1. Create User Account SUC-AAS-CU-01

# Actors

Customer Admin

DDC System

Customer

# Activities

|  |  |
| --- | --- |
| Activity Name | Description |
|  |  |
| 1. Opt to request a new account | Users chooses to create a new customer user account. |
| 10a. Enter additional information | Enter additional information. |
| 11a. Validate information | Validation here includes validating that an appropriate profile exists. |
| 8. Present request queue | Show a list of pending users to be created. |
| 7. Log into DDC admin console | Request received, proceed with the workflow. |
|  |  |
| 12a. Assign profile to user account | A user account needs to have a profile assigned. |
| 13a. Assign privileges | Assign privileges. |
| 14. Save newly created account? | Decision node with two outcomes: 1. "Yes" - save the account, proceed. 2. "No" - abandon changes, exit. |
| 14a. Persist newly created account | Save the account in the internal DDC DBs. |
| 15a. Notify originator | Either email or some other means. |
| 16a. Notify DDC ops | Notify via either email or some other means. |
| 2. Log into DDC Portal | Must log in to create an account. Authentication/authorization are subject to the existing VZ security policies. |
| 3. Fill out registration form | User fills out the initial registration form. |
| 4. Submit form | User submits form. |
| 5. Validate request | Request must be validated. |
| 6. Notify customer admin | Customer admin must be notified. |
| 9. Pick a request | Pick a user to work on. |
| 10. Approve or deny? | Decision node with two outcomes: 1. "Deny" - deny request, exit 2. "Approve" - approve request proceed |

# Preconditions

Master account exists.   
- Customer data stored in the Verizon Customer Account system will not be stored in the DDC   
- The DDC will have the ability to link to the Verizon Customer Account system   
- DDC specific Customer information will not be stored in the Verizon Customer Account system

# Postconditions

User Account has been created.