

## **RAY JOHN C. CORDERO**

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Date of Birth: August 30, 1993

## **CAREER OBJECTIVE**

Motivated and adaptable professional with experience in microfinance, IT support, and customer service. Seeking to contribute skills and grow professionally.

## **WORK EXPERIENCE**

Branch Personnel – Cebuana Lhuillier (May 2023 – Present)

- Customer transactions and branch operations
- Records management and policy compliance

IT Support – North Software Solution (Jan 2022 – Feb 2023)

- Hardware/software troubleshooting
- System installation and user support

Microfinance Officer – ASA Philippines Foundation Inc. (Jul 2016 – Jul 2021)

- Loan processing and client management
- Financial education and compliance

## **EDUCATION**

Bachelor of Science in Information Technology

Graduated March 2016

## **SKILLS**

- IT Support & Troubleshooting
- Customer Service
- MS Office & Basic Networking
- Teamwork & Problem-solving

## **REFERENCES**

Available upon request.