Thinklinkers Master Data Marathon 4.0 April 6<sup>th</sup> - 7<sup>th</sup>, 2022 Corey H. Hart, MBA, CPIM, CSCP, MS3



# Agenda

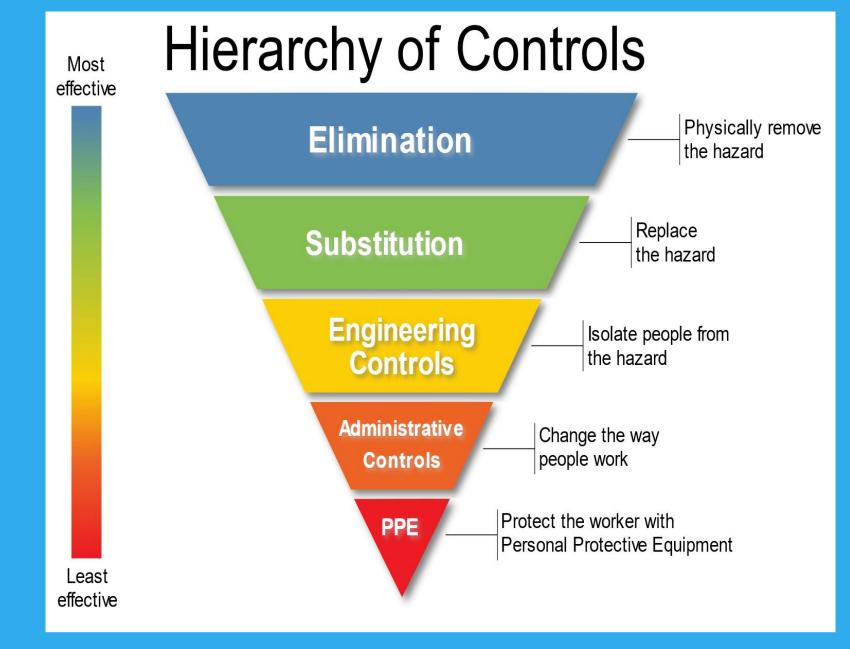
- Story 3 min
- Control 5 min
- Examples 8 min
- Bring it together 4 min
- Q&A 10 min

