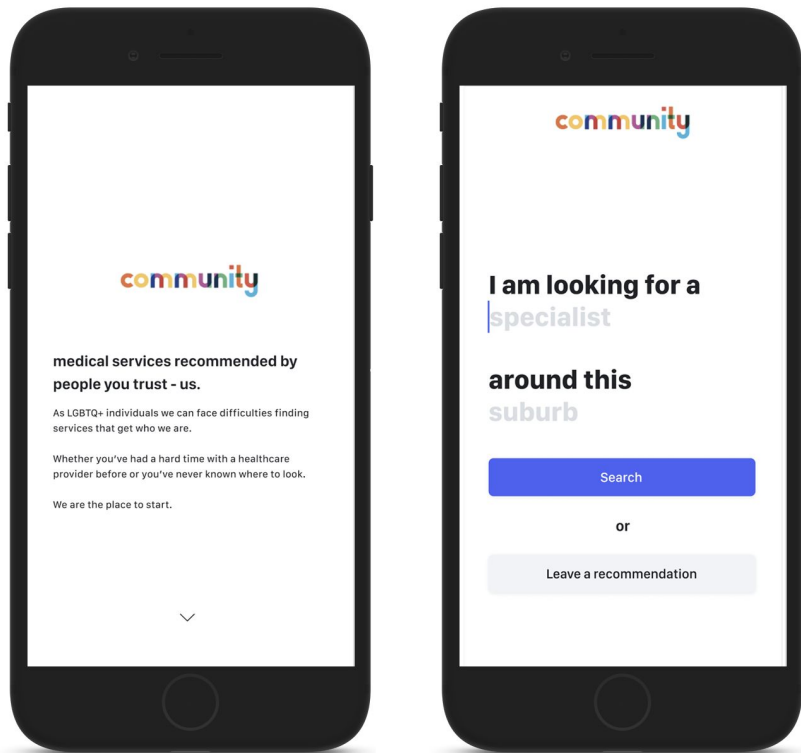


STIs in Gay Men Action Group

Last updated: May 2018

							BB	OLM	HIV \$100
Alexandria									
Dr	Bradley	Forssman	Fountain Street General Practice	Level 1, 21 Fountain Street	02 8303 2900	M		✓	✓
Dr	Carole	Chung	Fountain Street General Practice	Level 1, 21 Fountain Street	02 8303 2900	F		x	
Allambie									
Dr	Ian	Longhurst	Allambie Medical Centre	44 Kentwell Road	02 9907 1177	M		x	
Ashfield									
Dr	Kate	Clowes	Your Doctors Ashfield	37 Henry Street	02 8090 6833	F		O	
Balmain									
Dr	Gerald	Enright	Doctors on Darling	3 Montague Street	02 8068 2490	M		x	✓
Dr	Riju	Ramrakha	Ramrakha Medical Practice	77 Elliott Street	02 9810 1523	M	French	✓	
Dr	Starlette	Isaacs	Dr Starlette Isaacs Surgery	407 Darling Street	02 9810 1682	F		✓	
Beecroft									
Dr	Stella	Tang	Beecroft General Practice	Shop 8a Beecroft Village Arcade	02 9484 1552	F	Cantonese	✓	
Bexley North									
Dr	Gordon	Lee	Bexley North Medical Clinic	5 Shaw Street	02 9150 5767	M	Cantonese Mandarin	✓	
Blacktown									
Dr	Amit	Patel	Kildare Road Medical Centre	36 Kildare Road	02 8822 3000	M	Gujarati	✓	
Dr	Bosco	Li	Kildare Road Medical Centre	36 Kildare Road	02 8822 3000	M	Cantonese	✓	
Dr	Celia	Pilmer	Kildare Road Medical Centre	36 Kildare Road	02 8822 3000	F		✓	
Dr	Michael	Burke	Kildare Road Medical Centre	36 Kildare Road	02 8822 3000	M	Swahili	✓	
Dr	Paul	O'Grady	Kildare Road Medical Centre	36 Kildare Road	02 8822 3000	M		✓	

