### Completed Public Engagement

The purpose of this document is to share options for public engagement by the Taskforce and to clear the approach with senior Bureau leaders.

#### Request for Information (February-June)

**GOAL:** The simplest way for Taskforce members to obtain input from the public is by issuing an RFI through the OMB. Members are aware this process can take time, so they intend to have a list of questions set by late February (with a goal to release by late March).

**NOTES:** The Taskforce RFI will not be general, but rather specific and targeted (without triggering PRA). RFI will not be duplicative of call for evidence inquiries. It will focus on areas that went unexplained in the call for evidence or it will look towards the future (i.e. AI, FinTech, etc.).

### Non-Public Listening Sessions (March)

**GOAL:** The Taskforce would like to arrange for a time to engage with consumer and industry groups as well as academics and economist. The purpose of these meetings would provide an opportunity for the Taskforce to hear directly from these groups in a controlled environment.

**NOTES:** A single roundtable will be hosted with each of these groups in attendance. The discussion will be limited to 2-4 topics that the Taskforce Members are particularly interested in hearing additional points of view.

Plans to engage with the advisory committees in March and the public during consumer wellness week in June were impacted by the Coronavirus pandemic.



# Future Public Engagement

The purpose of this document is to share options for public engagement by the Taskforce and to clear the approach with senior Bureau leaders.

Public Research	Public Hearing	Advisory Committee Meetings	Individual Meetings
(May-June)	(June 30)	(July 30)	(TBD as needed)
GOAL: Pull publicly available information from Bureau partners' websites on the topic of each chapter of Volume 1. The purpose is to ensure that view points of trade and consumer groups are understood even if these organizations were unable to provide full responses to the RFI due to disruptions caused by COVID-19.  NOTES: The Taskforce support team will conduct targeted research of publications from trade and consumer groups, and provide summaries of these viewpoints to the Taskforce members.	GOAL: The Taskforce members would like to host a 60 minute public call to solicit feedback on topics relevant to the Taskforce. The team will repurpose the March 10 Listening Session discussion prompts, but include some limited insights in feedback received from the RFI.  NOTES: This meeting is schedule at the same time the Taskforce will be pivoting from analysis to developing recommendations. It will also be shortly after the RFI comment window closes. The members can use this hearing to share some of the feedback that has been received and to glean insights into how feedback could lead to potential recommendations.	GOAL: The Taskforce members would like to host a 90 minute call with the Advisory Committee Meetings to provide feedback on feedback received from the RFI, research, and Public Hearing.  NOTES: This meeting is schedule at the same time the Taskforce will be pivoting from analysis to developing recommendations. It will also be shortly after the RFI comment window closes. The members can use this hearing to share some of the feedback that has been received and to glean insights into how feedback could lead to potential recommendations.	GOAL: If the Taskforce members feel there are gaps in information needed to develop recommendations on any specific area of Consumer Financial Law, then the team may choose to close those gaps via meetings with key stakeholders.  NOTES: This topic is still under consideration, but a plan has been developed and is under review as of May 1.

## Intergovernmental Engagement

The Taskforce members have indicated that for a report to be effective, there should be some level of engagement and notification of what the report contains prior to it being completed and made public. The purpose of this document is to share options for intergovernmental engagement, and to clear with senior Bureau leaders on which options to pursue.

State Interactions (Augus	st)	)
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Intergovernmental Meetings (September - November)

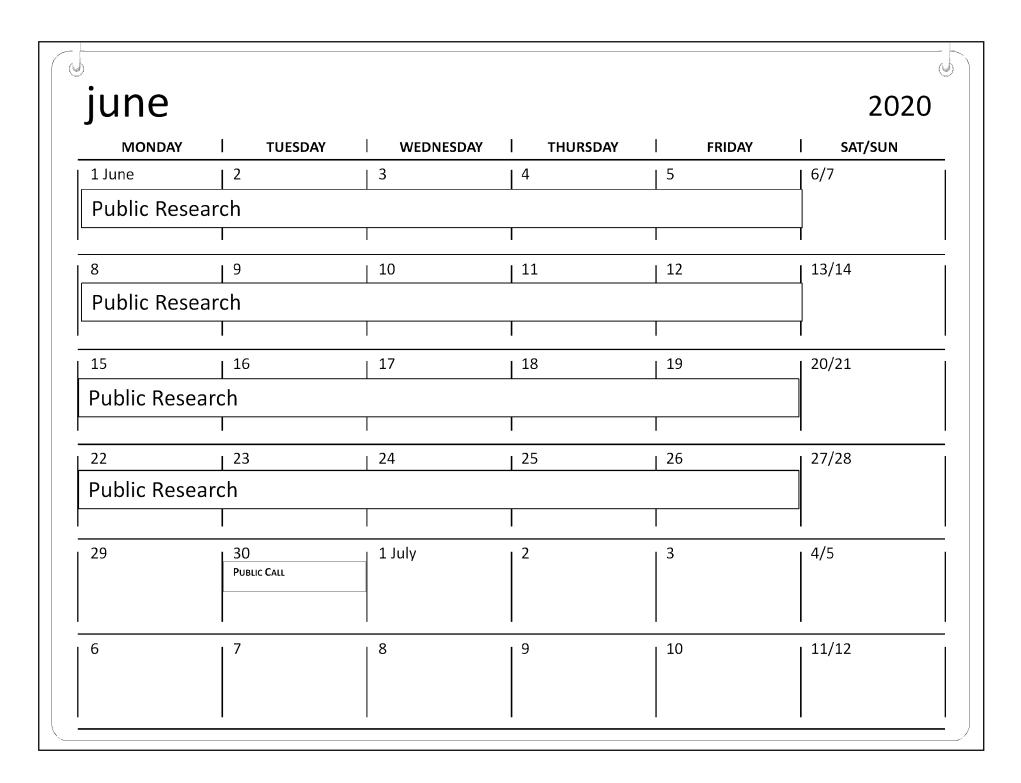
**GOAL:** Should the Taskforce provide recommendations on improved interactions between state partners and the Bureau, it would be beneficial for the Taskforce to understand the perspective of the states on potential improvements. These interactions will need to occur earlier in the year, likely around March or April.

**NOTES:** The team would work through Cheryl Parker Rose to setup organized discussions with the National Association of Attorneys General (NAAG) and Conference of State Bank Supervisors (CSBS). The goal would be to include the Taskforce Chair or his designee in pre-planned or reoccurring meetings.

**GOAL:** Once the Taskforce has a series of recommendations that will be included in the report, the team would like to meet with the Bureau's partner agencies. This will ensure they have a chance to review and comment prior to the report being completed, then again to review the contents before it is released publicly. These interactions would likely occur once discovery is completed around the July timeframe then again in September/November.

NOTES: Engagement with the other Prudential Regulators would be led by the Taskforce Chair or his designee. During the initial engagement, the Bureau would setup meetings with each Federal Regulator independently. The meetings would lead with the purpose and direction of the report, specifically with regard to jurisdictional overlap and potential legislative recommendations. The Taskforce representative would request specific recommendations or areas to focus. The latter engagement would occur with all Regulators combined, and would provide an overview of the report and recommendations.

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# Appendix

> Past and ongoing public engagement plans

