

# Quick Fix Steps - AI Receptionist Not Working

## The Problem

Your AI receptionist fails when called because you're using **demo credentials** and **localhost URL** instead of real production values.

## 3-Step Fix

### Step 1: Get Your Railway URL (2 minutes)

1. Go to [railway.app](https://railway.app) (<https://railway.app>) and login
2. Click on your AI phone integration project
3. Copy the public URL (looks like: `https://your-app-name.up.railway.app` )

### Step 2: Update Railway Environment Variables (3 minutes)

In Railway Dashboard → Your Project → Variables:

**Replace these 3 variables:**

```
TWILIO_ACCOUNT_SID = your_real_account_sid_from_twilio
TWILIO_AUTH_TOKEN = your_real_auth_token_from_twilio
WEBHOOK_BASE_URL = https://your-app-name.up.railway.app
```

**To get Twilio credentials:**

- Go to [console.twilio.com](https://console.twilio.com) (<https://console.twilio.com>)
- Dashboard → Account Info
- Copy Account SID (starts with "AC...")
- Copy Auth Token (click "Show" to reveal)

### Step 3: Configure Twilio Webhook (2 minutes)

In Twilio Console → Phone Numbers → Active Numbers:

1. Click your phone number
2. Set Voice webhook URL to: `https://your-app-name.up.railway.app/voice`
3. Set HTTP method to: POST
4. Save

## Test It Works

After making changes:

#### 1. Test deployment:

```
bash
```

```
python3 test_deployment.py https://your-railway-url.up.railway.app
```

#### 2. Call your Twilio number - should hear:

“Hello! Thank you for calling Green Slice Lawn Care and Window Washing...”



## If Still Not Working

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### 1. Check Twilio Debugger:

- Twilio Console → Monitor → Debugger
- Look for recent errors

### 2. Check Railway Logs:

- Railway Dashboard → Deployments → View Logs
- Look for errors when you call

### 3. Run diagnostic again:

```
bash
```

```
python3 check_twilio_config.py
```



## Expected Call Flow When Fixed

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1. Call Twilio number → AI answers with greeting
  2. Speak your question → AI provides intelligent response
  3. Say “transfer me” → Connects to your owner phone
  4. AI handles common questions about lawn care/window washing
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**That’s it!** These 3 steps should fix your AI receptionist integration.