

CONOR KEENAN

Computer Science Undergraduate

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📍 Kinawley, Fermanagh, NI

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🐙 <https://github.com/csf18kec>

JOB EXPERIENCE

SPAR, Derrylin

Supervisor

📅 06/14 - 07/17

📍 Derrylin, Fermanagh, NI

- In charge of monitoring employee activity
- Coordinating shipping and receiving of merchandise
- Solving problems at a day-to-day level
- Monitored stock control and management
- Maintain inventory and ensure items are in stock
- Answer all customer questions, complaints, and issues

Customer Assistant

Lidl NI

📅 06/17 - 09/18

📍 Lisnaskea, Fermanagh, NI

- Ensuring customer satisfaction is at the heart of all actions in store
- Interacting with the customer in a pleasant, friendly and helpful manner
- Maintaining store cleanliness and hygiene standards Maintaining agreed store merchandising standards
- Ensuring the correct quantity and quality of goods are made available to our customers
- Following freshness and rotation principles
- Preparing, baking and displaying bakery products
- Ensuring all waste is managed correctly
- Assisting in the stock count process

Food and Beverage Staff

City Hotel

📅 09/19 - 03/20

📍 Londonderry, Derry, NI

- Communicate with other member of your department in order to meet goals and expectations
- Good relations with other departments within the hotel is essential in producing an exceptional product/service
- Greeting customers and provide excellent customer service

LEADERSHIP / TEAMWORK

Every workplace relies on teamwork, communication and leadership. I gained experience as a supervisor at SPAR Derrylin, where I coordinate shipping and receiptment of merchandise, plan daily work schedule for subordinates according to their strengths and weakness. Lead, guide and motivate colleagues to achieve a common goal and meet sales targets. Mediate between management and workers, serve as a spokesperson of spar staff to spar management and vice versa. Resolve problems at a day-to-day level. Answered all customer and staff questions, complaints, and issues.

EDUCATION

Ulster University

Magee

Bsc Hons in Computer Science

📅 2022

📍 Londonderry, Derry, NI

- Mathematics for Computing
- Software Development I (Java)
- Software Development II (Java)
- Database Systems
- Computer Hardware and Operating System
- Systems Analysis and Design
- Computer Network and Security
- Object Oriented Programming
- Algorithms and Data Structures
- Web Application Development
- Mobile Application Development
- Professional Issues

St Michael's College

📅 2016

📍 Enniskillen, Fermanagh, NI

- BTEC Construction: Distinction* Distinction
- Digital Technology: C
- Information Technology: C

PROFILE

A boundless Imagination, with a resourceful and a perceptive nature is how my family, friends and colleagues describe me. I use these qualities to persevere through difficult challenges, may it be in a team or as an individual. I jump at every opportunity to take on extra responsibility or workload and genuinely enjoy helping others. I'm a creative thinker, there's always a more effective method to complete a task in hand. My personality suits. I'm curious, adaptable, logical, relentless, detail oriented and I love cracking puzzles

COMMUNICATION

I learnt how important communication is in the workplace at my job at City Hotel, not just between members of your team but other teams in different departments. My role as food and beverage assistant involves synchronising with members of the kitchen, Bar and reception to ensure the customer gets a smooth and exceptional service.