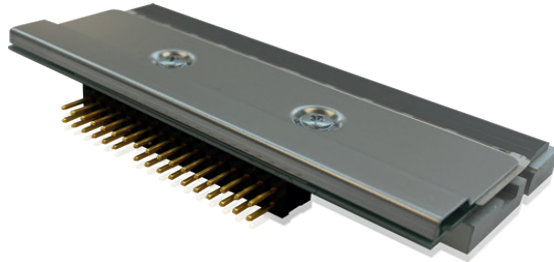


BOCA Lemur Quick Reference Guide  
Ver. 17112301

*Please also check out our FREE PRINT HEAD REPLACEMENT POLICY inside!*

### FREE PRINT HEAD REPLACEMENT POLICY

We stand behind our thermal tickets and labels with a free print head replacement policy in order to demonstrate our commitment to quality and compatibility with our printers. This policy applies to all 200 and 300 dpi printers exclusively using TLS - Boca Systems tickets.



TLS - Boca Systems tickets, wristbands and labels are used in thousands of different locations across the globe. We are experts in producing thermal tickets, labels and wristbands compatible with our BOCA printers. We offer significant servicing savings when ordering printers and tickets combined.

Our talented graphics design team can produce to specification with knowledge of any printing process in order to match colour and layout expectations.

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*NOTE: For further information on ticket, wristband and card options and details of our distribution network, please review the options online or contact one of our offices directly.*

**FCC NOTICE:** The equipment has been tested and found to comply with the limits for a class A digital device, pursuant to part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at the user's expense.

Operation is subject to the following two conditions:

1. This device may not cause harmful interference, and
2. This device must accept any interference received, including interference that may cause undesired operation.

*NOTE: This unit was tested with shielded cables on the peripheral devices. Shielded cables must be used with the unit to insure compliance.*

## INTRODUCTION

The Lemur-series printers are direct thermal ticket printers that may be purchased with optional integrated cutting mechanism and LCD display. This manual will provide the user with general information regarding printer set-up, configuration and troubleshooting. Please read the important safety information section before installation is conducted. Review the programming guide for additional details.

## UNPACKING THE PRINTER

The printer is shipped in a ruggedized container. Please save packing material for future use. Remove the printer and accessories from the box and inspect for obvious damage. If damage is noticed, please report it immediately to BOCA.

The following items should be in the box:

1. Ticket Printer
2. Hopper (if applicable)
3. AC power cord
4. Interface cable (optional)
5. Mounting Plate (optional)

*NOTE: When shipping, make sure plastic film is placed on bottom and top of printer.*



## IMPORTANT SAFETY INFORMATION

**WARNING:** The appearance of this symbol indicates the proximity of an exposed high voltage area. Please follow all directions carefully for your personal safety. You must read the following safety information carefully before working on the printer. As a safety precaution, all service to the printer should be done by qualified persons with power off and the AC cord unplugged from the printer. Following any procedure requiring the removal of covers and/or doors, please verify that they have been properly attached and fastened prior to operating the printer.

**WARNING:** "Provide an earthing connection before the mains plug is connected to the mains. And, when disconnecting the earthing connection, be sure to disconnect after pulling out the mains plug from the mains."

**WARNING:** Power Cord Set: This must be approved for the country where it is used:

U.S.A. and Canada:

- The cord set must be UL-approved and CSA certified.
- The minimum specification for the flexible cord is:
  - No. 18 AWG
  - Type SV or SJ
  - 3-conductor
- The cord set must have a rated current capacity of at least 10A.
- The attachment plug must be an earth-grounding type with a NEMA 5-15P (15A, 125V) or NEMA 6-15P (15A, 250V) configuration.

United Kingdom only:

- The supply plug must comply with BS1363(3-pin 13A) and be fitted with a 5A fuse which complies with BS1362.
- The mains cord must be <HAR> or <BASEC> marked and be of type H03VVF3GO.75 (minimum).