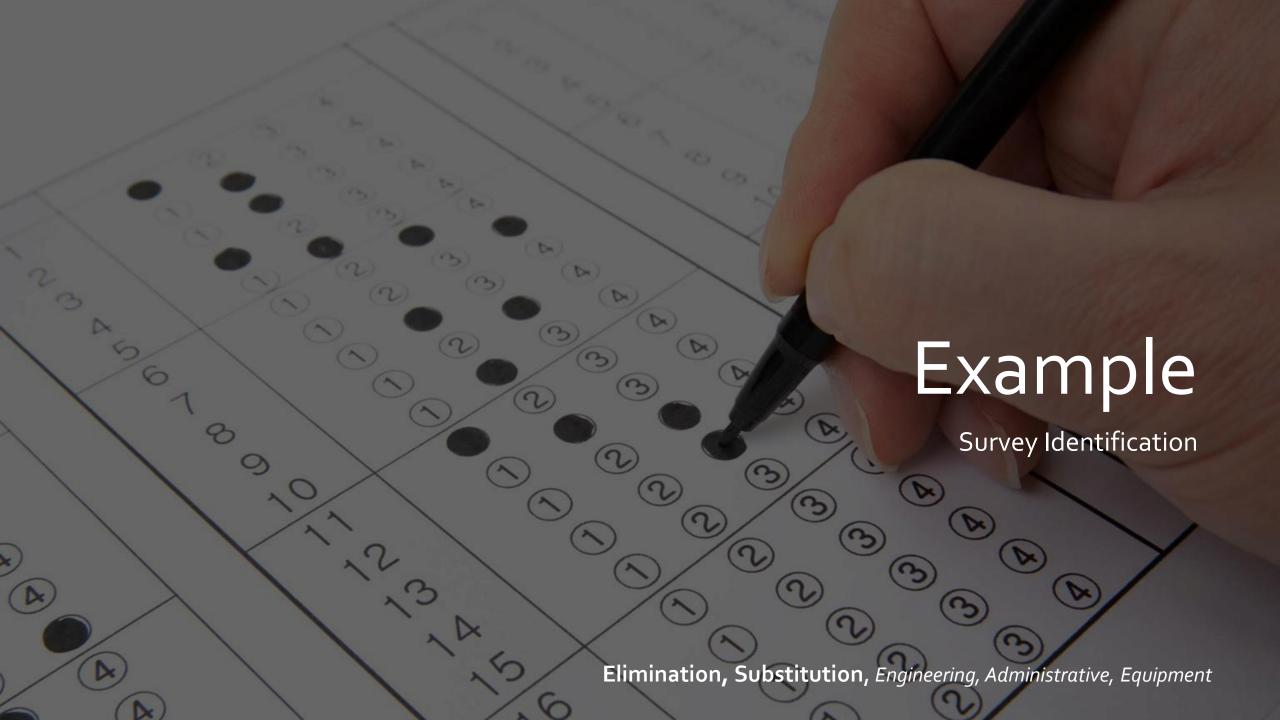


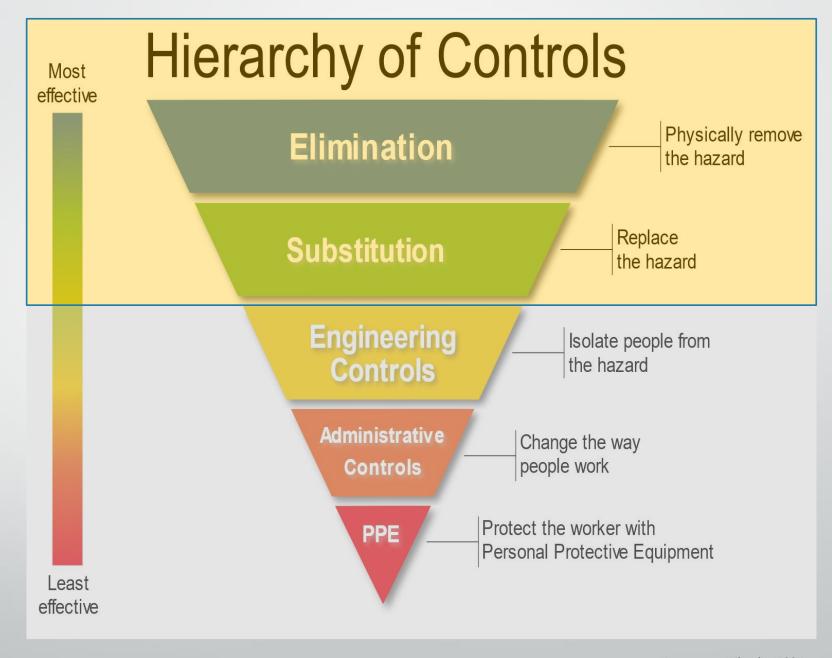
## Control

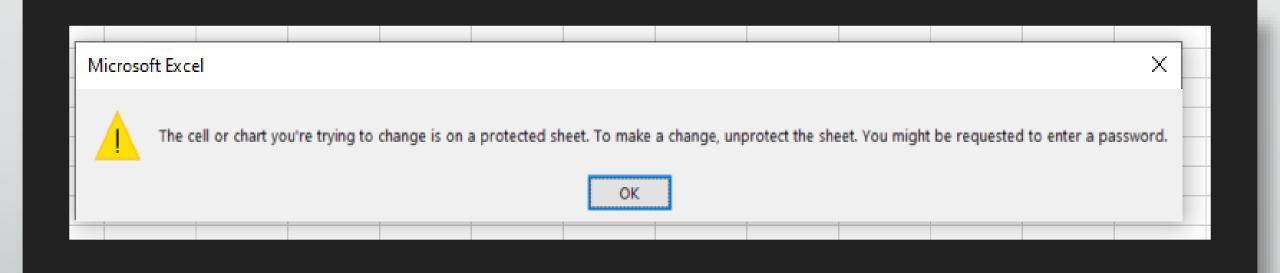




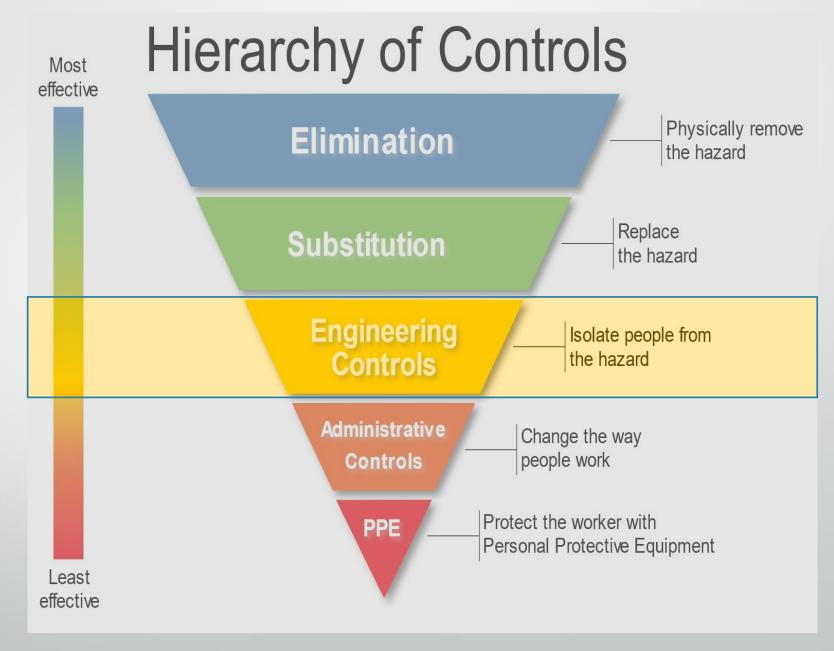






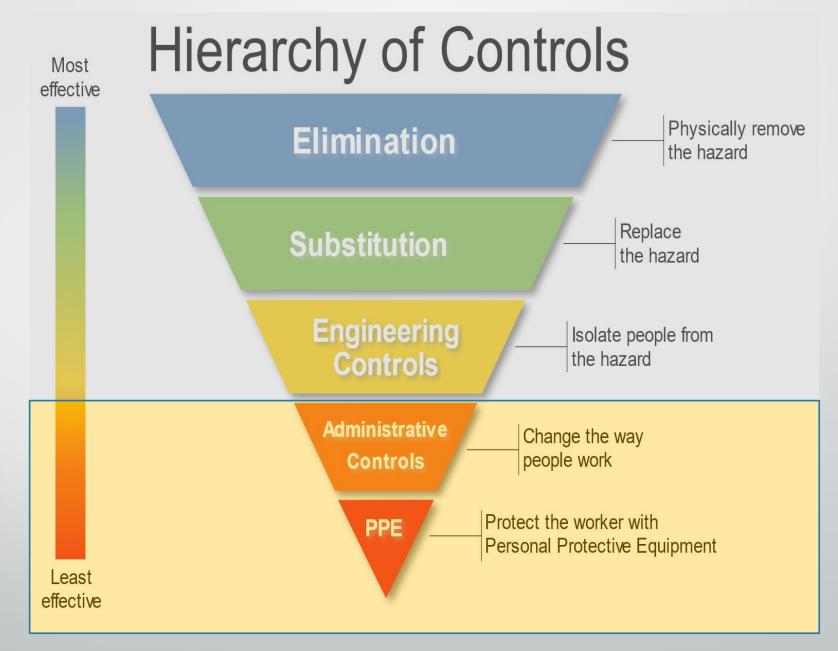


### Example



Tacit Knowledge

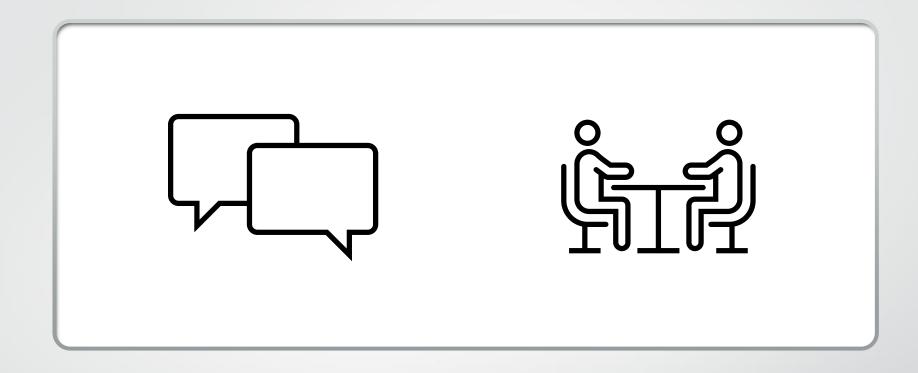




