

I am **CHETNA**

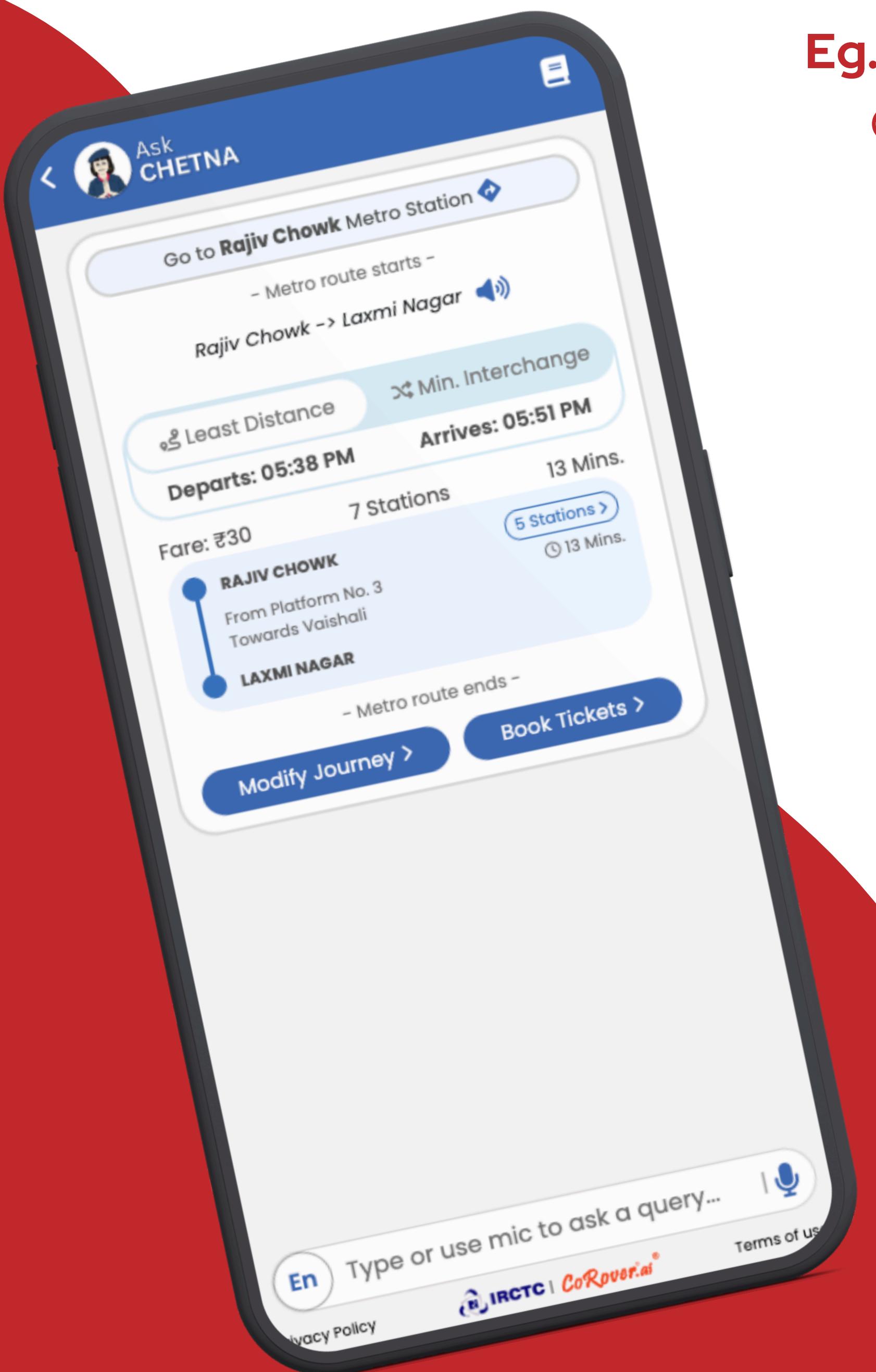
**Chatbot for efficient transit,
navigation & assistance**

Get answers to
your queries by click,
text, and voice.