Europe only:

- The supply plug must comply with CEE 7/7 ("SCHUKO").
- The mains cord must be <HAR> or <BASEC> marked and be of type H03VVF3GO.75 (minimum).

Denmark: The supply plug must comply with section 107-2-D1, standard DK2-1a or DK2-5a.

Switzerland: The supply plug must comply with SEV/ASE 1011.

**WARNING:** The appliance coupler (the connector to the unit and not the wall plug) must have a configuration for mating with an EN60320/IEC320 appliance inlet.

**WARNING:** The socket outlet must be near to the unit and easily accessible.

**WARNING:** France and Peru only:

This unit cannot be powered from IT<sup>+</sup> supplies. If your supplies are of IT type, this unit must be powered by 230V (2P+T) via an isolation transformer ratio 1:1, with the secondary connection point labelled Neutral, connected directly to earth (ground).

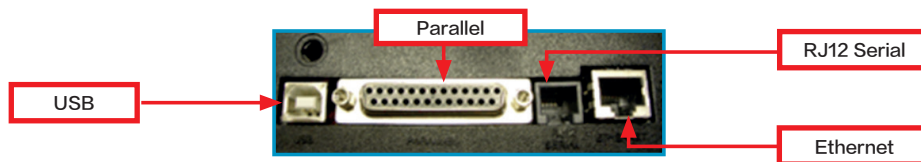
**WARNING:** RJ-45 Ports. These are shielded RJ-45 data sockets. They cannot be used as standard traditional telephone sockets, or to connect the unit to a traditional PBX or public telephone network. Only connect RJ-45 data connectors. Either shielded or unshielded data cables with shielded or unshielded jacks can be connected to these data sockets.

## INTERFACE CONNECTIONS

SERIAL:	RJ12 connector
PARALLEL:	25-pin Sub-D female connector
USB:	Printers prior to serial number 271200 are USB 1.1 compliant devices. Printers after serial number 271200 are USB 2.0 compliant devices

## OPTIONAL INTERFACE CONNECTIONS

ETHERNET:	is a standard RJ45 Ethernet cable connection
WI-FI:	compatible with 802.11b/g Wi-Fi router and supports security settings WEP/WPA/WPA-2
BLUETOOTH:	may be ordered as Classic or Low Energy (LE)



## THERMAL PRINT HEAD

The print head should be cleaned periodically to prevent debris from building up on the print element. The required cleaning interval varies greatly depending on the quality of the ticket stock and the amount of dust entering the print area. Excessive dirt build up on the print head will result in reduced quality. Continuing to run the print head in a dirty condition will reduce its life expectancy, as it is unable to diffuse its heat properly.

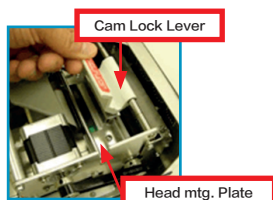


Photo A

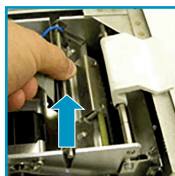


Photo B

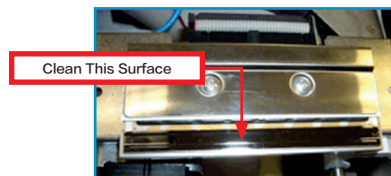


Photo C

The thermal print head can be removed for cleaning or replacement, as follows:

1. Make sure power is off and the AC cord is disconnected from the printer.
2. DO NOT UNPLUG CABLE FROM PRINT HEAD.
3. Lift up on the cam lock assembly (located above the head mounting block or plate) to remove pressure from the thermal head. Photo A
4. Lift up on the head mounting plate/thermal head to remove. Photo B
5. Clean the thermal print head surface (the side that makes contact with the paper) with isopropyl alcohol. Photo C
6. Install the head by reversing the above procedures.
7. Restore pressure to the head by pushing down on the cam lock assembly.
8. The printer is now ready for operation. If the print quality is still poor -the thermal head needs to be replaced.
9. To replace print head remove ribbon connector from print head and then remove print head from mounting plate by removing two Philip head screws.

