

# Reahanna Cooper

## Data Systems & Care Delivery

Piscataway, New Jersey | [cooper.reahanna@gmail.com](mailto:cooper.reahanna@gmail.com) | [buildwithanna.dev](http://buildwithanna.dev) | (908) 444-0695

### CORE COMPENTENCIES

|                        |                       |
|------------------------|-----------------------|
| Data Entry & Reporting | Community Health      |
| Database Management    | Peer Support          |
| Technical Support      | Social Work Support   |
| Community Outreach     | Security & Compliance |
| Community Education    | UX/Visual Design      |

### TECHNICAL SKILLS

|                           |                       |
|---------------------------|-----------------------|
| Data Validation           | Java, PHP, JavaScript |
| SQL, MySQL Workbench      | HTML5, CSS            |
| Windows OS                | Canva                 |
| Microsoft Office Suite    | Git                   |
| (Word, Excel, PowerPoint) | Plausible Analytics   |

### PROFESSIONAL EXPERIENCE

#### Apex Remote Patient Monitoring

July 2021 - Present

##### Systems & Support Engineer

- Supported a remote patient monitoring company focused on chronic care management. Maintained internal systems and SQL-/Excel-based databases, cleaned and organized patient health data, and worked closely with clinicians to improve accuracy, documentation, and continuity of care. Built tech workflows, standardized data processes, improved UI, and provided cross-functional support across admin, data, and clinical tasks.

#### New Jersey City University

May 2016 - Sept 2018

##### Technical Aide

- Provided front-line tech support for ~200 students and faculty, resolving login, printing, and software issues across labs and classrooms. Maintained Excel-based data reports on lab usage and student worker hours to improve scheduling. Supported department-wide upgrades, and created guides and triage templates that reduced repeat requests and resolution times.

##### Research Intern

- Contributed to a grant-funded behavioral health app project by compiling interview and survey data into Excel trackers, creating use cases and wireframes, and developing research diagrams. Collaborated with faculty and clinical advisors to translate behavioral health concepts into features that improved early usability test scores, and helped prepare materials for academic conferences.

#### Middlesex College

Jan 2016 - May 2016

##### Peer Tutor

- Tutored students in introductory physics courses, guiding core concepts and problem-solving techniques in one-on-one and group sessions, with data-driven feedback to improve exam readiness.

### PROJECTS

#### Dialectical Behavior Therapy Flashcards

2025

- Designed, developed, and deployed an interactive DBT skills flashcards website from the ground up using HTML, CSS, JavaScript and Git, handling UI/UX design, front-end development, and content structuring, and integrated Plausible analytics to track user engagement and inform iterative updates.

#### Sunlit Door Designs

2025

- Curated a virtual art & mental health space via an Etsy shop & Instagram, creating accessible wellness-focused visuals.

### EDUCATION & TRAINING

#### Certified Recovery Support Practitioner (CRSP) (In Progress)

2025

Consumer Connections | Mental Health Association of NJ

#### New Jersey City University | B.S. in Computer Science | GPA: 3.9

Sep 2017 - May 2019

#### Middlesex College | A.S. in Computer Science | GPA: 3.8

Sep 2013 - May 2017