

Constantine James Enriquez

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Career Goal:

To work for a growing Information technology company or department that will provide me with the possibility of growing within it, in addition to allowing the development of my abilities and skills in favour of the company's mission and environment.

Education:

University of Belize

August 2017 – December 2022

Belmopan city, Belize

- Successfully completed BINT (Bachelors in Information Technology) studies at the University of Belize.

St. John's College Junior College

August 2014-June 2017

Belize city, Belize

- Graduated in June 2017 with an Associates degree in Computer Information Systems.

Useful courses for the areas of computer information systems include:

- System Analysis and Design
- Computer Networking
- Computer Programming in C++
- Database Management using SQL
- Web Design using HTML and Javascript

St. John's College High School

August 2010 – May 2014

Belize city, Belize

- Successfully graduated with a high school diploma in biology, geography and social studies.
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Volunteer/Job Experience:

Helper, YWCA (Young Women's Christian Association)

June 2015 – August 2015

Belize city, Belize

- Gained multi-tasking skills as well as tolerance and patience by working as a helper at YWCA during their summer programmes.
- Successfully helped the volunteers, who were working as teachers, get their teaching equipment and activities prepared in a timely and orderly manner.

Customer Support Agent, The Office Gurus

May 2018 – August 2018

Belmopan city, Cayo

- Gained a multitude of sales experience working as a call center sales representative at the Office Gurus.
- Learned all the basics of proper customer support, which included completing the customers requests in a timely and orderly fashion as well as assisting customers with account issues.

Customer Support Specialist, Dealer Spike

March 2020 - August 2022

- Gained a multitude of experience diagnosing various issues related to Auction123 and Dealer Spike web software.
- Diagnosed and fixed various issues relating to FTP feeds for websites.

- worked with various third parties (ARI, DealerSpike, Cars.com, vAuto, DealerInstinct etc) to ensure the proper integration of Auction123 inventory feeds for clients.
- Assisted in setting up ClickOnce software for Auction123 users.
- Employee of the month for most of 2021

Codeigniter PHP Programmer, ERI

August 2022 - December 2022

- Worked as a Codeigniter PHP programming intern at the Environmental Research Institute of Belize.
- Rebuilt old web application for uploading and management of Coral Bleaching statistics.

Strengths:

- Reasonably versed in many modern computer programming languages such as C++, Javascript and PHP as well as general-purpose software such as Microsoft Office.
- Advanced knowledge of photography and video production software such as Adobe Photoshop, Adobe Premiere Pro and Sony Vegas Pro.

Personal Hobbies :

- **Web Development**
May 2017 – Present

I work as a website developer and manager for businesses upon request.

Summary of Qualification:

- Excellent written and verbal communication skills.
- Strong motivational skills.
- Strong ability to work with a team.
- +2 years technical support experience.

References:

Available on Request