#### PLATEN (Rubber Driver Roller)

The Platen should be cleaned once a year to prevent paper dust from building up on the roller.

*NOTE: The platen may require more frequent cleaning in dusty environments or when using inferior ticket stock.*



1. Make sure power is off and the AC cord is disconnected from the printer.
2. Unlock the cam lock lever and remove head mounting block/plate. (Refer to section Thermal Print Head)
3. Apply a small amount of Isopropyl alcohol onto a paper towel to clean the rubber roller.
4. Clean only the part of the rubber roller where the ticket stock makes contact with.
5. Rotate the rubber roller clockwise a little and repeat step 4; continue in the same manner for one full revolution of the rubber roller.
6. Install the head mounting block/plate and lock the cam lock lever back in place. Printer is now ready for normal operation.

#### INSTALLATION

The Lemur series printer was designed to be mounted either on a desktop or shelf (horizontal model) or vertically in a counter top (see chapter VERTICAL PRINTER INSTALLATION for installation of vertical printers). Prior to site preparation and installation, the printer should be powered up and run in the self-test mode.

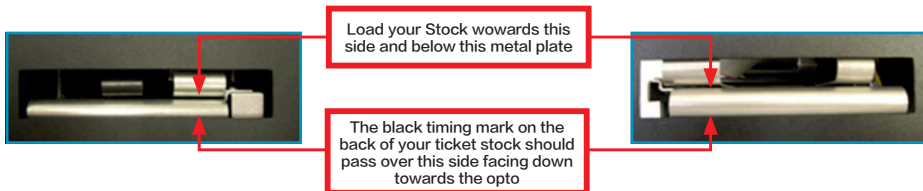
- Lay the printer flat on a counter top. On a L-S model printer you will need to remove the side cover.
- Attach the AC cord and interface cable into the proper connectors.
- Install ticket hopper (if applicable) to catch the tickets. Lemur printer without a cutter won't have a hopper.
- Turn power on. The LCD will display PAPER OUT and the red Check Paper led will be illuminated. You will hear the cutter motor cycle if the printer contains a cutter.
- Begin loading tickets through the entrance slot with a smooth motion until the printer automatically positions the ticket. See chapter Ticket Load Procedure.

*NOTE: You want to make sure that the black timing mark is in the correct location before loading the tickets into the paper path. See [www.tls-bocasystems.com/pdf/tls-boca-systems-uk-specifications-tickets.pdf](http://www.tls-bocasystems.com/pdf/tls-boca-systems-uk-specifications-tickets.pdf) for black mark layout specs.*

- After the ticket is automatically positioned (the green READY led will be illuminated), press the TEST button located on the control panel to print a test ticket. The next page shows sample self test ticket print outs.
- Verify that the printer properly works with your system by issuing a ticket through your computer system. You may also use our customer based program to test the printer independently of your ticketing system. You may now install the printer in its permanent location. Adequate room should be provided behind the printer for the smooth feeding of ticket stock. Please do not prevent the ticket hopper (horizontal models) from operating by touching tickets during the printing cycle.

#### TICKET LOAD PROCEDURE

Turn the printer on and wait five seconds. The red CHECK PAPER led will be illuminated (if your printer has an optional LCD then it will display PAPER OUT). Begin loading the tickets through the entrance slot with a smooth motion until the ticket stock comes to a stop (at this point the stock is between the thermal head and platen). Keep pressure against the stock and the printer will automatically feed the ticket stock. The two following photos (next page) are of a Lemur and Lemur-K printer. The ticket feed area of a Lemur-2 and Lemur-2K would look the same.

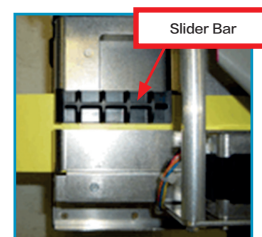


When loading 5.50" long ticket stock the black timing mark should be closest to the leading edge of the ticket (the first part that goes into the printer). When loading 2.0" long ticket stock the black timing mark should be furthest away from to the leading edge of the ticket (the first part that goes into the printer).