### Control

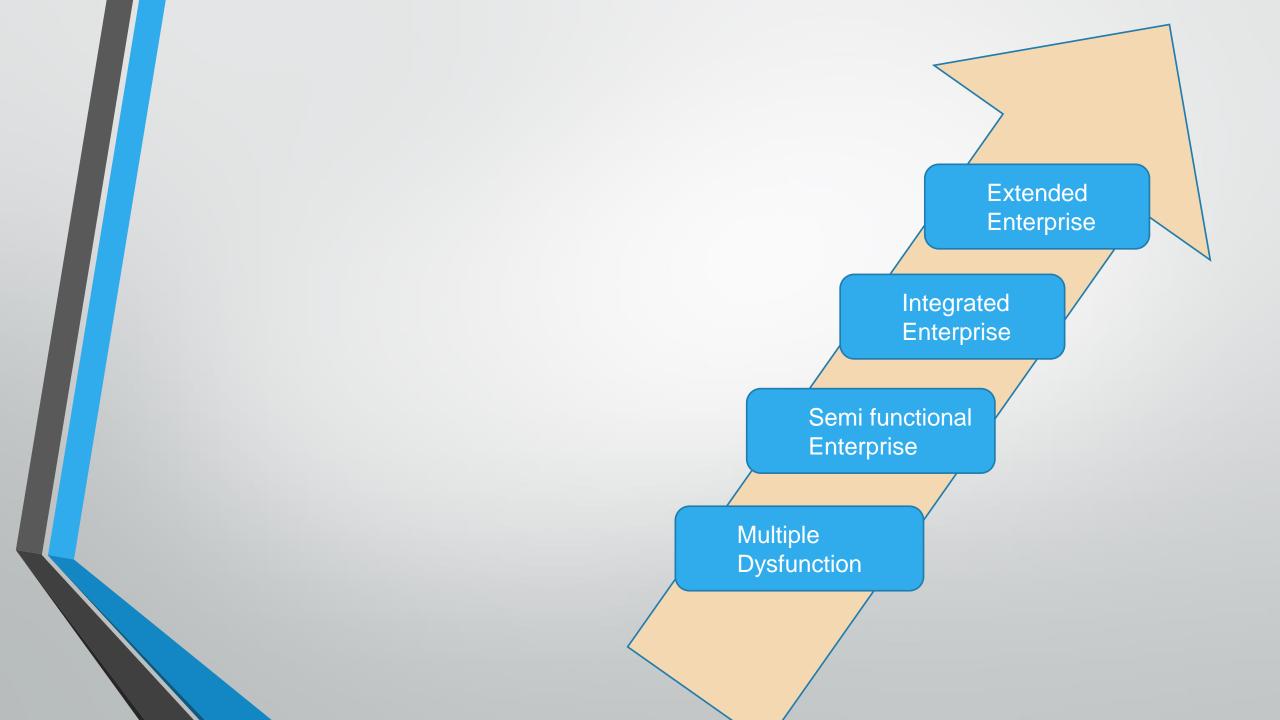


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Voice of the <u>User</u>

Training Focus on "Why" Policy • Systems of record Procedures • Flow path of data Instructions • Individual expectations





#### Eliminate / Substitute

• Engineering controls are second best



#### Policy is a last resort

Voice of the User

Good data hygiene is like exercise, you often know what you are supposed to do, but it is easy to make an excuse why you aren't doing it regularly

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