Ask CHETNA >



Plan your journey



Eg. I want to go from Rajiv Chowk to Laxmi Nagar.

Or use the Journey Planner feature provided on home screen of the chatbot.

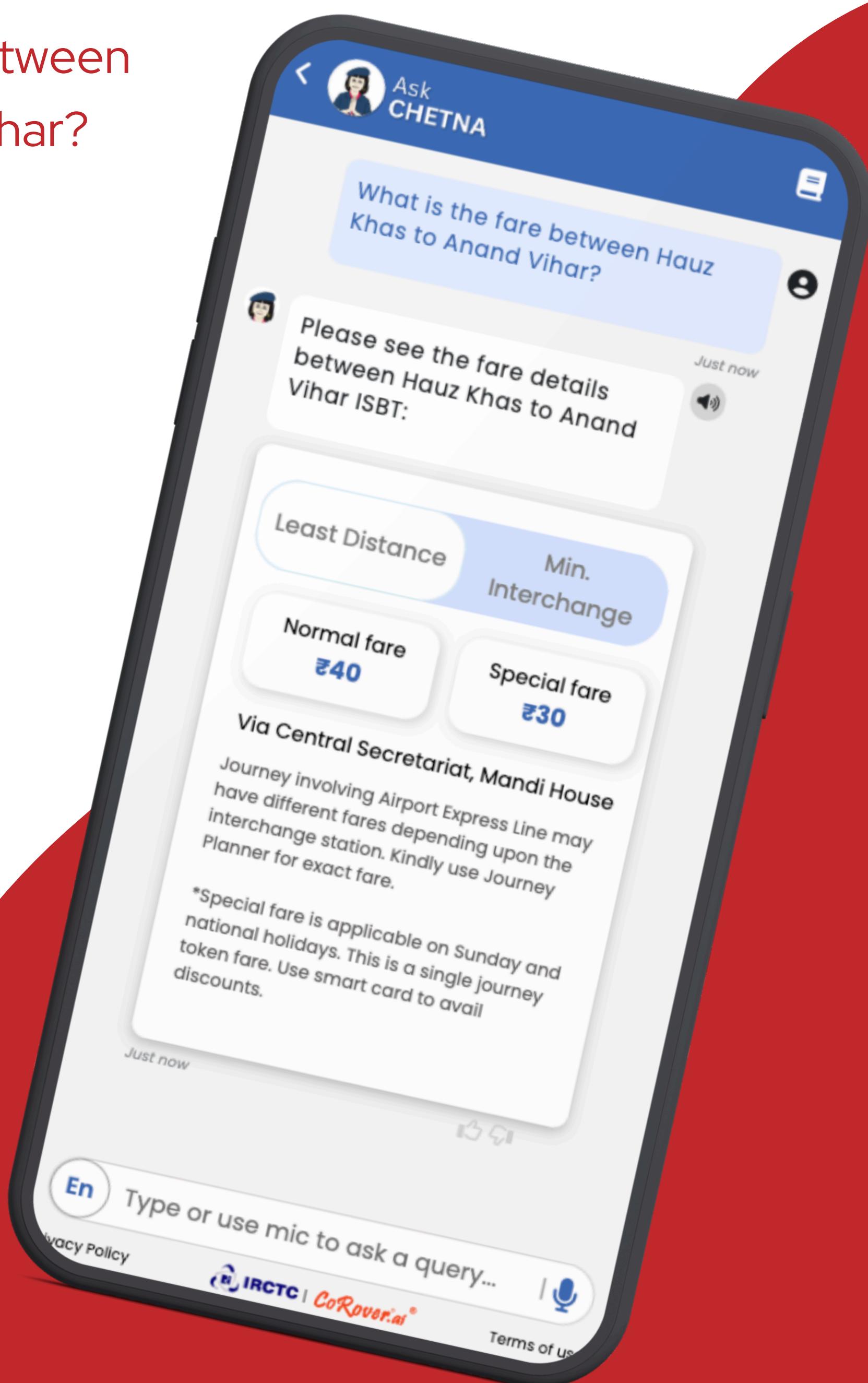


DELHI
METRO

Get Fare Information

Eg. What is the fare between Hauz Khas to Anand Vihar?