### TICKET WIDTH ADJUSTMENT

To adjust the paper path for use with a different ticket width, adjust the slider bar to the fully open position. Insert your ticket stock into the paper guide. Adjust the slider bar down to the proper ticket width, making sure the bar is not too tight against the ticket. The ticket should move freely in the paper guide.

On reverse adjustable printers (RADJW or RADJ4), the "special head" setting via the control panel must be changed to match the new ticket width. If the printer doesn't have the optional control panel then the width adjustment can be made via a software command.



No control panel adjustment is necessary on standard adjustable printers (ADJ4, ADJW or ADJ2).

### TROUBLESHOOTING GUIDE

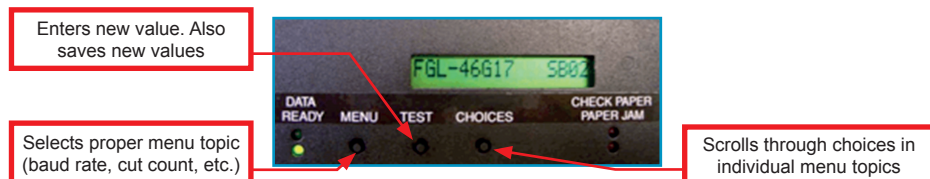
This is a simplified troubleshooting guide listing some of the typical problems. It is not intended to provide technical details or repair methods, but can serve as a guide to fault isolation in the field. As a safety precaution, all service to the printer should be done by qualified persons with power off and the AC cord unplugged from the printer. Following any procedure requiring the removal of covers and/or doors, please verify that they have been properly attached and fastened prior to operating the printer. If you need additional help, please visit the following link: [www.tls-bocasystems.com/en/90/support-request](http://www.tls-bocasystems.com/en/90/support-request).

1. NO OPERATION, LED'S DON'T LIGHT UP UPON POWER UP
  - a. Power the printer off and wait 30 seconds then power it back on.
  - b. Check the power cord for proper installation at both ends.
  - c. Check that there is power at the AC outlet.
  - d. Contact your system provider or contact our nearest office for further assistance.
2. POWER IS ON BUT NO OPERATION
  - a. Check to make sure the load switch (see item #21 of parts list) makes a clicking sound when you load ticket stock over it. If switch needs adjustment then contact BOCA for documentation.
  - b. If cutter knife (if so equipped) does not go up and down after power up, See # 6.
  - c. With the printer powered off, unplug the thermal head and turn on the printer. If printer works then replace the thermal head.
  - d. Contact your system provider or contact our nearest office for further assistance.
3. POWER IS ON BUT TICKET WILL NOT LOAD
  - a. See # 2
  - b. Make sure the print head/cam lock assembly is fully locked in the closed position. Consult "Thermal Print Head" section.
  - c. Check that the ticket stock is being loaded correctly. Consult "Installation" section.
  - d. Contact your system provider or contact our nearest office for further assistance.
4. ERRATIC CUT POSITION
  - a. Check for defective ticket stock. Is the black mark unevenly spaced apart or light in color? Is the ticket too wide for the paper path?
  - b. Clean off opto eyes (see item #15 of parts list) with air.
  - c. Check that the platen is clean. Consult "Platen (Rubber Drive Roller)" section.
  - d. Replace ticket cut opto.