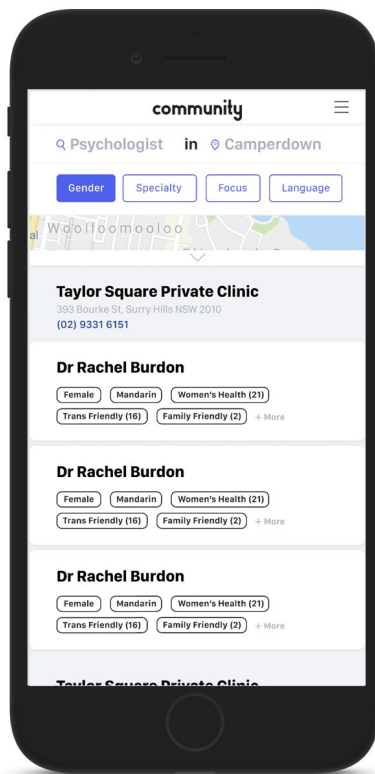
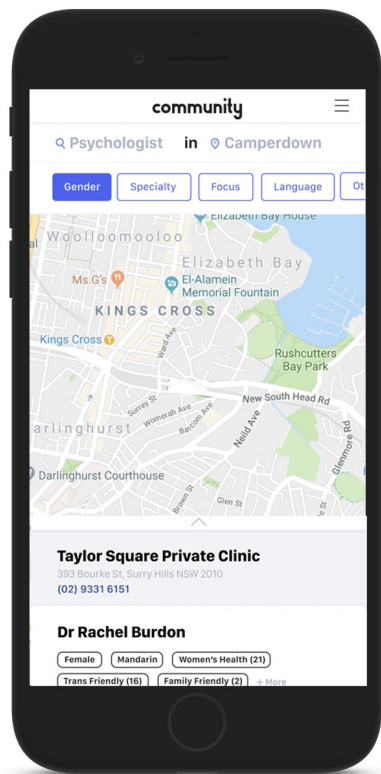
However these fragmented solutions can create new problems.



Community is a holistic platform built for and by LGBT+ individuals.

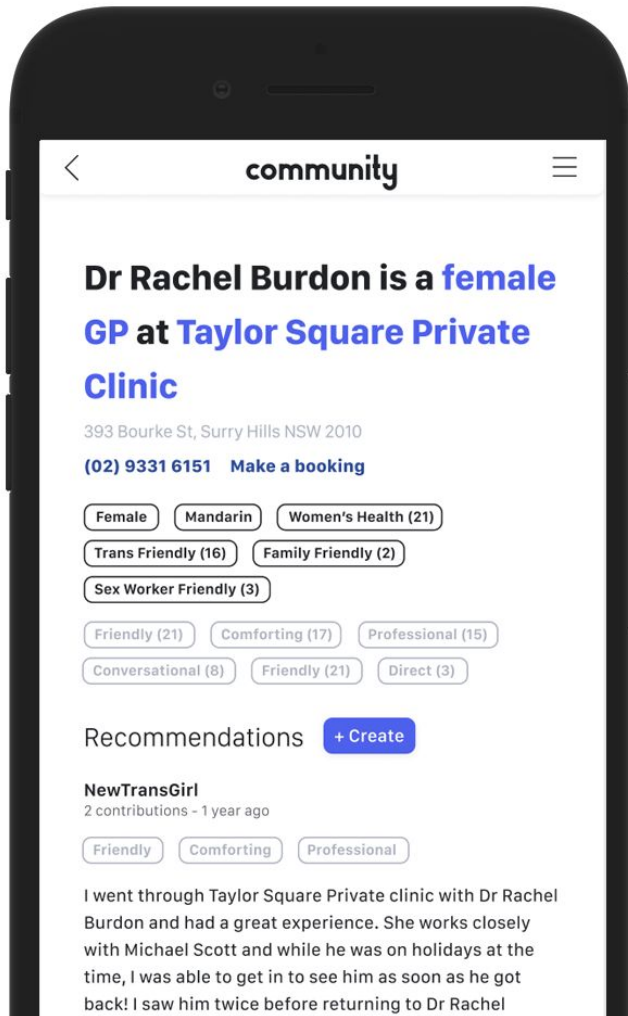
Designed specifically to address the unique healthcare needs of LGBT+ individuals in an intuitive and accessible manner.





