

Corey Curtis

ABOUT ME

Hello! I am an aspiring web developer excited to make a name for myself in the programming world! 3+ years of customer service experience alongside 4+ years working in team-based positions. Fast-learning optimist determined to consistently put out the highest quality possible.

EXPERIENCE

Southern Glazer's Wine and Spirits

Warehouse Associate

- Use scanners and other tracking software for maximized efficiency
- Direct movement of inventory to and from proper storage area
- Operate heavy machinery, such as forklifts, pallet jacks, cherry pickers, and reach trucks to transport heavy merchandise
- Lead company in efficiency efforts by minimizing errors and inaccuracies

Steak n' Shake

Server

- Develop relationships with regular customers to promote top customer service standards
- Train new servers on expectations and procedures
- Collect payment and handle petty cash
- Multi-tasked in a fast-paced environment

Operational Supervisor

- Managed up to 10 employees during fast-paced shifts, delegating responsibilities to ensure customer satisfaction
- Organize all operations, focusing on quality and consistency
- Advise senior management on staffing needs and employee issues
- Addressed customer concerns, resolving issues and ensuring exceptional service

SKILLS

- HTML5
- CSS3
- JavaScript
- Strong Work Ethic
- Personable
- Positive Team Player