

On February 1, 2022, the physicians at South Hill Health Centre will be shifting to a new form of contract with the Ministry of Health (MD's will be paid via a group contract, rather than fee for service, details available here:

<https://www2.gov.bc.ca/gov/content/health/practitioner-professional-resources/physician-compensation>).

This move requires us to document a formal "attachment relationship" with each patient to their named physician. This documentation is a required step and already represents the care model that we use at South Hill. We need to have every patient review these terms and click whether they agree or do not agree. Parents can click agree for their minor child. When booking your appointment, you must check the box indicating you agree to these new terms.

*If you have moved or have another primary care provider please not check the box indicating you accept, and do not continue.*

As your primary care provider I, along with my practice team, agree to:

- Provide you with safe and appropriate care
- Coordinate any specialty care you may need
- Offer you timely access to care, to the best of my ability and as reasonably possible in the circumstances
- Maintain an ongoing record of your health
- Keep you updated on any changes to services offered at my clinic
- Communicate with you honestly and openly so we can best address your health care needs

As my patient I ask that you:

- Seek your health care from me and my team whenever possible and, in my absence, through my colleague(s)
- Name me as your primary care provider if you have to visit an emergency facility or another provider
- Communicate with me honestly and openly so we can best address your health care needs

***\*\*If you do not currently have a primary care provider assigned, you may continue to temporarily see Locum Physicians at South Hill Health Centre. We are actively recruiting physicians to take our unattached patients and will keep you up-to-date on our progress.***