

**TITLE:** SoCS Rep Officer Report  
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**DATE:** 21<sup>st</sup> July 2020  
**SUBMIT TO:** <https://lincolnsu.com/change-and-represent/leaders-and-officers/hold-us-to-account>

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### WHAT HAS BEEN WORKED ON IN THE LAST MONTH?

I and 4 of the 5 current Course Reps have all come together and introduced themselves. We meet on Discord any interact daily as we learn about the process.

I have met with the deputy Head of School (Salah Al-Majeed) twice and we have meetings in the calendar for every 3<sup>rd</sup> Wednesday of the month until July 2021. I have also met with the Director of Teaching & Learning (Chris Headleand) several times and we speak often about areas to focus on in the academic year 20/21. We also have meetings in the calendar on a weekly basis (Fridays) until July 2021.

I also introduced myself and have now met twice the Student Engagement Lead for SoCS (Horia Maior), we discuss ways to engagement students across the board and are working on developing several ideas. We also have meetings on a weekly basis on Mondays until July 2021.

Early July I sent a SoCS wide email (via SoCS admin) introducing myself as the new SoCS School Rep for the 20/21 academic year. I outlined my commitments to everyone in this role. This gathered lots of interest and emails. On the back of this I met other past course reps and we have worked together to help bed in the new course reps who are new to the role (see next section).

I have also cleaned and updated all aspects of the SoCs School Rep email and made requests to join the College of Science Education and Students Committee through Justin Ramsey.

### SUCCESS FROM THE PAST MONTH AND ANY REP WINS:

The team has had several successes this month. We have focused on having a fast and creative first 30 days in the role to catch everyone up and get familiar with working with each other. This has worked really well so far. Our key achievements are:

1. **AMA** - Held an AMA (Ask Me Anything) session with a past course rep (Luke Powell) on the 21 July. This session was designed to pass Luke's knowledge and hindsight to the new course reps and give them a place to ask questions about the role. This worked really well, and we could have easily gone on for 2 hours (it was a 1hr session using Jitsi).
2. **New Website** - The team have been working hard and developed a dedicated website for the SoCS students to ensure they have a single place to find out all things course rep. This website is now complete and we are updating it with FAQs, short and long form blogs as well as team structures and ways to get hold of us. We also have a live feedback form allowing anyone to give us feedback anytime. The site link is: <https://socsreps.github.io>
3. **Enrolment issue** - Several complaints about the enrolment process were recently see in the SoCS community. The enrolment web page required a student to update their details. However, many students found their details were not updated. ICT informed us that details take 24 hours to update which is not clear on the web page and crucially the 'Check Your Contact Details' looks exactly the same as the enrolment check your details section which is Step 2 of the enrolment process. Further improvements have been requested to ICT but no feedback as yet.

### PLANS FOR NEXT MONTH:

Next month I have several targets:

1. Launch the course reps website to the SoCS community
2. Firm up student engagement ideas and working group with Horia Miaor
3. Follow up and make sure as promised SoCS communicate the Teaching and Learning plans for the 20/21 academic year as this is different to the formal University position, which in itself is very vague.