Or use the Fare Calculator feature provided on home screen of the chatbot.

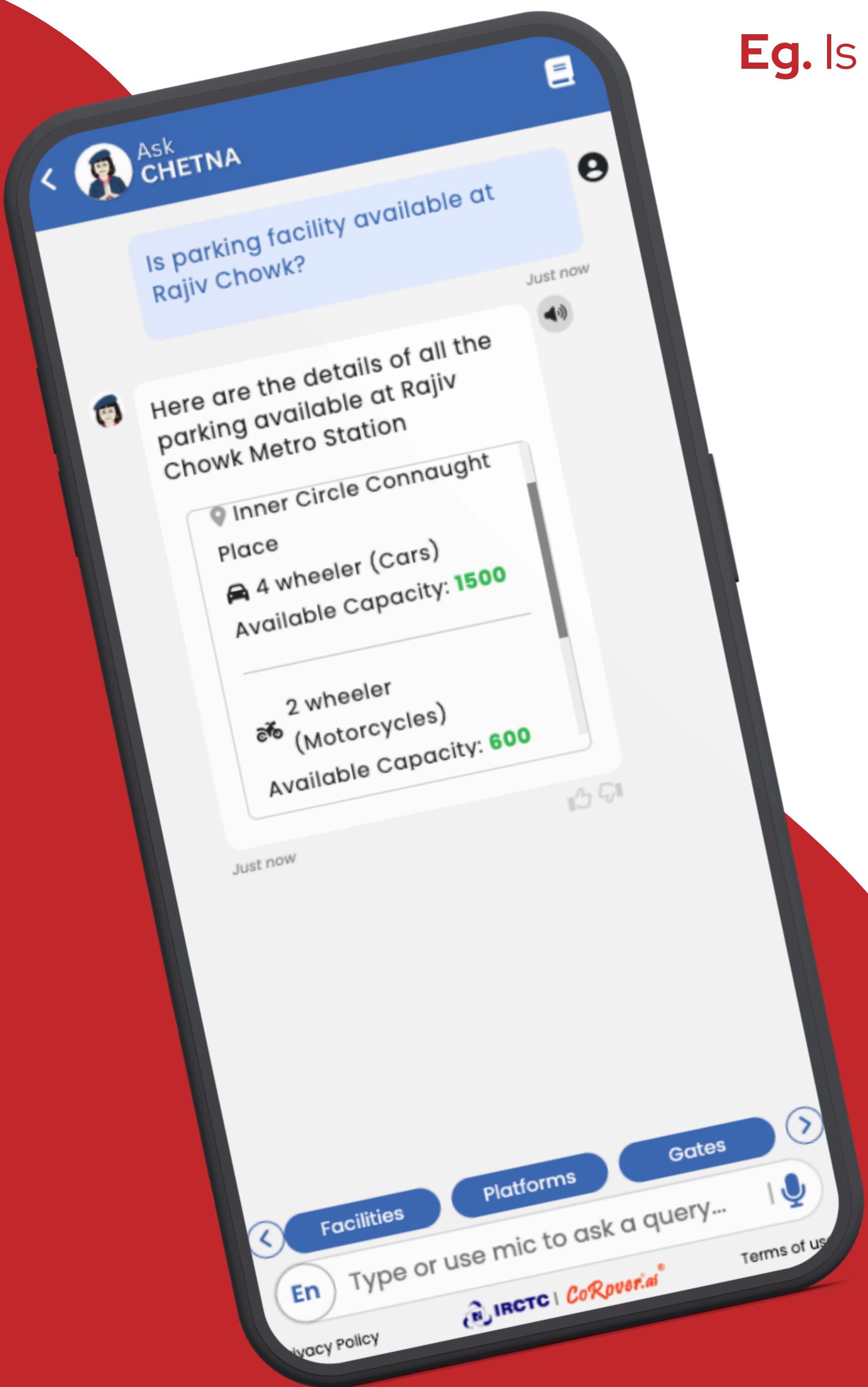




See Station Facilities

Eg. Is parking facility available at Rajiv Chowk?

Or use the Station Details feature provided on home screen of the chatbot.

