

# Cordell Johnson

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## Education

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**Bachelor of Science in Professional and Technical Communication** Expected Graduation 2022

University of North Texas, Denton, TX

Cumulative GPA: 4.0

### Relevant Coursework:

- *Usability and User Experience in Technical Communication* (TECM 4300)
  - Presented findings and recommendations after conducting moderated and unmoderated usability tests.
  - Planned 5 projects using card sort, affinity diagram, and developed post-test questionnaires to properly organize information for intended personas.
  - Moderated testing sessions in-person and online through the website [usertesting.com](http://usertesting.com).
- *The Profession of Technical Communication* (TECM 2800)
  - Reorganized website content using wireframes, mockups, and prototype tools.
  - Managed group deadlines with detailed schedules for 3 projects in a simulated Agile work environment.
  - Communicated research findings through 2 oral presentations.
- *Social Psychology* (PSYC 3100)
  - Discussed research methods and how to apply ethical standards when interacting with test participants.
  - Created 3 research reports and presentations using Microsoft Office programs including Word and PowerPoint.
- *Advanced Technical Communication* (TECM 4180)
  - Wrote scripts and surveys to evaluate opinions of a targeted audience.
  - Applied research methods to present data on the characteristics of different cultures.
  - Investigated and made recommendations for workplace problems in the technical communication field.

## Volunteer Experience

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**Red Cross Volunteer, Radiology Department**

2015 – 2018

**Madigan Army Medical Center**

Joint Base Lewis-McChord, WA

- Created appointments through Composite Health Care System and Microsoft Excel programs.
- Developed empathy and patience by assisting hospital patients on a daily basis.
- Organized and created inventory spreadsheets for the Radiology Technicians.
- Organized schedules and packets for MRI, CT, and Ultrasound appointments.

References available upon request