



Quick Start: AI Phone Integration



Your New Phone Numbers

After setup, you'll have:

- **Your existing Visible number:** Customers call this (stays the same)
- **New Twilio AI number:** Where calls get forwarded for AI processing



5-Minute Setup Checklist

1. Get Twilio Account

- ☐ Sign up at <https://www.twilio.com/try-twilio>
- ☐ Get Account SID and Auth Token from console
- ☐ Note: \$15 free credit included

2. Deploy AI System

- ☐ Use Render.com (free) or Heroku
- ☐ Set environment variables with your Twilio credentials
- ☐ Deploy the provided code

3. Buy AI Phone Number

- ☐ Run: `python deploy.py setup-number`
- ☐ Choose from available numbers
- ☐ Cost: ~\$1/month

4. Forward Your Existing Number

From your Visible phone, dial:

```
*71 + [Your new Twilio number]
```

Example: `*71-555-123-4567`

5. Test Everything

- ☐ Call your Visible number
- ☐ Ask: "How much does lawn care cost?"
- ☐ Say: "I need to speak to someone" (should forward to you)








What Your AI Will Do

Handles Automatically:

- ☒ Service inquiries ("What do you offer?")
- ☒ Pricing questions ("How much does it cost?")
- ☒ Scheduling requests ("I want to book service")
- ☒ Business hours and contact info

-  General lawn care and window washing questions

Forwards to You:

-  Emergency requests
-  Complaints or problems
-  Requests to speak to manager/owner
-  Billing or payment issues
-  Anything the AI can't handle

Monthly Costs

Estimated for 100 calls (5 min average):

- Phone number: \$1
- Call processing: ~\$15
- Hosting: Free (Render/Heroku)
- **Total: ~\$16/month**

Key Files You Have

```
ai_phone_integration/
├── app.py                # Main AI phone system
├── requirements.txt      # Python dependencies
├── .env.example          # Environment template
├── deploy.py            # Setup automation
├── README.md            # Detailed documentation
├── SETUP_GUIDE.md       # Complete setup instructions
└── call_forwarding_instructions.md # Visible forwarding guide
```

Call Forwarding Quick Reference

Conditional forwarding (recommended for business hours):

```
*71 + [Twilio number]
```

Immediate forwarding (good for after hours):

```
*72 + [Twilio number]
```

Turn off forwarding:

```
*73
```

Emergency Contacts






If something goes wrong:

1. Turn off forwarding: Dial `*73`
2. Check app health: Visit `https://your-app.com/health`

3. Check Twilio Console for error logs
4. Restart your deployed app if needed

Success Indicators

You'll know it's working when:

-  Calling your Visible number reaches the AI
-  AI responds naturally to questions
-  Saying "emergency" forwards to your phone
-  Call quality is clear and professional
-  You receive calls when AI forwards them

Test Script

Call your number and try these:


1. **"Hi, what services do you offer?"**
 - Should get: Description of lawn care and window washing
2. **"How much does lawn care cost?"**
 - Should get: Pricing info and offer for callback/estimate
3. **"I want to schedule an appointment"**
 - Should get: Scheduling assistance and callback offer
4. **"This is an emergency, I need help now"**
 - Should get: Immediate transfer to your phone
5. **"I want to speak to the manager"**
 - Should get: Transfer to your phone

Next Steps After Setup

1. **Week 1:** Monitor calls closely, adjust responses as needed
2. **Week 2:** Update business listings with confidence in the system
3. **Month 1:** Analyze call patterns and optimize
4. **Ongoing:** Regular testing and maintenance

Environment Variables You Need

```
TWILIO_ACCOUNT_SID=your_account_sid_from_twilio_console
TWILIO_AUTH_TOKEN=your_auth_token_from_twilio_console
OWNER_PHONE=+1234567890 # Your cell number for forwards
WEBHOOK_BASE_URL=https://your-deployed-app.com
BUSINESS_NAME=Green Slice Lawn Care and Window Washing
CHATBOT_ID=3947607fe # Your existing Abacus.ai chatbot
```

 **Goal:** Professional AI receptionist handling calls 24/7, forwarding when needed, never missing a customer!

Questions? Check the detailed `SETUP_GUIDE.md` or `README.md` files.