

Connor Hatalla-Scrambling

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Education

University of South Carolina – Columbia, S.C.

May 2028

- *Bachelor of Engineering in Computer Engineering*

Skills

- **Programming Languages:** , Java, HTML, CSS
- **Software Applications:** Microsoft Suite (Excel, Word, PowerPoint)
- **Operating Systems:** Windows

Related Experience

Capital Vacations – Myrtle Beach , S.C.

May 2024 – August 2024

Information Technology Intern (Summer)

- Assisted in system upgrades and updates, ensuring minimal downtime and a smooth transition for users.
- Adapted quickly to the unexpected CrowdStrike outage, helping implement alternative security measures and troubleshooting tools to maintain security and operational continuity.
- Collaborated with the IT team to troubleshoot hardware and software issues, reducing response time

ColdStone Creamery – Myrtle Beach, S.C.

March 2023 - Present

Team Shift Leader

- Supervise daily operations, managing a team of 4-6 employees to deliver exceptional customer service.
- Train new hires on company protocols, leading to an improvement in customer satisfaction scores.
- Accurately handle cash transactions and prepare end-of-day financial reports to ensure financial accuracy and accountability.

Other Work Experience

Youth Volleyball Referee

September 2024

- Officiate youth volleyball games, ensuring adherence to rules and maintaining a safe and fair environment for players aged 10 to 13
- Communicate effectively with players, coaches, and parents, fostering a respectful and positive atmosphere

Extracurricular Activities

Club Volleyball Member

September 2024 – Present

- Practice multiple times a week
- Tournaments on certain weekends throughout the school year

Casual Pickup Volleyball / Social Group

August 2024 - Present

- Interact with people of all skill levels that share a similar love for the sport
- Encourage people to come play and even teach them that it is a great environment to learn