

Brently George

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University of South Carolina - Columbia
Bachelor of Science - Computer Science

Columbia, SC
May 2026

York Technical College

Associate of Applied Science - Computer Engineering Technology
Associate of Applied Science - Electronic Engineering Technology

Rock Hill, SC
May 2013
May 2013

Experience

E4E Relief

Cloud Operations Engineer

Charlotte, NC
April 2023 - June 2024

- *Monitored, managed and maintained a cloud environment implementing an always-on application which served 2.5 million clients worldwide.*
- *Implemented cost saving measures and re-architecture projects which provided cost savings to the organization of more than \$60k yearly.*
- *Rearchitected SQL Server and database infrastructure which vastly improved performance while simultaneously reducing cost.*
- *Architected, implemented, and debugged a custom SSO solution, using Azure AD B2C, which integrated with client IDPs to allow for seamless SSO for our applications and our client's identity platforms.*

Microsoft

Cloud Solution Architect - Mission Critical Support

Charlotte, NC
May 2022 - January 2023

- *Supported mission critical applications and large global distributed solutions hosted in Azure Cloud platform.*
- *Assisted with solution optimization to drive faster issue resolution and reduce critical incident generation.*
- *Troubleshoot and delivered of RCA for complex technical issues impacting production environments and halting progress of critical deployments.*
- *Organized teams to develop and deliver action plans for critical incident resolution that involve a variety of issues among, process problems, configuration issues, and product bugs.*

Technical Advisor - Azure Site Recovery

May 2018 - May 2022

- *Acted as escalation point to a team of ~80 Engineers in North America and a global team of ~150 Engineers.*
- *Reviewed source code and working directly with developers of Azure Site Recovery and Azure Resource Mover to identify error trends and provide workarounds or bug fixes to customers.*
- *Improved customer satisfaction survey results by directly coaching and training support engineers to provide excellent technical and customer support.*

Blueprint Technologies

FastTrack Engineer

Charlotte, NC
January 2016 - May 2018

- *Guided and supported onboarding new Office 365 customers by providing technical guidance for implementation of the Office 365 product suite in enterprise environments.*
- *Assisted customers with migration efforts to move existing on-premises data and infrastructure to a hybrid cloud environment.*

Skills and Certifications

Programming: Python, Racket, SML, Java, Swift, Debugging

Technical: Linux, Bash, Windows, PowerShell, TCP/IP Networking, Systems Architecture, DHCP, DNS, Load Balancer, Reverse Proxy, Backups

Microsoft: M365, Power Platform, Active Directory, MSSQL, Azure Cloud Platform, Azure Fundamentals Certified - AZ104, Azure Administrator Certified - AZ900