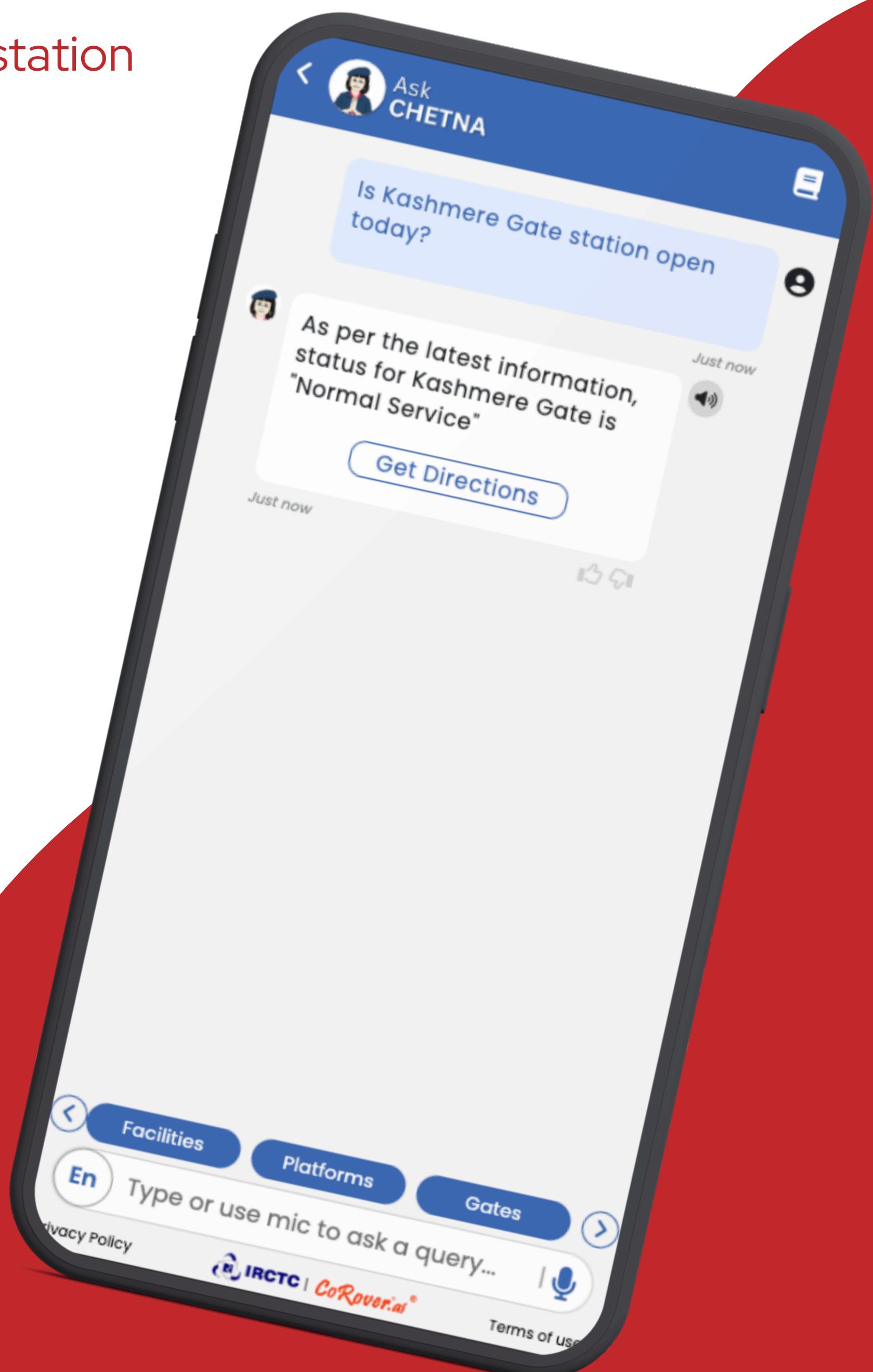




Know Station Status

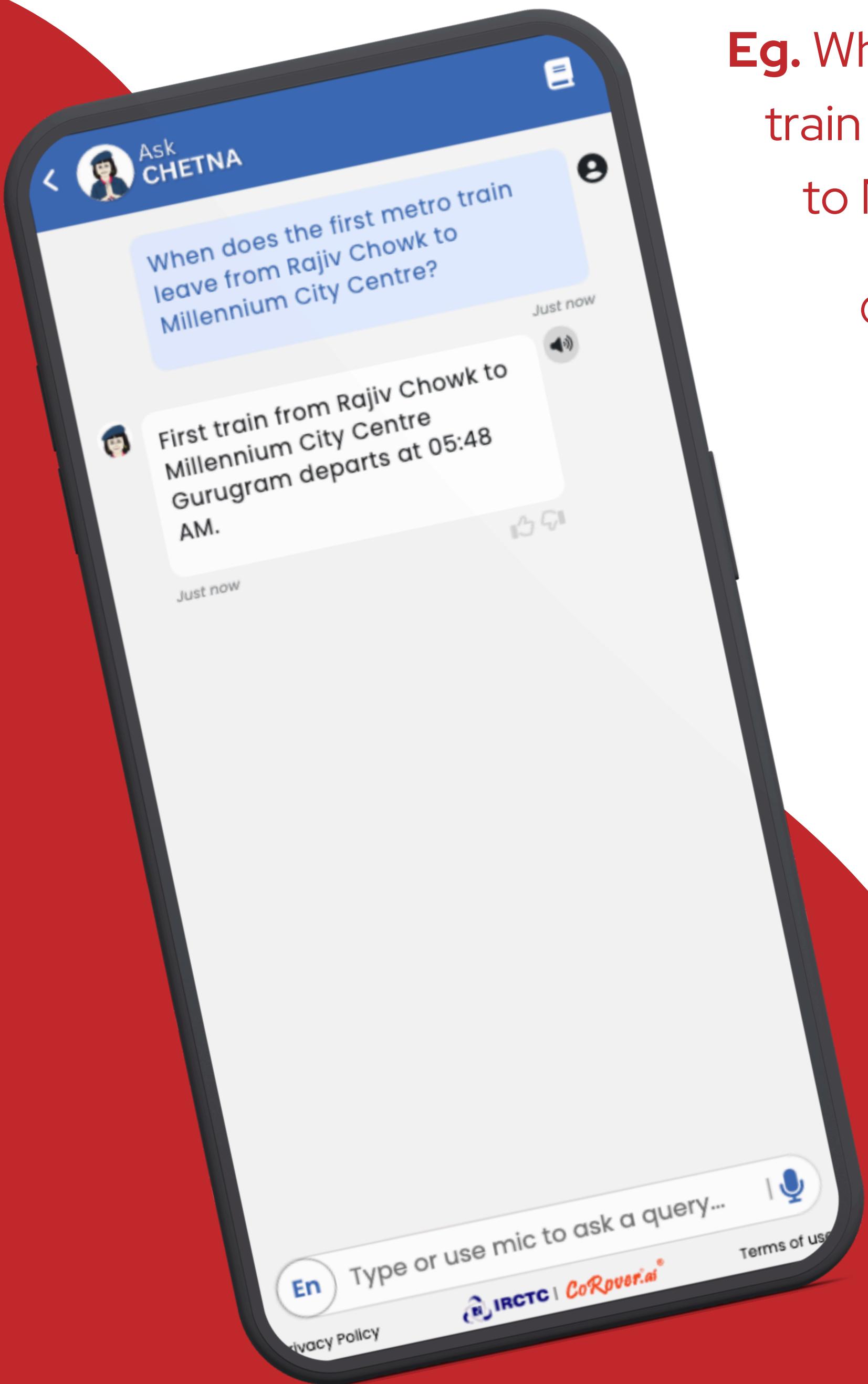
Eg. Is Kashmere Gate station open today?

Or use the Service Status feature provided on home screen of the chatbot.





See First & Last Metro Timings



Eg. When does the first metro train leave from Rajiv Chowk to Millennium City Centre?

