



Konstantin Peschanov

Junior JavaScript developer (Node.js / Vue.js)

Profile

Profile

Age: 30

Location: Cherkasy

Education

Cherkasy State Business-College
/ 2006 – 2009

"Programming for electronic computers and automated systems"

Languages

Ukrainian: Native

Russian: Native

English: Pre-intermediate

Courses

Lektorium ekreative 10/2019 – 04/2020

"Node.js"

Andersen Lab 07/2019 – 09/2019

"JavaScripts Basics"

Contact

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Social

 constantinesimm

 konstantin.peschanov

 konstantin-peschanov

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Experience

Technologies

VCS: Git

Database: Mongo DB, PostgreSQL

Web: HTML5, CSS3, JS (ES5, ES6)

Frameworks: Express.js, Vue.js, Bootstrap, Shards-ui, Bulma

Libraries: Socket.io, Passport.js, Mongoose, Nodemailer.js, Puppeteer.js etc..

Services

Google: Analytics, Tag Manager, Ads, Firebase, Drive, Docs

Troubleshooting & Monitoring: Redmine, Homer, Graylog, Fail2web

Others: Heroku, Postman

Senior Customer Support Manager

Ringostat CallTracking 01/2016 – 04/2020

Project description:

Ringostat Platform is web application service to boost marketing and sales departments. Including Call Tracking, End-to-End Data Analytics, Voip PBX and more other instruments for solving your business tasks.

Responsibilities:

- Customer support in all technical, service and financial matters.
- Troubleshooting VoIP PBX, data analytics, CRM and ERP systems integration.
- Support client-side script for collecting visitor data.
- Filling the client knowledge base and internal wiki-library.
- Mentoring of new employees.

Customer Support Manager (L2)

Kyivstar JSC 09/2011 – 01/2016

Project description:

Kyivstar is large telecommunications company providing communications and data services based on a wide range of mobile and fixed technologies.

Responsibilities:

- Supporting L1 employees and customers in all technical, service and financial matters.
- Monitoring and troubleshooting company inner services and clients network.
- Incident Management
- Filling company knowledge-base.
- Mentoring of new employees.

Customer Support Manager (L1)

Volia TV 10/2009 – 04/2010

Project description:

Responsibilities:

- Supporting customers in all technical, service and financial matters.
- Monitoring and troubleshooting company inner services.
- Mentoring of new employees