

# Michael J. Corcoran

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## EDUCATION

James Madison University, Harrisonburg, VA  
Bachelor of Business Administration, July 2019  
Major: **Computer Information Systems**

## RELEVANT EXPERIENCE

*Quality Assurance Team Lead, Cognizant, Charlotte, NC, August 2019-Present*

- Oversee 1 onshore and 6 off-shore QA analysts
- Analyze business requirements for web applications to develop Master Test Strategy
- Design test plans and test cases for functional, regression, negative, and defect fix testing
- Design and execute manual and automated test scripts following BDD processes
- Walk through the QA test results with the QA team and communicate status to project leaders
- Identify and document software defects using ALM and report defects involving program functionality, output, online screen content to software developers
- Analyze application, test environment, and security errors. Escalate issues and verify fixes
- Deliver thorough QA testing reports that determine product quality and release readiness

## SKILLS

- Most Proficient- Java, ALM, JIRA, Gherkin, SQL, XML, CSS, and HTML5
- Python, Swift, Visual Basic, Linux, Apache, PHP, and SMSS

## COURSE PROJECTS

*Information Systems Development and Implementation*

- Utilized advanced programming techniques, database processing, GUI design, and object communication in a comprehensive group capstone consulting project
- Directed the data processing and GUI sections, which focused on designing a functional user interface that allowed users to store and manage data

*Integrated Business: Management, Finance, Operations, Marketing*

- Completed 12-hour comprehensive learning experience that combined disciplines of finance, marketing, management, and operations to develop a business plan for a fictitious startup company
- Directed operations section, which focused on resource management, process management, product development, quality assurance, and order fulfillment

*Cloud Server Management*

- Used Amazon Web Server and Linux to create a fully functional sales website

## EXPERIENCE/OTHER

- Field Service Technician for Prince William County Government, May 2016-August 2018
- Club co-founder and elected Captain of a JMU Roller Hockey Team and managed the team through the JMU, South Eastern Collegiate Roller Hockey League (SECRHL) and USA Hockey
- Initiated long-term plan to construct a roller rink at JMU to improve the current facilities