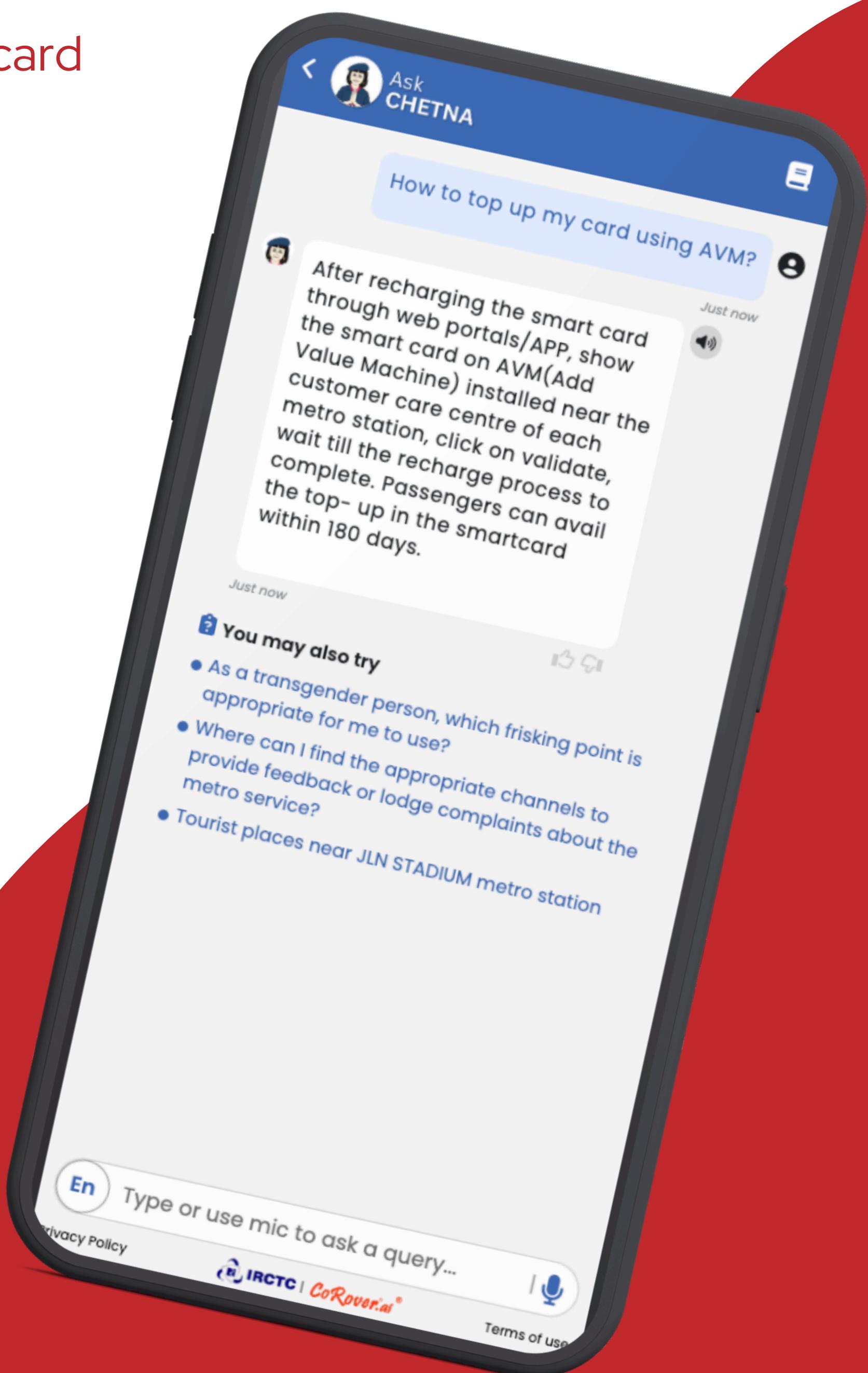
Or use the First & Last Metro feature provided on home screen of the chatbot.



