Health Science Careers in Oregon Website
User Testing Results
Prepared by Capstone 41

Our testing process consisted of gathering feedback from several users we believe are capable enough to distinguish potential usability problems for a greater range of users. We assigned every user a set of tasks to complete and report on whether or not each task was found difficult to complete, whether or not users reach their actions' intended outcomes, what issues were encountered, and evident solutions to these issues.

TASK 1: Navigating away from the home page:

All users found this task to be quite simple due to our navigation bar's location near the top of the screen. The process should be simple enough for our intended users.

TASK 2: Navigate to the career selection screen:

Several users found that the need to click on the career name to navigate to the career path screen was slightly less intuitive than had we included the ability to click on the career's row on the career selection screen. To make things easier for a greater range of viewers one of our stretch developments could be to change this feature.

TASK 3: Navigate to a career pathway information screen:

Users were able to navigate to the screen without difficulty, however, from the state we had left the career path information screen during testing it was also unclear as to what page was being viewed as there was very little information being displayed; we have since fixed this problem.

TASK 4: Select a featured topic from our home page image carousel

Users were able to select links as desired and believe that few users will have difficulty with the functionality, however, they discovered several broken links, which we intend to remedy.

TASK 5: Write a feedback email to our team

Users found the navigation to our contact page to be intuitive. They had no difficulty inputting information into the necessary fields and sending the email. The only concern was the lack of confirmation, which we have since implemented.

TASK 6: Navigate back to our home page

Users were able to navigate back to our home page, however, several had expected the ability to return home by clicking on our title header, rather than the navigation bar being the only option. We agree that this would be a worthwhile feature to implement.