1. Create Master Account SUC-AAS-CMA-01

# Actors

DDC Ops

DDC System

# Activities

|  |  |
| --- | --- |
| Activity Name | Description |
|  |  |
| 1. DDC Ops choose to create a new customer master account | Initial step to create a customer master. |
| 2. Present "Create Customer Master" form | Get the initial details necessary to establish DDC-&gt;VZ CMS link. |
| 8a. Link DDC account to Verizon CMS | This step actually links the DDC account to the primary account over at CMS. |
| 9a. Enter DDC specific information | User must enter information that is specific to DDC. |
| 11a. Save information | Persist information in DDC internal databases. |
| 12a. Ask whether to add a user | The user can optionally add user to this customer master. |
| 13. Add a user to customer master? | Decision node with two outcomes:   1. "Yes" - add a user   2. "No" - do not add a user to customer master |
|  |  |
| 13a. User picked to add a user |  |
| 14a. Check whether user exists | Necessary step to avoid duplicate user associations |
| 15a. Existing user? | Decision node with two outcomes:   1. "Yes" - user already exists, pick one   2. "No" - user does not exist, go to "Create User" system use case |
| 16a. Pick a user | Pick an existing user to be associated |
| 17. Associate user | Associate a given user to the customer master |
| 16b. Include SUC-AAS-CU-01 | Transition to "Create User" system use case. |
| 3. Enter the details required | Enter the required details:  - Enterprise ID - Corporate ID - Entity ID - Customer Legal Entity Name |
| 5a. Generate DDC customer master ID | Satisfies DDC\_AAS\_FR\_267\_429 - The solution shall automatically generate the DDC Master Account ID. |
| 6a. Set status to "Started" | Status must be set to "Started" as per the requirements. |
| 7a. Notify DDC Ops | Notify the ops, either via email or some other defined method. |
| 10a. Set status to "Active" | Move the status to Active now. |
| 5. Account exists? | Decision node with two outcomes: 1. "Yes" - display error message, account exists, exit. 2. "No" - account does not exist, proceed. |
| 4. Check whether account already exists | Account being created cannot already exist. |

# Preconditions

<ol>   
 <li>   
 Customer data stored in the Verizon Customer Account system will not be stored in the DDC   
 </li>   
 <li>   
 Customer must exist in CMS   
 </li>   
 <li>   
 <span style="FONT-FAMILY: Symbol; mso-fareast-font-family: Symbol; mso-bidi-font-family: Symbol"><span   
 style="mso-list: Ignore"><span style="FONT: 7pt 'Times New Roman'">&nbsp;</span></span></span>The DDC will have the   
 ability to link to the Verizon Customer Account system   
 </li>   
 <li>   
 <span   
 style="FONT-SIZE: 11pt; LINE-HEIGHT: 105%; FONT-FAMILY: 'Cambria','serif'; mso-fareast-font-family: 'Times New Roman'; mso-bidi-font-family: 'Times New Roman'; mso-ascii-theme-font: major-latin; mso-fareast-theme-font: major-fareast; mso-hansi-theme-font: major-latin; mso-bidi-theme-font: major-bidi; mso-bidi-language: EN-US; mso-ansi-language: EN-US; mso-fareast-language: EN-US">DDC   
 specific Customer information will not be stored in the Verizon Customer Account system</span>   
 </li>   
 <li>   
 <span   
 style="FONT-SIZE: 11pt; LINE-HEIGHT: 105%; FONT-FAMILY: 'Cambria','serif'; mso-fareast-font-family: 'Times New Roman'; mso-bidi-font-family: 'Times New Roman'; mso-ascii-theme-font: major-latin; mso-fareast-theme-font: major-fareast; mso-hansi-theme-font: major-latin; mso-bidi-theme-font: major-bidi; mso-bidi-language: EN-US; mso-ansi-language: EN-US; mso-fareast-language: EN-US">All   
 information required to complete the mandatory fields required for master account creation has been provided,   
 including the unique identifier required to associated the master account with the Verizon Customer Account in the   
 Verizon Customer Account system</span>   
 </li>   
</ol>

# Postconditions

A new master account credentials have been setup in DDC.