- e. Contact your system provider or contact our nearest office for further assistance.
5. ERRACTIC PRINT POSITION
- a. See # 4
6. CUTTER KNIFE DOES NOT MOVE (if equipped)
- a. Check for blockage in the cutter area.
- b. Default printer settings. With the printer powered off hold down the TEST button and then power up the printer. Keep the TEST button held down for ten seconds and release.
- c. Contact your system provider or contact our nearest office for further assistance.
7. POOR PRINT OUT (light print out)
- a. Try a different stack of ticket stock.
- b. Make sure the print head/cam lock assembly is fully locked in the closed position.
- c. Clean print head. Consult "Thermal Print Head" section.
- d. Adjust print intensity setting via the control panel (if equipped). (see chapter CONTROL PANEL)
- e. Replace thermal head.
- f. Contact your system provider or contact our nearest office for further assistance.
8. POOR PRINT OUT (white voids in print out)
- a. Clean print head. Consult "Thermal Print Head" section.
- b. Replace thermal head.
- c. Contact your system provider or contact our nearest office for further assistance.
9. NO PRINT OUT
- a. Try a different stack of ticket stock.
- b. Check head cable for electrical connection at both ends.
- c. Check to make sure head cable is plugged in properly into the thermal head.
- d. Replace the thermal head.
- e. Contact your system provider or contact our nearest office for further assistance.
10. PRINTER SKIPS TICKETS WHILE PRINTING
- a. Check position and quality of black mark on the ticket stock.
- b. Clean off opto eyes with air.
- c. Check that the platen is clean. Consult "Platen (Rubber Drive Roller)" section.
- d. Replace ticket cut opto.
- e. Contact your system provider or contact our nearest office for further assistance.
11. PRINTER SKIPS TICKETS AND DIES
- a. See # 10.
12. TICKET JAM ENTERING THE CUTTER AREA
- a. Make sure the entrance to the cutter area is not blocked.
- b. Contact your system provider or contact our nearest office for further assistance.

### CONTROL PANEL

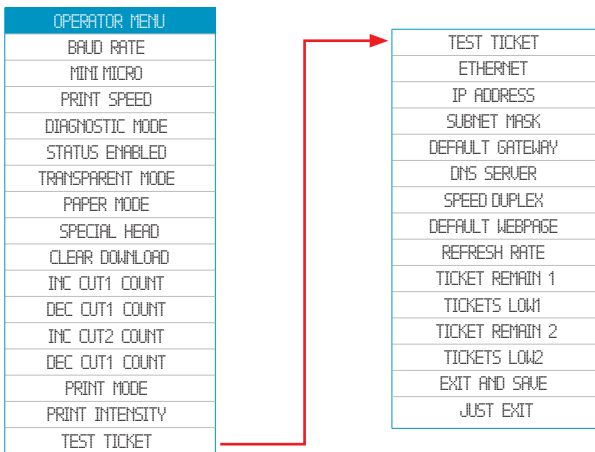
The FGL 26 & FGL 46 printers allow the user to adjust various printer options through the control panel. To access the control panel menu, press both MENU and TEST switches simultaneously for about three seconds. The LCD will display the "OPERATOR MENU!" message to indicate that it has entered the control panel menu mode. Once in this mode, please use the following switches in the manner indicated to choose the proper menu topic and to select the proper setting.



To access and use the OPERATOR MENU, follow these steps:

1. Ticket stock should be loaded into the printer. The LCD window displays FGL-26C# SB# or FGL46C# SB# (# - revision number, incremented for minor revisions • C - revision letter, incremented for major revisions; SB# - font).
2. Press both MENU and TEST switches simultaneously for about three seconds. The LCD window displays OPERATOR MENU!.
3. To scroll through the menu topic, use MENU stopping on the topic you wish to change.
4. Press CHOICES to scroll through choices in the selected topic. NOTE: The printer displays a blinking cursor for the values presently stored in the printer.
5. Once you have found the new value you want, press TEST. The LCD window displays EXIT AND SAVE?. If you wish to save the new value then press TEST again.
6. If you do not wish to save the new value then press MENU. The LCD window displays JUST EXIT?. Press TEST to exit the OPERATOR MENU without saving new values or press MENU to enter back into the OPERATOR MENU.

The chart below lists the present menu topics. These topics are subject to change.