Ask General Queries

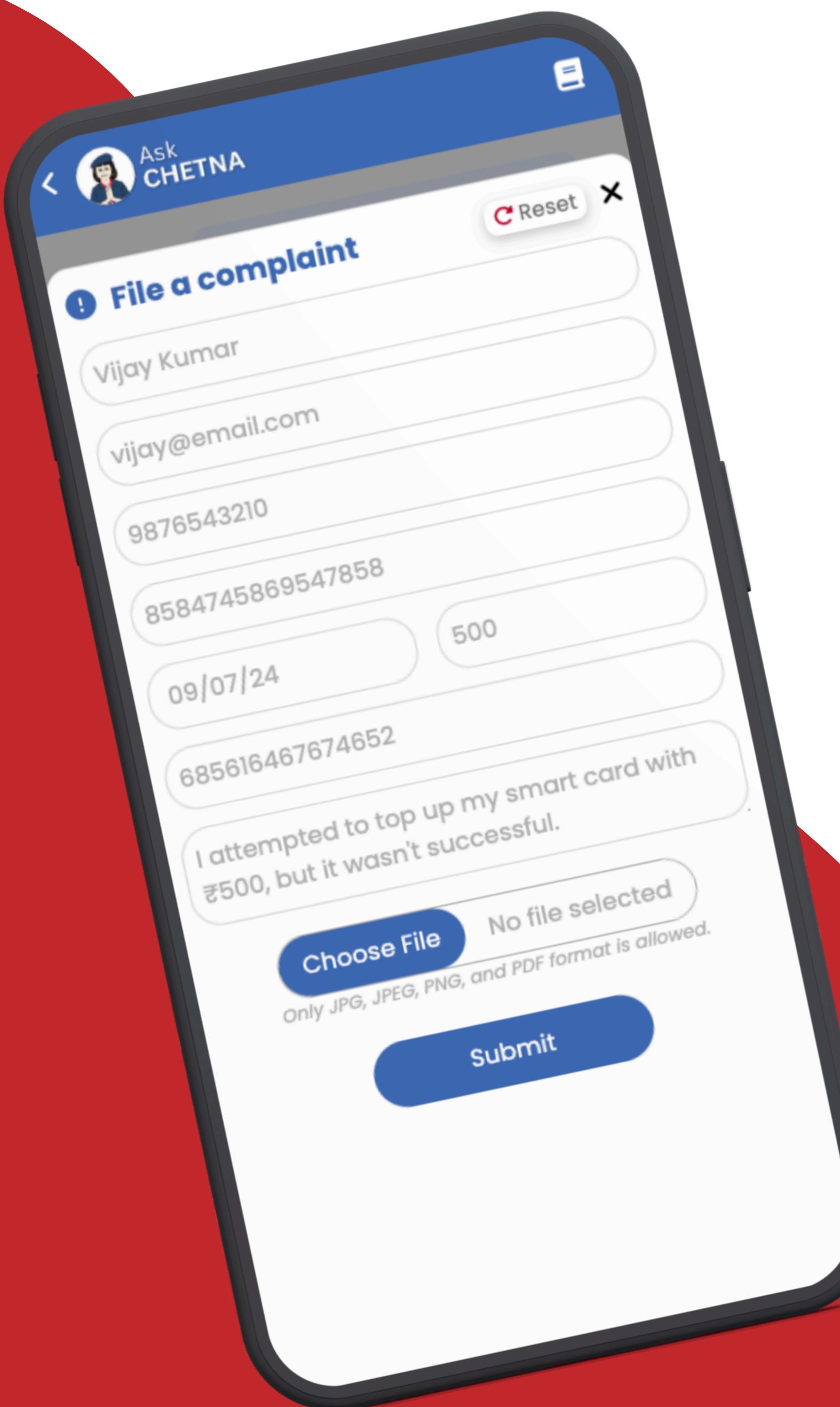
Eg. How to top up my card using AVM?

Or you can also ask it by speaking using the voice input.





