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# WORKING PROTOTYPE KNOWN PROBLEMS REPORT

SHARE YOURSELF ARTISTS

Team : SYA

Release Name : Share Yourself Artists

Release Date : 12/2/18

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## LIST OF KNOWN BUGS/UNINTENDED BEHAVIOR

- **Multiple Review Requests (Unintended Behavior)**
  - **Description:** An artist can make multiple review requests to the same business with the same image multiple times.
  - **Reason:** This is because each review object is given a uuid which our database treats as two separate requests, even though the content of the reviews are the same
- **Incorrect Side Bar (Bug)**
  - **Description:** Upon sign out, if another user signs in, the sidebar is displayed for the user type of the first user. This does not matter if both users were of the same type, but this bugs make it possible for an artist to see a business sidebar and vice versa. Refreshing the page will result in the correct sidebar being displayed.
  - **Reason:** unknown
- **Credit Amount Incorrectly Displayed (Bug)**
  - **Description:** If an artists requests a review, their credits are decremented in the database. This decrease in credits is not shown on the browser until the page.
  - **Reason:** Credit amounts are only checked when a page loads
- **Refresh (Bug)**
  - **Description:** If the user refreshes the page when they are uploading an image, requesting a review or writing a review, they will lose information that they have input. This results in some pages not working correctly because they depend on a previous page's input.
  - **Reason:** We use redux to communicate between components. The redux store does not persist after a page is refreshed
- **Confirmation Code (Unintended behavior)**
  - **Description:** When an artist/business is signed up a confirmation code is sent to the email used to sign up. If the email was not correct or the user leaves the page there is no way to resend the confirmation code. The user will have an account that can sign in but will not be verified on the back end.
  - **Reason:** The case was not addressed during the development when the sign up page was changed from Amazon cognitos built in sign up page to the current one.
- **Forgotten Password (Unintended behavior)**

- **Description:** When an artist/business forgets their password there is no way of facilitating the change of artist/business account password.
  - **Reason:** The case was not addressed during the development when the sign up page was changed from Amazon cognitos built in sign up page to the current one.
- **Artist Credits (Unintended behavior)**
  - **Description:** When an artist sends an art piece to a business the credit amount does not update on the homepage automatically. A refresh updates the credit amount.
  - **Reason:** The component is not updating when it is being mounted.