The following is an overview of what each menu option does:

#### BAUD RATE?

Controls the serial interface baud rate, parity bit, data bits and stop bits. Here are the following choices:

1200 N 8 1	4800 N 8 1	19200 N 8 1	38400 E 7 1
1200 E 7 1	4800 E 7 1	19200 E 7 1	57600 N 8 1
1200 O 7 1	4800 O 7 1	19200 O 7 1	57600 E 7 1
2400 N 8 1	9600 N 8 1	28800 N 8 1	115200 N 8 1
2400 E 7 1	9600 E 7 1	28800 E 7 1	115200 E 7 1
2400 O 7 1	9600 O 7 1	38400 N 8 1	

#### MINI/MICRO?

Defines the type of printer.

MINI Is for a printer with a Cutter Assembly

MICRO Is for a printer without a Cutter Assembly

#### PRINT SPEED?

Controls the speed the ticket travels at. Also effects the print quality. Numbers range from 0 - FASTEST to 7 - SLOWEST (3 is factory default).

#### DIAGNOSTICS MODE?

Please consult your Programming Guide. Your choices are YES or NO (NO is factory default).



#### TICKET TYPE?

Defines how the optos are configured on the paper guide assembly.

#### STATUS ENABLED?

Factory setting - do not change.

#### TRANSPARENT MODE?

Please consult your Programming Guide. Choices are YES (Enabled) or NO (Disabled) (NO is factory default).

#### PAPER MODE?

Is generally used only for test purposes. It may also be used on roll stock with no black marks on the ticket. Your choices are YES (Enabled) or NO (Disabled) (NO is factory default).

#### SPECIAL HEAD?

Is used when a special paper path size is installed (2.125", 2.5", 2.7", ...)

Here are the following choices: **This feature is set at the factory.**

NO	DUAL&SINGLE PATH PRINTER WITH RADJW p. guide set to 3.25", RADJ4 p. guide set to 4"
ON P1	DUAL&SINGLE PATH PRINTER ONLY (Not used for a Lemur series printer)
ON P2	DUAL PATH PRINTER ONLY on path #2 (Not used for a Lemur series printer)
ON BOTH	DUAL PATH PRINTER ONLY on both paths (Not used for a Lemur series printer)
REV ADJ2 P1	DUAL&SINGLE PATH PRINTER WITH RADJW or RADJ4 paper guide set to 2"
REV ADJ2 P2	DUAL PATH PRINTER WITH RADJW or RADJ4 paper guide set to 2" on path #2
REV ADJ2 BOTH	DUAL PATH PRINTER WITH RADJW or RADJ4 paper guide set to 2" on both paths
REV ADJ2 5 P1	DUAL&SINGLE PATH PRINTER WITH RADJW or RADJ4 paper guide set to 2.50"
REV ADJ2 5 P2	DUAL PATH PRINTER WITH RADJW or RADJ4 paper guide set to 2.50" on path #2
REV ADJ2 5 BOTH	DUAL PATH PRINTER WITH REV RADJW or RADJ4 p. guide set to 2.50" on both paths
REV ADJ2 7 P1	DUAL&SINGLE PATH PRINTER WITH RADJW or RADJ4 paper guide set to 2.70"
REV ADJ2 7 P2	DUAL PATH PRINTER WITH RADJW or RADJ4 paper guide set to 2.70" on path #2
REV ADJ2 7 BOTH	DUAL PATH PRINTER WITH RADJW or RADJ4 paper guide set to 2.70" on both paths
REV ADJ3 P1	DUAL&SINGLE PATH PRINTER WITH RADJW or RADJ4 paper guide set to 3"
REV ADJ3 P2	DUAL PATH PRINTER WITH RADJW or RADJ4 paper guide set to 3" on path #2
REV ADJ3 BOTH	DUAL PATH PRINTER WITH RADJW or RADJ4 paper guide set to 3" on both paths
REV ADJ2 125 P1	DUAL&SINGLE PATH PRINTER WITH RADJW or RADJ4 paper guide set to 2.125"
REV ADJ2 125 P2	DUAL PATH PRINTER WITH RADJW or RADJ4 paper guide set to 2.125" on path #2
REV ADJ2 125 BOTH	DUAL PATH PRINTER WITH RADJW or RADJ4 paper guide set to 2.125" on both paths
REV ADJ3 25 P1	DUAL & SINGLE PATH PRINTER WITH RADJ4 ONLY paper guide set to 3.25"
REV ADJ3 25 P2	DUAL & SINGLE PATH PRINTER WITH RADJ4 ONLY paper guide set to 3.25" on path #2
REV ADJ3 25 BOTH	DUAL & SINGLE PATH PRINTER WITH RADJ4 ONLY paper guide set to 3.25" on both paths

