



JOEL D' SOUZA

Application Development Associate Manager

Excelling dynamic role in the investment banking sector to leverage techno-functional expertise and cloud certifications, driving innovation, operational efficiency, and excellence in project management and business analysis, thereby contributing to transformative financial solutions and organizational success.

PROFILE SUMMARY

- Gained nearly 12 years of experience in asset management operations across APAC, EMEA, Latin America, and the US, specializing in trade matching, FX transactions, and corporate actions.
- Managed the migration of outdated software systems to the AWS cloud, integrating predictive machine learning models for identifying failures.
- Proficient in collecting project requirements, preparing functional documents, and executing tests across various system components like front-end, back-end, and databases.
- Acknowledged for competently managing JIRA tasks, monitoring billable hours, and generating detailed client reports to maintain project coherence.
- Spearheaded the seamless transition of trading platforms, accounting systems, and operational processes, ensuring successful automation initiatives.
- Expert in change management, developing Business Requirement Documents (BRD), and validating test cases for User Acceptance Testing (UAT).
- Knowledgeable in technology tools such as AWS, Azure, Python, SQL, Java, Tableau, Power BI, HTML, CSS, and JavaScript.
- Proficient in leveraging cloud technologies and machine learning models to drive innovation and efficiency in project management and business analysis, enhancing operational processes and decision-making.

WORK EXPERIENCE

Application Development Associate Manager | Accenture, Pune | Sep'2021 – Present

Key Result Areas:

- Preparing FSDs by analyzing legacy systems, interacting with clients, and documenting requirements for clarity and accuracy.
- Assisting in technical document creation by covering front-end, back-end, and database specifications comprehensively.
- Resolving functional doubts and providing estimation assistance during technical document creation to streamline processes.
- Conducting overview sessions with development teams at the start of each sprint for seamless project initiation.
- Matching client UAT documents with FSDs and resolving discrepancies to ensure alignment and accuracy.
- Responsible for gathering requirements and assisting in creating KPIs from complex investment banking data for Quicksight Dashboard development.
- Creating comprehensive test cases for front-end, back-end, and database to ensure thorough testing coverage.
- Managing JIRA for time tracking and resource workload, ensuring efficient project management.

Project:

- Legacy application transformation to AWS cloud/ Fails prediction through machine learning models
- Data Analytics projects for Investment Banking Clients

Senior Associate | TIAA, Pune | Jan'2019 - Sep'2021

Key Result Areas:

- Developed Business Requirement Documents (BRD) for automation projects, ensuring comprehensive and clear specifications.
- Validated positive and negative test cases for User Acceptance Testing (UAT) to ensure functionality met requirements.



+91-9762537529



joel.11dsouza@gmail.com



www.linkedin.com/in/joel-dsouza-793a7b257/

CORE COMPETENCIES

Trade Lifecycle

Cash/Securities Settlements

Corporate Actions

Risk Management

Regulatory Compliance

Static Data Management

Change Management

Requirements Gathering

Functional Documentation

Project Management

TECHNICAL SKILLS

- **Cloud Platforms:**
AWS Prof, Azure
- **Programming Languages:**
Python, Java
- **Data Management:**
SQL
- **Data Visualization:**
Tableau/Power BI
- **Web Development:**
HTML/CSS/JavaScript
- **Software Testing:**
SIT/ UAT/ ST, Manual Testing, Selenium, Cucumber, BDD, API Testing, Drafting Test Cases
- **Project Management Tools:**
JIRA Management, Scrum

- Conducted testing for new market setups, ensuring compliance with mandatory SWIFT requirements.
- Collaborated with developers throughout development and UAT phases, obtaining necessary sign-offs.
- Provided project status updates to stakeholders, ensuring transparency and informed decision-making.
- Raised JIRA tickets for defects identified during UAT, facilitating prompt resolution and quality assurance.
- Managed APAC, EMEA, Latin America, and US markets, showcasing expertise in securities and cash operations.

Project:

- Led trading platform migration from LVTS to CRD for all funds and securities.
- Orchestrated accounting platform migration from Portia to Eagle.
- Spearheaded operational projects focusing on automation initiatives.

