

Connor McGrew

Github: <https://github.com/connormcgrew>

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Portfolio: <https://connormcgrew.github.io/Personal-Portfolio/>

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Lehi, Utah 84043

RELEVANT EXPERIENCE

- Patient Transport, Intermountain Health

August 2022 - PRESENT

In this position I was responsible for transporting of patients, focusing on quality, safety, and customer service, while providing care and compassion to patients, families, visitors and staff.

- Transported inpatients in a safe and efficient manner.
- Used appropriate and approved transport pathways to ensure confidentiality. Uses appropriate methods of travel and equipment as directed.
- Used Safe Patient Handling equipment as indicated
- Used isolation precautions and/or standard precautions appropriately.
- Placed soiled linen in designated areas.
- Dressed carts and wheelchairs with linen per procedure.
- Cleaned transport equipment before and after every single patient and returned to appropriate storage areas.
- Responds to Code Disaster, Code Green, Code Pink, Code Red, and Code Yellow when required. Knows location of fire extinguishers and fire pull boxes.
- Always notified patient nurse when taking or returning patient to/from room and notifies test site staff when patient arrives for test.
- Utilized written Patient Handoff Form and ensures that handoff form is filled out prior to initiating transport and signs and turns in form immediately after completion of transport.
- Wrote the test location on the whiteboard in the patient room when leaving with the patient.
- Notified patient nurse or test site staff of any problems that occurred during transport concerning patient condition or safety.
- Responded to pager or other communication device such as Vocera badges in a timely and effective manner.
- Communicated openly with operators and with other staff members.
- Informed test sites and operators of any delays and clears transports when completed.
- Communicate with test sites if transport will be delayed.

SKILLS

- HTML
- CSS
- Javascript
- Bootstrap
- JQuery
- Git
- Node
- SQL
- noSQL
- Testing (Jest)
- Web API's
- Restful API's
- SDLC
- MVC
- OOP
- MongoDB
- React
- Cherwell

- **IT Asset Manager/ Desktop Technician 1, Sutter Health/ Randstad**

March 2022 - May 2022

As an Asset Management Specialist, I played a key role in effectively managing and tracking assets throughout their life cycle. I ensured meticulous documentation and accurate records for all issued, collected, and tracked assets, maintaining a high level of attention to detail. I successfully managed hardware at all phases of its life cycle, focusing on efficient utilization and proper maintenance. Additionally, I took responsibility for accepting, shipping, and tracking all hardware assets, maintaining a comprehensive inventory to facilitate smooth operations. My proficiency in utilizing the Cherwell ticketing system enabled me to effectively manage tickets and tasks related to asset management.

- Issued, collected, and tracked all assets, ensuring meticulous documentation and accurate records.
- Managed hardware at all phases of its life cycle, ensuring efficient utilization and proper maintenance.
- Responsible for accepting, shipping, and tracking of all hardware assets, maintaining a comprehensive inventory.
- Proficient in using Cherwell ticketing system to manage tickets and tasks related to asset management.
- Ensured organization and inventory levels of stock rooms.
- Collaborated with cross-functional teams to address asset management needs and provide exceptional customer service.
- Stayed updated with industry trends and contributed to continuous process improvement initiatives.

- **Packout, Pharmatech/Helpside**

August 2021 - February 2022

In my role, I successfully packaged orders, ensuring accuracy in both quantity and product selection. I actively engaged with team members to address and solve problems that arose during the packaging process. Taking responsibility for managing my own working schedule, I consistently met deadlines and maintained a productive workflow. Moreover, I consistently achieved and exceeded production quotas, contributing to the overall success and efficiency of the team.

- Package orders by insuring quantity and product is correct

- Interact with team members to problem solve
- Responsible to manage personal working schedule
- Ensure production quota is achieved

- **Courtesy Clerk/Grocery Bagger, Smith's Food and Drug**

November 2020 - August 2021

Dedicated to providing an exceptional customer experience, I prioritize delivering outstanding service that exceeds expectations. I proactively establish and maintain a safe and clean environment, fostering an inviting atmosphere that encourages customer loyalty and repeat business. Guided by the company's core values of respect, honesty, integrity, diversity, inclusion, and safety, I consistently uphold these principles to ensure the well-being and satisfaction of both customers and team members.

- Communicated with dispatch and treatment center personnel to provide information about medical situations and receive instructions for further treatment.
- Communicated with patients and families to obtain patient medical histories and vital information.
- Administered medications and performed basic and advanced patient assessments.
- Entered data on demographics, grossing descriptions and clinical diagnosis into EMR.
- Performed patient service duties by communicating directly with patients, answering questions and assisting with concerns.
- Oversaw department updates such as changing methodologies and improving workflow.
- Maintained accurate records of patient care, condition, progress and concerns.

EDUCATION

U of U Coding Bootcamp, Salt Lake City — *Computer Science*

July 2022 - December 2022

Coding bootcamp taken through the u of u to develop my skills and experience in responsive apps, web development, working with apis, creating and managing web apps from the ground up.

QUALIFICATIONS

- Proficient in coding websites from scratch using HTML, CSS, Bootstrap, jQuery, and JavaScript.
- Experienced in using the latest versions of GitHub, GitLab, MacOS command line, and file transfer protocol.
- Knowledgeable in object-oriented programming, data structures

and algorithms, and database development.

- Skilled in creating and managing APIs and implementing mobile-first design concepts.
- Familiar with cross-browser development, API implementation, and search engine optimization (SEO).
- Strong customer service experience, facilitating effective communication with clients, developers, and management.
- Thorough understanding of object-oriented programming with expertise in JavaScript and JSON.
- Proficient in version control using Git and regularly uploading work to GitHub.
- Focus on web development with expertise in HTML, CSS, Bootstrap, JavaScript, and jQuery.
- Successfully created multiple websites, including e-commerce and trade platforms.
- 1 year of experience in software development and web/software design.

Please contact me for any further questions not answered on my resume.