#### INC CUT1 COUNT? / INC CUT2 COUNT?

Enables the operator to move the cut or tear position to the left (towards the ticket entrance area). Cut counts are increments of .003" for 300dpi and .002" for 200dpi. The count value is changed by depressing CHOICES (16 is factory default).

#### DEC CUT1 COUNT? / DEC CUT2 COUNT?

Enables to move the cut or tear position to the right (towards the ticket exit area). Cut counts are decrements of .003" for 300dpi and .005" for 200dpi. Value is changed by depressing CHOICES (16 is factory default).

#### PRINT MODE?

Define the automatic ticket length calculation feature.

**THERMAL** The printer will feed out and then retract a ticket during this measurement (factory default).

**RIBBON** The printer will feed out on blank ticket. This mode is used for label stock to prevent peeling.

#### PRINT INTENSITY?

Controls the darkness of ticket print out. Here are the following choices:  
LIGHT, MED LIGHT, NORMAL (factory default), MED DARK, SHORT HEAD LIFE.

#### TEST TICKET?

Defines the type of self test ticket printed.

STANDARD	Normal self test ticket pattern (factory default)
CONFIGURATION 1	To print configuration settings if printing on a 1" wide ticket
CONFIGURATION 2	To print configuration settings if printing on a 2" wide ticket
CONFIGURATION 3	To print configuration settings if printing on a 3" wide ticket
CONFIGURATION 4	To print configuration settings if printing on a 4" wide ticket

#### EXIT AND SAVE!

Will save any changes made to the above menu options. If you wish to save the new value then press TEST, if not press MENU.

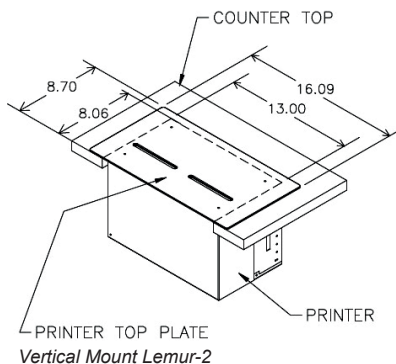
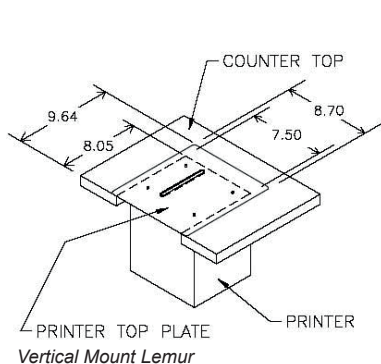
#### JUST EXIT?

Will exit the menu options without saving any changes. If you wish to exit without saving the new value then press TEST, if not press MENU.

#### VERTICAL PRINTER INSTALLATION

Prepare the counter top by cutting a rectangular hole in accordance with the dimensions specified for your printer model.

*NOTE: The table or counter top must be able to support at least four times the weight of the printer.*



Attach the top plate to the printer using only the supplied mounting hardware.

- Insert the printer with the top plate attached into the countertop cutout.
- Attach the power cord and the interface cable to the printer.
- Turn the power switch to the ON position.
- The printer is now ready for ticket stock to be loaded.

#### ENGLISH

On our internet site [www.tls-bocasystems.com](http://www.tls-bocasystems.com), you will find all required information to successfully install your BOCA printer. On the "Downloads" page you will find:

- Programming guide
- Printer manuals / instructions (for older models too)
- Ticket information / Technical information
- Windows Driver (WYSIWYG), USB Driver & Ethernet Information

And more...