Senior Analyst | Deutsche Bank, Pune | Jul'2017 - Jan'2019
Key Result Areas:

- Orchestrated seamless transition of operational requirements for BRD and FSD preparation, optimizing workflow efficiency.
- Spearheaded thorough validation of test cases, ensuring comprehensive coverage for UAT, minimizing potential risks.
- Facilitated smooth coordination with client services and agents, swiftly resolving settlement issues, enhancing customer satisfaction.
- Executed precise release of trades to the market, ensuring adherence to specific formats and assigned FX, streamlining processes.
- Championed collaboration with Business Analysts, stakeholders, delivering concise project status updates during crucial meetings, fostering transparency.
- Implemented efficient resolution of reconciliation breaks related to trades and FX, maintaining data accuracy and integrity.
- Directed timely release of various SWIFT instructions for cash and trade-related activities, optimizing financial transaction processes.

Project:

- Automated FX processes for both DB and Non-DB clients.
- Implemented Cash Block for Non-DB clients.

Inter Rep Client Processing | BNY Mellon, Pune | Jun'2012 - Jul'2017
Key Result Areas:

- Formulated comprehensive functional requirements, laying the groundwork for project success and alignment with stakeholder expectations.
- Engaged with clients proactively, ensuring seamless delivery of project milestones throughout its lifecycle, fostering client satisfaction.
- Crafted a prototype with scrupulous consideration of risk and regulatory compliance, elevating project efficiency.
- Managed settlements across diverse markets, including APAC, Euroclear, and Clearstream, optimizing operational effectiveness and market reach.
- Executed trade processing with precision, leveraging fax and Swift messages, enhancing client service delivery and operational agility.
- Showcased proficiency in Euclid and Creation online platforms, streamlining operational workflow and enhancing platform utilization.
- Delivered artifacts, including Use Case Diagram and Use Case Specification.

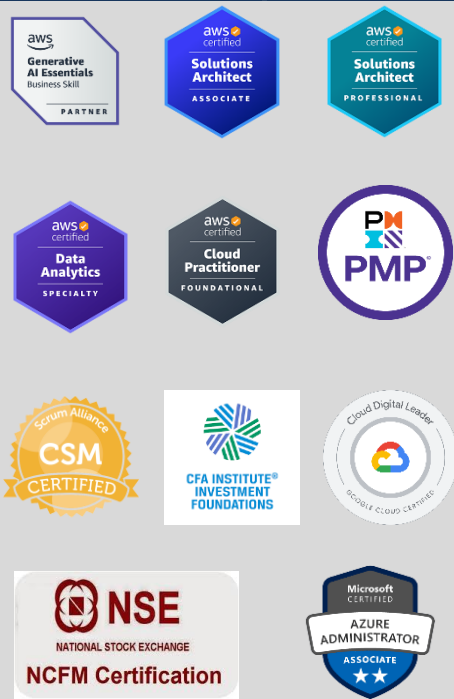
Project:

- Automated MT548 with the addition of the 70E tag by sub-custodian.
- Educated clients on the correct SWIFT format instructions.

Relationship Manager | IIFL, Ahmednagar | May'2011 - Jan'2012
Key Result Areas:

- Resolved client grievances promptly, ensuring utmost satisfaction and strengthening long-term relationships.
- Advised clients daily on market trends, tailoring stock recommendations to individual needs, maximizing investment potential.
- Acted as the single point of contact, enhancing client experience through personalized service and proactive communication.
- Tailored equity portfolios for HNI clients, aligning with diverse investment goals and risk appetites, optimizing wealth management strategies.

CERTIFICATIONS



EDUCATION

- 2011** **MBA**
Finance
Pune University, Pune
- 2009** **Bachelor of Commerce**
(B.Com.)
Pune University, Pune

SOFT SKILLS

- Analysis**
- Collaboration**
- Innovation**
- Communication**
- Problem-Solving**
- Teamwork**

PERSONAL DETAILS

- Address:** B802, Lifestyle Magnum
Siddharth Nagar Dhanori, Pune
411015, Maharashtra
- Date of Birth:** 06th June 1988
- Languages Known:** Hindi, English,
Marathi