| **Ticket ID** | **Alert Message** | **Severity** | **Details** | **Ticket status** |
| --- | --- | --- | --- | --- |
| A-2703 | SERVER-MAIL Phishing attempt possible download of malware | Medium | The user may have opened a malicious email and opened attachments or clicked links. | **Escalated** |

| **Ticket comments** |
| --- |
| The email contains malicious files that can be downloaded. When using the hash value provided by SHA-256 on VirusTotal, the security community has found this file to be a trojan. Further, the email comes from a shady source. There are typos in the email that indicate this could be a malicious actor. The ticket is being escalated for further evaluation to ensure that proper steps are taken in securing the device and network, if necessary. |

### **Additional information**

**Known malicious file hash**: 54e6ea47eb04634d3e87fd7787e2136ccfbcc80ade34f246a12cf93bab527f6b

**Email**:  
From: Def Communications <76tguyhh6tgftrt7tg.su> <114.114.114.114>

Sent: Wednesday, July 20, 2022 09:30:14 AM

To: <hr@inergy.com> <176.157.125.93>  
Subject: Re: Infrastructure Egnieer role

Dear HR at Ingergy,  
  
I am writing for to express my interest in the engineer role posted from the website.  
  
There is attached my resume and cover letter. For privacy, the file is password protected. Use the password paradise10789 to open.   
  
Thank you,  
  
Clyde West

Attachment: filename="bfsvc.exe"