

Oriana

User Story- Activity Area

David is working on a new art project and is interested in knowing what some of his classmates think about his work. He uses Zulip to send a picture of his work and ask for feedback from his classmates. His classmates have the option to put thumbs up or down to let him know what they think about his art project.

User Story – Set Status

Jesus is really stressed out about homework, he has a lot of assignments that need to be submitted by the end of the week. Social media is a big distraction for him and Zulip is especially distracting since he gets messages every minute from his friends and classmates. However, he sets his status to “Do not Disturb” to avoid getting notifications while he is doing homework.

User Story – Location

Annika’s father is coming to Concordia College to pick her up and take her to eat something. He is confused about her location and doesn't know where Annika is. He asks her to send him her location, so she proceeds to use Zulip to send her current location to her dad.

User Story – Page Customization

Kadar doesn’t like to use light mode when he is using his computer since it hurts his eyes. But when he uses Zulip he has the option to make it dark mode so he can work comfortably without damaging his eyes.

Emily

User Story – Activity Area

Angela works at a company that uses Zulip as their primary form of communication. Angela is organizing a pizza party. She wants to get an idea of who can eat what at this party. She posted a message on Zulip stating, “I’m going to get cheese, veggie, peperoni, and sausage pizzas for this Fridays pizza party. Does that work for everyone?” Several people have reacted with thumbs up and a few with thumbs down. Angela would like an easy way for her to see who has reacted with what so she can figure out who to reach out about special dietary needs and who still needs to respond to her post.

User Story – Set Status

Jim is a very distractable person. He finds that his coworkers will often send him zulip messages (sometimes work related) when he’s in the middle of an important task. This can cause him to waste time as he gets back into focus on what he was doing. Jim would like a way to signal his coworkers on Zulip if he is busy or if they can send him a cat video right now.

User Story – Location

Todd is a traveling salesman. As such he logs into Zulip from all over the state. He would like a way to signal to his coworkers where he is. This way, they will be able to have a better idea if he'll be in good wifi or have his multi monitor set up (rarely when on the road).

User Story – Page Customization

Ryan recently launched a new marketing scheme for his company to keep them up with the times. As such, the company has embraced some new branding. Ryan would like to have a way to include the new colors on all internal things in the company such as stationary, signage, and of course, Zulip. Ryan would like to be able to skin the app.

Shiristi

User Story – Activity Area

ABC sent an update about a project that their team was working on. ABC wants to have an activity section in Zulip so that she could easily see the reactions on the messages rather than scrolling through the conversations history to see if anyone had responded.

User Story – Set Status

ABC works in XYZ Company, which uses Zulip for communication. She wants to set her status to “**Do not disturb**” so that her team members or people from other departments do not disturb her with a bunch of requests while she needs to give all focus on her part of the project. She also wants other people to see that she is not currently working with the status, “out of office”, so that they do not expect any response during that time.

User Story – Location

ABC needs some help from XYZ for one of her classes. They decided to meet in-person to study together at one place but weren't able to find each other. If there was a share location feature, it would help them see where the other person is exactly at and could meet easily.

User Story – Page Customization

ABC loves working on dark theme while XYZ loves working on the lighter theme. They also have different preferences on themes for the application. Having the option to customize their page at any time in a way they prefer will be very helpful for them.

Amira

User story - Page Customization

Zaynab is working on a new project to launch a new product. Zaynab is driven by creativity and would like to be able to customize the page to match the new product launch theme. Being able to customize her page and incorporate color and such helps her be more productive.

User story - Set Status

Lily is a cyber security intern at google. Everything at her workplace is new to her. Using the set status in Zulib helps her know when her coworkers are available and when they are not, so she could find an appropriate time to ask them a question. Having the Busy, Away, and Available selections on the set status feature is so helpful for her.

User Story - Location

Falis is a software developer freelancer she works on multiple projects from all across the globe. She uses zulip to communicate and collaborate projects with her teammate. Having the option to be able to set the location, helps her know where her clients are based. It also helps her team by letting them know whether she is in town, working from home, or in the office.

User story - Activity Area

Rose also works at google as a cyber security intern. She loves using the activity area function it notifies her whenever her coworkers make comments or react to her comment, which helps her keep up with everything.

Scenarios:

User Status

The default user status is available, but a user can change the status depending upon their availability by clicking on their profile Status. As a result, the new status can be seen in the profile picture.

Normal scenario: To change the status, the user clicks on their profile picture where they can see what their status is currently set to with more options of status. Once clicked on the preferred status, that status is shown on the profile.

When it goes wrong: A user might forget to update the status after setting it to not disturb or be busy, and team members might not be aware and the person was available to answer questions.

Concurrent activities: If status is set out of office, we can set up a custom automatic replies on whom to reach out, or when you will be back.

Page Customization

1: Initial assumption: A user selects the page customization option to change their chat color scheme.

- Normal: The user selects the setting menu and gets prompted to page customization option. They select their desired color scheme for the chat and save it. The system is automatically updates and the new chat color is implemented and now the whole entire team get a new chat color scheme. The system informs the Project Administered to authorize the new change and generate new chat message screen for the users.

2: What Can Go Wrong:

- It could cause new messages to lag and be slower due to the rate at which people are changing the chat message color scheme.
- Some people might not like the new chat color scheme

Activity Center

- A person posts a question on Zulip
- Several people react with different emojis (👍👎👏)
- The poster isn't notified and doesn't have an obvious place to find these reactions (answers) and can miss responses
- New Feature: A designated space for all reactions to your post by person reacting
- The poster has an easy way to see who reacted with what
- User A makes a post about the new release of the software they are working on
- Several people react with celebratory emoji
- These celebrations become lost in the feed as the conversation changes
- With the new feature, User A has the ability to easily find these reactions

Location

1: Initial assumption: A user decides to share their location to another contact

- Normal: The user selects the user they have decided to share their location with and proceeds to click the "share location" button which immediately picks up the user's current location and sends it to the other user.

2: What Can Go Wrong:

- It could detect the wrong location, and send a location that is not accurate.
- It could crash and cause the location to not be visible.