

Eun Kyung Kim

A problem-loving user hearted experience designer

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Experience

Autodesk

Senior UX Designer Nov 2014 - Aug 2018

Singapore

Led design for Autodesk Forge (<https://forge.autodesk.com/>) and Autodesk health dashboard. (<https://health.autodesk.com/>) Scope of my work includes;

- Plan release work
- Facilitate workshops with partner teams
- Provide design concepts
- Manage vendors
- Create wireframes and workflows
- Visual design
- Communicate with developers via documentation, prototype, etc
- Constant review of the implemented sites
- Create UI library
- Site analytics using google analytics
- Quantitative / Qualitative research planning, facilitation, analysis, presentation

OCBC Bank

Experience Designer (AVP) Jan 2014 - Oct 2014

Singapore

Led design for OCBC main site (ocbc.com). Created UX design guideline for OCBC digital service and support regular updates. Worked on other projects such as optimizing user flow for OCBC wealth app, revamping OCBC CRM system, etc.

Comcast Silicon Valley Innovation Center

User Experience Designer Dec 2011 - Jun 2013

Sunnyvale, CA, USA

Led design for Xfinity Connect Mobile Web(email, phone, text) and Xfinity connect(email) web service. Led research, UX flow, Visual design. Additionally worked on Xfinity TV app visual design, What's on (second remote control app service, discontinued) workflow and visual design.

Design Seedling

UX Consultant Jul 2011 - Dec 2011

Chicago, IL, USA

Produced UI Guidelines and Wireframes for the client websites.
Client: TD Ameritrade, CVS Caremark, Waxing Poetic, Landrover

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Steelcase

Design Research Intern Jun 2010 - Aug 2010

Grand Rapids, IL, USA

Conducted research on “How office environment can empower collaboration”. Through analysis and synthesis from interviews and observations, provided principles to develop prototypes. Surveyed, interviewed on “How non-researchers participated in user-centered design projects” and produced “Framework Handbook” for non-researchers in Steelcase.

Education

Institute of Design, Illinois Institute of Technology

Master's degree, Design Planning

(2009 - 2011)

Ewha Womans University

Master's degree, Visual Communication Design

(2006 - 2009)

Ewha Womans University

bachelor's degree, Economics, Business Administration

(2001 - 2006)