

From: Ohad Samet
To: [2020-RFI-Taskforce](#)
Subject: Response to FRI Docket No. CFPB-2020-0013
Date: Tuesday, March 31, 2020 5:02:52 AM
Attachments: OTHC letter to the CFPB (1).pdf
Copy of Letter to Senators (3).pdf
[True Accord - Email Infographics \(1\).pdf](#)

Hi all,

Submitting some materials from One True Holding Company and its subsidiaries: TrueAccord Corp which is a collection agency, and True Life Solutions which offers a SaaS product for consumers to communicate digitally with their collectors and creditors.

We strongly support expanding the use of digital channels in debt collection, especially in this time of need, to simplify the lives of consumers, put them in control of their finances, and offer flexible payment options. We recommend the CFPB consider accelerating its debt collection NPRM's timeline and mandate the use of digital channels in collections without added limitations.

I am attaching supporting materials to this email and am happy to answer any questions you may have.

Ohad

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