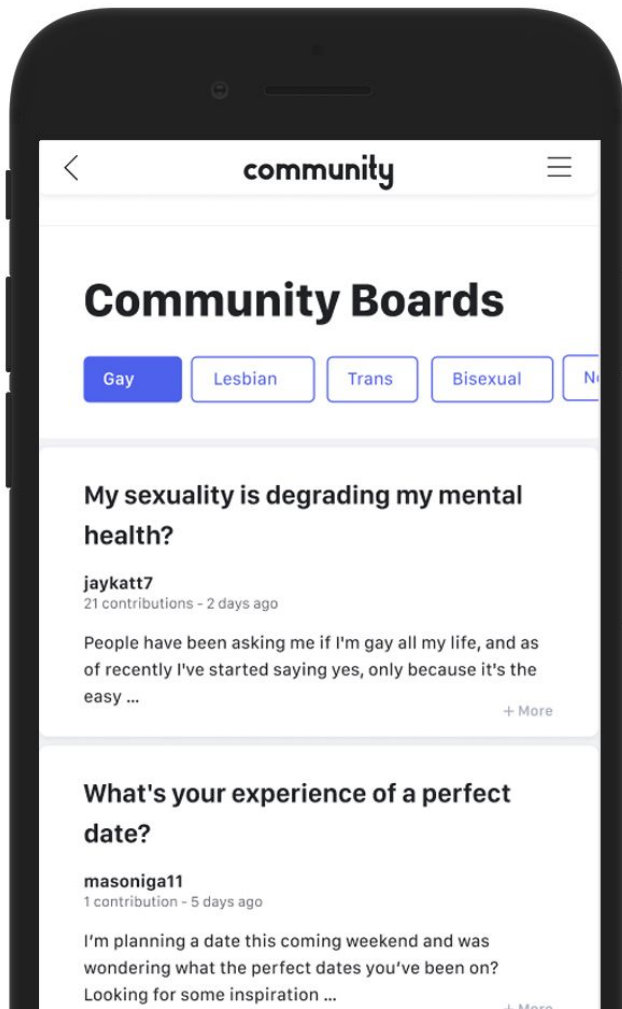
Community takes the guesswork out of accessing LGBTQ+ health services through community sourced recommendations.





Contributors of the platform can recommend providers with informative and emotive tags.





Members can discuss
LGBT+ related medical
topics alongside
community approved
health services.

A unified solution that
fights isolation.





Community would utilize a partner lead business model with industry heavyweights for funding and connecting to new users



Tech Stack

Back end:

- Mongo database was used to store the user accounts, practitioners, practices, reviews and tags
- Mongoose was used to define the database schema using the GraphQL API, this was to allow rapid iteration in a hackathon context.
- Apollo was the medium layer to perform queries and mutations on the database, and Mailgun to authenticate users.

Front end:

- Rwa super hacky React context API was used for state management and to render the pages material design components.
- Heroku was used to serve the backend and Netlify for the front.

Meet the team



Jodie Clothier
UX



Benjamin Fleming
UX



Nathan Judges
UI



Beth Koulyras
UI



Connor Meehan
Development

Horizons

Near

- Engage with community leaders on social media to promote platform through impactful digital content (Instagram, Facebook)
- Engage with community content creators and leaders to create bespoke resources
- Create a 12 month plan of community events to partake in (Fair Day, Mardi Gras etc)
- Create approved endorsement advertisement model for auxiliary revenue stream

Future

- Create a health professional facing system for the forum so users can opt in to doctor responses (I.e RealSelf)
- Expand and localise offering through new international organisation partnerships
- Innovate on the current online health booking experience to implement online booking - lead this market

Risk Assessment

RISK	MITIGATION
1 Lack of users contributing to community	Approach moderators in popular groups to advertise community
2 Unable to moderate inappropriate content	Use content filtering software and allow content to be flagged by users and reviewed if deemed inappropriate
3 Lack of content/clustering in specific areas	Marketing campaigns in specific regions and partnering with local services to increase engagement
4 Lack of digital literacy in marginalised communities	Conduct usability testing to ensure the new product feature set is intuitive
5 Integrity of Community recommendations	Implement logic that monitors misuse of platform (IP logging, auth sign up etc)