Anno Lee

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Summary

Results-driven AI Software Engineer with 3+ years of experience in machine learning, NLP, and LLM-based solutions. Strong problem solver with a passion for building scalable AI tools that amplify productivity and business outcomes.

Skills

- Programming: Python, Java, C++
- AI/ML: PyTorch, TensorFlow, Scikit-learn
- NLP: Transformers, spaCy, NLTK
- LLMs: OpenAI API, Hugging Face, Retrieval-Augmented Generation (RAG)
- Data: Pandas, SQL, Data Visualization
- Tools: Git, Docker, Linux

Experience

AI Software Engineer, TechNova Inc. ,Äî 2022,ÄìPresent

- Developed an internal RAG platform using OpenAI GPT-4 and FAISS to enable secure Q&A over enterprise documents.
 - Led NLP pipeline refactoring, reducing inference latency by 30%.
- Collaborated with product and infra teams to deliver AI tools to 100+ users.

Machine Learning Intern, SmartMinds ,Äî 2021,Äì2022

- Built text classification models for customer feedback analysis (F1 up to 91%).
 - Automated data labeling and preprocessing with Python scripts.

Education

B.Sc. in Computer Science, National Taiwan University, 2022

Projects

- Resume Q&A Chatbot: Built a ChatGPT-style app to answer questions based on uploaded resumes (Python, OpenAI API, FAISS).
- News Summarization Tool: Created a transformer-based app for automatic news summaries.

Languages

- English (fluent), Mandarin (native)

Certifications

- Deep Learning Specialization (Coursera, 2021)