RESUME

Juan Carlos Contreras Oropeza
Electrical Engineering Professional

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Personal Information

Nationality: Venezuelan	Marital Status: Married	Date of Birth: December 28, 1979

Professional Profile

Electrical Engineer with high level of competences in IT and telecommunications; aimed to problem solving, design and installation of various types of networks and systems. Open to challenge, able to learn new disciplines quickly, good team-worker, great worker among multicultural team environments and independent worker if needed.

Academic Studies

2001 – 2008   Universidad Central de Venezuela.
Electrical Engineering, Option: Telecommunications.

1997 – 2000   Instituto Universitario de Tecnología – Región Capital, "Dr. Federico Rivero Palacio".
Electrical Technician, Option: Electronics

Professional Certifications

Feb. 2018   Cisco Certified Entry Networking Technician (CCENT).
Cisco ID: CSCO13238091

Professional Experience

Softnet & System Corp. Caracas, Venezuela
Technology Solutions Coordinator   *Jul. 2016 – Currently*
Develop conceptual, basic and detail engineering associated with the high level technological solutions offered by the SoftnetCorp and ensuring the full satisfaction of the client's requirements. Advice clients, give presentations and identify business opportunities. Investigate, evaluate, and advise with manufacturers of the different lines of products commercialized allows that the proposed solution fulfills the requested requirements and functionalities of the clients. Support activities related to preparation, planning and design of projects.

Organización Líder 2000. Caracas, Venezuela
Telecommunications Coordinator   *Apr. 2013 – Sep. 2015*
Management and maintenance the Video Surveillance System (CCTV), PABX System, Access Control System and Electronics Security of the Líder Shopping Center. Coordination of technical staff responsible for maintaining the CCTV System, Access Control System, Electronics Security System and Telecommunications Cabling Infrastructure of Líder Shopping Center. Evaluation and review of the telecommunications infrastructure and systems in place to ensure the growth of the systems according to the needs of the Organization.

E-Human Consultores (Works for Huawei Technologies). Caracas, Venezuela
Telefónica Movistar Network Operations Center
NOC Coordinator   *Nov. 2011 – Apr. 2013*
Analyze, diagnose, notify, document and give support to the resolution of incidents in the platforms: CDMA, EVDO, GSM, GPRS and UMTS cellular network of the company Telefónica Movistar, together with other operational entities. Check the execution times and the completion of the works and task planned. Supervision of technical staff in Access, Performance and Infrastructure Departments of the Network Operation Center.

E-Human Consultores (Works for Huawei Technologies). Caracas, Venezuela
Telefónica Movistar Network Operations Center
NOC Engineer   *Oct. 2010 – Nov. 2011*
Analyze, diagnose, notify, document and give support to the resolution of faults in the platforms: STP, CDMA, EVDO, GSM, GPRS and UMTS cellular network of the company Telefónica Movistar, together with other operational entities for the events present. Check the execution times and the completion of the works and task planned.

ITTACA Corp. (Works for Telefónica Movistar). Caracas, Venezuela
Telefónica Movistar Network Operations Center
Network Specialist   *Feb. 2009 – Oct. 2010*
Analyze, diagnose, notify, document and give support to the resolution of faults in the platforms: CDMA, EVDO, GSM, GPRS and UMTS cellular network of the company Telefónica Movistar, together with other operational entities for the events present at night shift. Check the execution times and the completion of the works and task planned for the night shift.

Universidad Central de Venezuela. Caracas, Venezuela
Center of Teaching Update (SADPRO-UCV)
Electronics Technician   *Feb. 2003 – Mar. 2006*
Management and maintenance of SADPRO Local Area Network. Management and maintenance of different SADPRO servers: Web, File, Mail and Domain. Coordination and implementation of SADPRO video conferencing projects. Supervision of technical staff in internships in the SADPRO IT Unit.