In case of questions or doubts please don't hesitate to contact our nearest office.

## DEUTSCH

Im Internet - [www.tls-bocasystems.com](http://www.tls-bocasystems.com) - finden Sie alle nötigen Informationen, um Ihren BOCA Drucker erfolgreich einzusetzen.

Unter [www.tls-bocasystems.com](http://www.tls-bocasystems.com) -> Downloads finden Sie u.a.:

- Programming Guide (Drucker mittels FGL Sprache ansteuern, Bedienung der Menüs etc.)
- Printer Manuals / Bedienungsanleitungen (auch für ältere Modelle)
- Technische Daten, Ticketspezifikationen
- Windows-Treiber (WYSIWYG), USB Treiber, Ethernet Information

U.v.m.

Bei weiteren Fragen wenden Sie sich bitte an Ihre zuständige Vertriebsniederlassung.

## ESPAÑOL

En nuestro sitio web [www.tls-bocasystems.com](http://www.tls-bocasystems.com) usted encontrará toda la información requerida para instalar con éxito su impresora BOCA. En la página de "Downloads" usted encontrará:

- Guías de programación
- Manuales para impresoras/ instrucciones (también para modelos mas antiguos)
- Información de tickets / información técnica
- Windows driver (WYSIWYG), USB Driver e información Ethernet

Y mucho más...

Si tiene alguna pregunta por favor no dude en contactar alguna de nuestras oficinas más cercanas.

## FRANÇAIS

Sur notre site web [www.tls-bocasystems.com](http://www.tls-bocasystems.com), vous trouverez toutes les informations nécessaires pour une installation réussie de votre imprimante BOCA. Sur les pages de téléchargement vous trouverez:

- Manuels de programmation
- Manuels pour imprimantes / Manuels d'utilisation (aussi pour modèles plus anciens)
- Spécifications techniques, Spécifications pour billets
- Drivers Windows (WYSIWYG), drivers USB, Ethernet

Et d'autres informations...

Si vous avez d'autres questions, n'hésitez pas à contacter notre bureau le plus proche.

## ITALIANO

Sul nostro sito internet [www.tls-bocasystems.com](http://www.tls-bocasystems.com) troverete tutte le informazioni necessarie alla corretta installazione della vostra stampante Boca.

Dal menu a tendina "Downloads" potrete accedere a:

- Guida alla programmazione
- Manuali vari / Istruzioni (anche per stampanti non di ultima generazione)
- Informazioni tecniche per stampanti e biglietti
- Drivers Windows (WYSIWYG), USB, Ethernet

E molto altro...

Se avete inoltre alcune domande da fare, per favore non esitate a contattare il nostro marchio più vicino.

## NEDERLANDS

Via onze website, [www.tls-bocasystems.com](http://www.tls-bocasystems.com), vindt u alle benodigde informatie om uw BOCA printer succesvol te installeren.

Op de "Downloads" pagina vindt u:

- Programmeer handleidingen (programming guide) (uitleg FGL print commando's en Menu Opties.)
- Handleidingen voor de printers / gebruiksaanwijzingen (ook voor oudere printer modellen)
- Technische gegevens / Ticketspecificaties
- Windows driver (WYSIWYG), USB driver, Ethernet informatie

En meer...

Bij verdere vragen kunt u zich richten tot het dichtstbijzijnde filiaal.

## POLSKI

Na naszej stronie [www.tls-bocasystems.com](http://www.tls-bocasystems.com), znajdziesz wszystkie informacje potrzebne do zainstalowania Twojej drukarki BOCA. Na stronie „Pliki do pobrania” znajdziesz:

- Poradnik programowania
- Instrukcje obsługi drukarek (również do starszych modeli)
- Informacje o biletach/ Informacje techniczne
- Sterowniki Windows (WYSIWYG), informacje o sterowniku USB oraz Ethernet

I więcej...

W razie jakichkolwiek pytań lub wątpliwości, zadzwoń do naszego najbliższego biura.

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