W09 Report: Bug Report

Team 5

Conner, Vishnu, Olivia, Joseph

Title	Registration Deadline Defect	Briefly describe the issue, i.e., "Calculator: incorrect result of multiplication".
Website URL	https://web.byui.edu/portal/student/	---
Resulting and expected behavior	Nothing is displayed under the important deadlines section of the home page of the BYU-I website. The first step is to login to your BYU-I home page and scroll down to where it says, "important deadlines". You will see that there is nothing listed under important deadlines even though there are several important deadlines sent out in weekly school emails.	Specify what happened compared to what you expected to happen.
User ID	Conner Wadsworth (wadsworthjc@byui.edu)	If you or the reporter of the bug were logged in when the bug happened, provide the unique identifier of the account. It is usually either username or e-mail.
Impact	The impact of this error is that there is no congruency with the school's updates and deadlines that are sent out weekly in an email that should be showing up on their main home page. This also gives the user a less professional feel and possible confusion when trying to access any school deadlines that aren't displayed on the home page like they usually are. This was something that was functional as of last semester. But since the beginning of the winter 2023 semester, it has not been	In case you know how many people are affected by the bug or how much revenue is being lost because of the bug, provide this information. It will help engineers and product managers assign the correct priority.

	showing anything. It's possible that this is currently being worked on and will hopefully be fixed soon so that the body of students at school can get accurate information faster and at their own leisure.	

Title	Course Search Back Button	After you search for a course and press the back button it will give an error.
Website URL	https://web.byui.edu/portal/student/	---
Resulting and expected behavior	After you search for a course and press the back button it will give an error. When you press back, it should have taken you back to the registration page without an error.	Specify what happened compared to what you expected to happen.
User ID	Joseph Hawkins (hawkins@byui.edu)	If you or the reporter of the bug were logged in when the bug happened, provide the unique identifier of the account. It is usually either username or e-mail.
Impact	Example: A Sophomore is signing up for classes at BYUI. They're trying to sign up for a class that's popular and need to navigate freely through the site to get there in time to secure their spot and avoid being waitlisted, but because of this bug – it takes more time for the student to re-navigate back to the registration page and view their classes. Costing the student time, they would need to avoid being waitlisted. This affects every student signing up for classes and will create an influx of complaints and more calls to the tech help center during peak usage during sign-up time.	In case you know how many people are affected by the bug or how much revenue is being lost because of the bug, provide this information. It will help engineers and product managers assign the correct priority.

Title	Missing the logout functionality	Briefly describe the issue, i.e., "Calculator: incorrect result of multiplication".
Website URL	https://web.byui.edu/portal/student/	---
Resulting and expected behavior	There isn't a log out option displayed. There is really no way to logout. Even after successfully logging in to the homepage, the logout option is nowhere to be found.	Specify what happened compared to what you expected to happen.
User ID	Vishnu Soranam	If you or the reporter of the bug were logged in when the bug happened, provide the unique identifier of the account. It is usually either username or e-mail.
Impact	The impact is being exposed to the risk of not being able to log out. For instance, when a student decides to use a public campus computer, he would need to log in to his student account on the site to access desired resources. However, his inability to log out could allow other students to have access to his personal information on the site which can become a serious security issue.	In case you know how many people are affected by the bug or how much revenue is being lost because of the bug, provide this information. It will help engineers and product managers assign the correct priority.

Title	No picture in top right corner	Briefly describe the issue, i.e., "Calculator: incorrect result of multiplication".
Website URL	https://web.byui.edu/portal/student/	---
Resulting and expected behavior	When a user is logged in, their student photo is visible on their profile, however, when navigating the site as they register for classes, their photo is missing at the top right corner, making their photo only available	Specify what happened compared to what you expected to happen.

	when they view their profile. Because the browser has access to the photo, it should be always displayed at the top right.	
User ID	Joseph Hawkins (hawkins@byui.edu)	If you or the reporter of the bug were logged in when the bug happened, provide the unique identifier of the account. It is usually either username or e-mail.
Impact	Because it uses the defaulted photo, it may confuse the user, making them think they are logged out and spend more time trying to understand what they need to do to log in. It may also hinder them by making them think they're unable to register and have permission to do things only logged-in users can do. This can waste time and force labor costs as the tech hotline will receive more calls and create an influx of complaints. Every student will be affected by this.	In case you know how many people are affected by the bug or how much revenue is being lost because of the bug, provide this information. It will help engineers and product managers assign the correct priority.

Title	Login Credential Error	Briefly describe the issue, i.e., "Calculator: incorrect result of multiplication".
Website URL	https://web.byui.edu/portal/student/	--
Resulting and expected behavior	The BYU-I makes you login even if you are already logged in. Doesn't carry credentials over. For example, you click log in on the byui homepage, then when you click on Canvas, it makes you re-log in.	Specify what happened compared to what you expected to happen.
User ID	Olivia Cantwell Can18002@byui.edu	If you or the reporter of the bug were logged in when the bug happened, provide the unique identifier of the account. It is usually either username or e-mail.

Impact	It becomes frustrating for the student to have to re-log in every few clicks. It is also inefficient use of time for the user. It can also be inefficient software wise. Having multiple redirects to the log in page runs unnecessary code and calls to the user database. When this happens during peak user times (like registration), it becomes a bottlenecked lagging spot that is vulnerable to timing out. Not only will this cause severe frustration on the user's end but can cause the user to not get assignments submitted on time or registered for vital courses.	In case you know how many people are affected by the bug or how much revenue is being lost because of the bug, provide this information. It will help engineers and product managers assign the correct priority.