Televisión Educativa y Cultural Iberoamericana (ATEI). Madrid, España
Apprentices. (Sponsored by SADPRO-UCV)   *Sep. 2004 – Nov. 2004*
Restructuring and updating the video section of the ATEI Website. FTP server management and maintenance. Support the videoconferencing made by the ATEI, inside and outside its headquarters. Provide advice about Videoconferencing service to all partners of ATEI that require it. Integration of videoconferencing with television programs, and then transmitted by issuing daily ATEI.

Universidad Central de Venezuela. Caracas, Venezuela
IT Department.
Electronics Technician   *Apr. 2000 – Jan. 2003*
Management and maintenance of telephone networks (outside plant and inside plant), structured cabling and Local Area Networks. Evaluation of new equipment and technologies in the field of videoconferencing. Coordination and implementation of video conferencing with H.320 and H.323 standards in the University campus and outside it, boths with equipments of differents brands: Polycom, PictureTel and Tandberg. Development of technical reports.

May. 2018	CCNA Routing and Switching: Scaling Networks (70 hours)
	Cisco Networking Academy: Muelles de Alejandría / Hacer Sistemas.
Sep. 2017	CCNA Routing and Switching: Routing and Switching Essentials (70 hours)
	Cisco Networking Academy: Muelles de Alejandría / Hacer Sistemas.
Jun. 2017	CCNA Routing and Switching: Introduction to Networks (70 hours)
	Cisco Networking Academy: Muelles de Alejandría / Hacer Sistemas.
Jun. 2013	Program in Project Management, Pro-PMI. (140 hours)
	Fundación Gerencia de Proyectos en Venezuela, Universidad Central de Venezuela.
Apr. 2012	Certified Linux Professional. (80 hours)
	Instituto Superior de Estudios e Investigaciones Tecnológicas.
Sep. 2011	Anypath. (8 hours)
	Escuela de Redes, Telefónica Movistar.
Aug. 2011	Operation of Telecommunications Equipment. (24 hours)
	Training Center, Huawei Technologies.
Jul. 2011	Transmission Media. (24 hours)
	Escuela de Redes, Telefónica Movistar.
Jun. 2011	Mobile Telecommunications Networks. (24 hours)
	Training Center, Huawei Technologies.
Feb. 2010	Competence Transfer: Ericsson UMTS Network Operation. (24 hours)
	Ericsson.
Dec. 2009	English language. (9 levels of 48 hours each)
	Escuela de Idiomas Modernos, Universidad Central de Venezuela
Nov. 2009	Competence Transfer: Huawei UMTS Network Operation. (24 hours)
	Training Center, Huawei Technologies.
Jun. 2009	GSM: Operation and Maintenance BSC and BCF Nokia. (16 hours)
	Escuela de Redes, Telefónica Movistar.
May. 2009	EVDO: Operation and Maintenance. (8 hours).
	Escuela de Redes, Telefónica Movistar.
May. 2005	Basic Teaching Skills. (25 hours).
	Sistema de Actualización Docente del Profesorado, Universidad Central de Venezuela.
Jul. 2002	Structured Cabling. (16 hours)
	Facultad de Ingeniería, Universidad Central de Venezuela
May. 2002	Design and Installation of Optical Fiber. (16 hours)
	Facultad de Ingeniería, Universidad Central de Venezuela
May. 2001	Basic Network Technologies. (40 hours)
	Fundación EsLaRed, Universidad de Los Andes.

Knowledge and Tools

Applications and Operating Systems	*Languages*
- Remedy Services Management Platform. - Managers: Lucent CDMA, Nokia OSS, Huawei M2000, Ericsson Citrix and NetExpert. - Security Management and Access Control System: Johnson Controls P2000. - DVN Software Suites: Johnson Controls SiteManager and Johnson Controls DVN 5000. - Geovision Digital Surveillance System. - Windows and Ubuntu Linux Operating Systems.	- English: Intermediate Level in Reading, Writing and Conversation. *Technologies* - Mobile Access Technologies: CDMA, EVDO, GSM, GPRS and UMTS. - CCTV with fixed, PTZ, analog and / or IP cameras. - Access Control and Security Systems, and integration with Biometric and/or Proximity Systems.