

# UNIQA Online Customer Sentiment

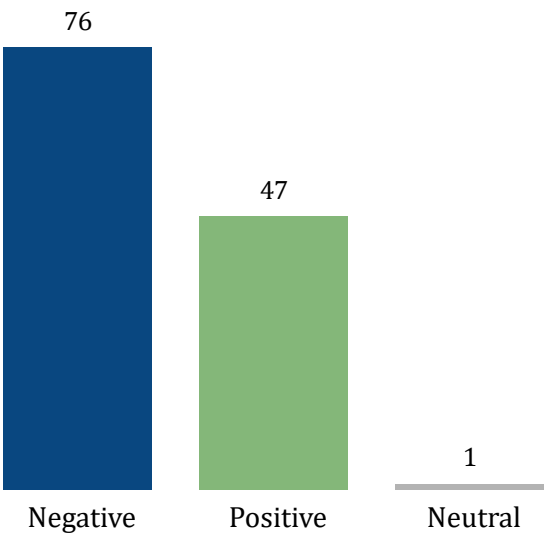


-0.17

Average Sentiment Score

- **'service'** mentioned 21 times
- **'customer'** mentioned 20 times

Google Reviews Customer Sentiment



41,545 Instagram Posts with #UNIQA

- Of 44 posts queued with #UNIQA mentioning 'insurance', all were written by UNIQA's Instagram account: 0 posts written by customers

\*\*Sentiment Score Ranges:  
Negative: (-1.0, 0.0)  
Neutral: (0.0, 0.2)  
Positive: (0.2, 1.0)

# UNIQA vs VIG (Top Competitor) Customer Sentiment

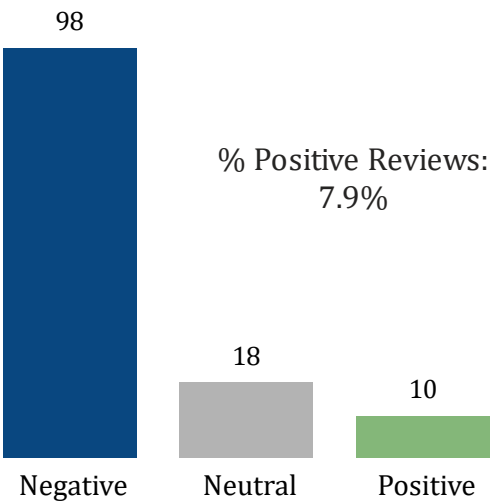


-0.65

Average Sentiment Score

- **'customer'** mentioned 23 times
- **'contract'** mentioned 22 times

UNIQA Trustpilot Customer Sentiment



-0.50

Average Sentiment Score

- **'claim'** mentioned 22 times
- **'customer'** mentioned 19 times

VIG Trustpilot Customer Sentiment

