



Sanderstead Safer Neighbourhood Team

PC Dan Revell, PC Robert Brett & PCSO Sam Brooks

Tel - 0208 721 2470 or 101

Email – ZD-SNTSanderstead@met.police.uk

Twitter - @MPSSanderstead

Dear Resident,

Fraud & Scam Advice

The Sanderstead Safer Neighbourhood Team have been made aware of a couple of fraud / scam attempts on local residents recently. These unscrupulous criminals often masquerade as home maintenance professionals. They may say there are problems with tiles, trees or driveways, but will then extort money in return for little or no work.

By taking a few simple precautions you can ensure that you don't become a victim.

- Don't feel pressured into making a decision on your doorstep.
- Use a spy hole, chain or window to have a look at the caller before answering the door and keep the chain on. If you do not recognise the caller then speak through the closed and locked door.
- Never pay for work before it is completed. Always agree a final price in writing and get an invoice and receipt as proof of payment – don't pay in cash.
- If you need to get work done to your home, get several written quotes from trustworthy or recommended firms and then decide who is right for you.
- To find a reputable trader visit <https://www.trustmark.org.uk/> - a Government Endorsed Quality Scheme covering work a consumer chooses to have carried out in their home.

What do you do if you've been a victim of bogus tradesmen fraud?

- Report it to Action Fraud on 0300 123 2040 or online at www.actionfraud.police.uk
- You can report the salesperson to Croydon Trading Standards on their reporting line – 03454 040506

Please contact the team if you have any concerns regarding 'Cold Callers'. The team would be grateful if you can pass this message onto whomever you feel may benefit.

Yours faithfully,

Sanderstead Safer Neighbourhood Team

[P.T.O Event details on reverse](#)



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**We are holding a
Fraud and Scam Advice Event
In conjunction with
Croydon Trading Standards
@**

**All Saints Church, Onslow Gardens, CR2 9AB
(Small Hall)**

Thursday 6th December 2018

1pm to 3pm

All are welcome



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