Register & Track Complaints



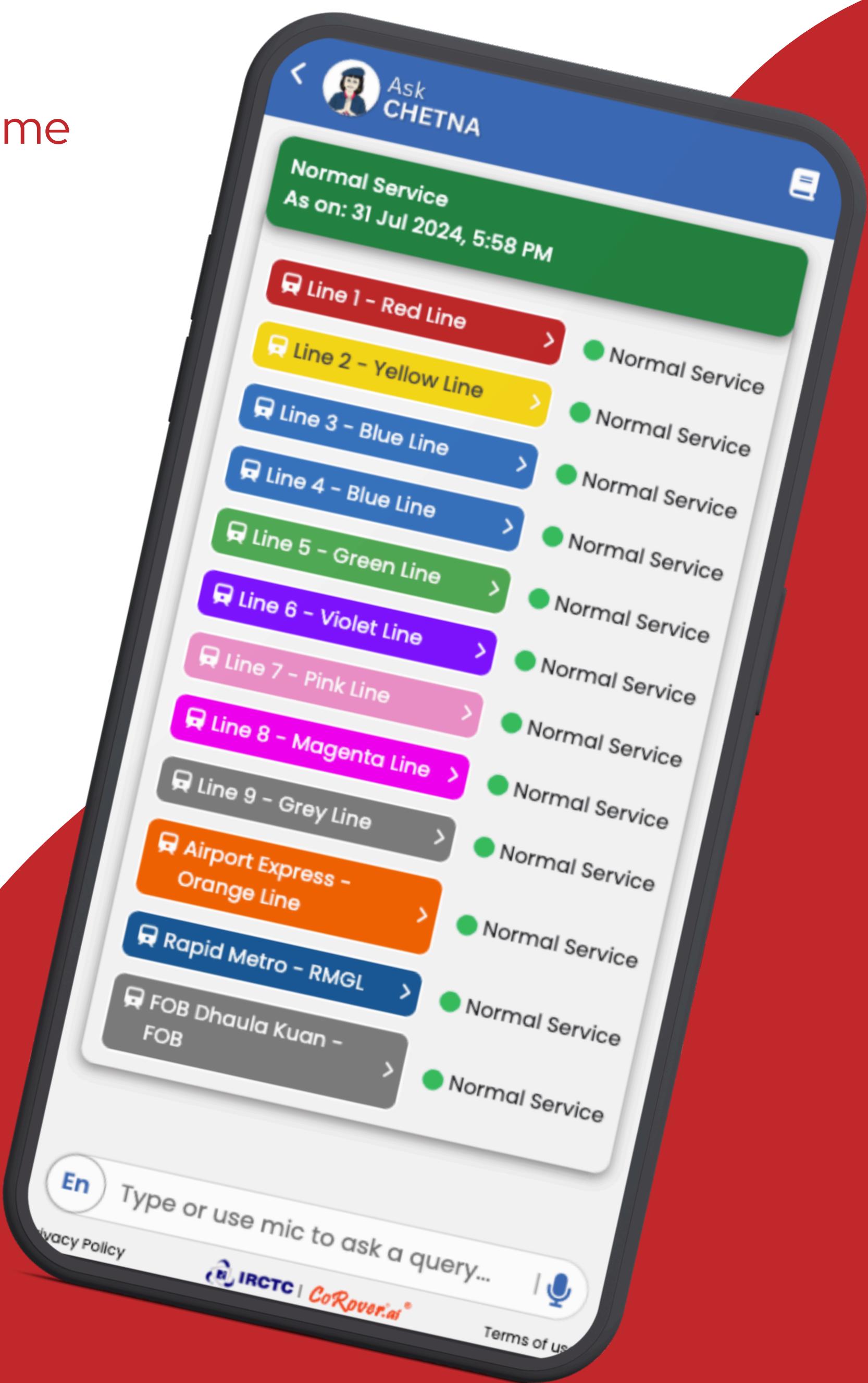
Eg. I want to register a complaint.

Track it further by providing the reference number.



See DMRC Network Info.

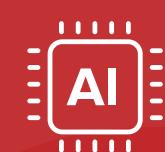
Use the Service Status feature provided on home screen of the chatbot.



@OfficialDMRC



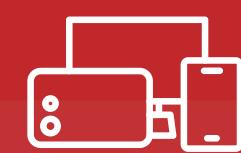
Interact with
Click, Text & Voice



AI/ML Powered
Virtual Assistant



Ask In
English & Hindi



Available on
Web & Mobile Apps

Thank you for
traveling with
Delhi Metro.

Get round the
clock assistance.

Ask CHETNA >



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