

Cory Young

Relocating to Raleigh, NC | cory_a_young@yahoo.com | 408.209.1089

[linkedin.com/in/cory-young0223/](https://www.linkedin.com/in/cory-young0223/) | <https://github.com/cory-young/Data-Analysis-Portfolio>

Skills:

Technical: **Cloud Software** (Microsoft Azure, AWS, Snowflake), **Statistics, Data Presentation** (Visualization, Storytelling, Dashboards)

Coding: **SQL** (MySQL, SQL Server, PostgreSQL), **Python** (Pandas, NumPy, Seaborn, Matplotlib), **R** (Ggplot2, TidyR, R markdown, Dplyr)

Tools: **Tableau, Excel/Google Spreadsheets** (Vlookup, Index, Match, dynamic functions)

Relevant Experience:

Site Manager | DoorDash: DashMart | Boulder, CO September 2021 to August 2023

Role Summary: Responsible for implementing business process improvements, reporting on KPIs (Key Performance Indicators), and performing root cause analyses to provide data-driven recommendations. Managed a team of 15 direct reports.

- Doubled weekly revenue in Q1 '23 from Q4 '22 by adjusting our business strategy to market demands.
- Designed comprehensive reports to communicate data insights for technical and non-technical key contributors.
- Collaborated to perform a supply chain gap analysis, leading to an improvement of 20% in product uptime.
- Increased net-profit margins by \$0.75 per order through the addition of a consignment-based warehousing pilot.
- Reduced average pick time per item by 3.8 seconds by integrating a 5S organization system.

Site Manager | Curative | Jefferson County, CO November 2020 to March 2021

Role summary: Brought in to streamline the operations of a high-volume COVID testing site that served thousands of Colorado residents daily. Transformed a challenging relationship with the state into a collaborative partnership through reliable service.

- Achieved a 72-hour guarantee test result return by coordinating the transportation of finished tests with the D.C. laboratory.
- Contributed to the success of three subsequent testing sites by training incoming managers on operations management.
- Streamlined the Human Resources onboarding process by creating a tracking template, reducing errors by 33%.

Youth Hockey Program Supervisor | San Jose Sharks | San Jose, CA October 2019 to September 2020

Role summary: Monitored the coaching for over 600 youth athletes across eight divisions and 43 teams. Developed and implemented a comprehensive training program for coaches, focusing on sportsmanship and team structure.

- Developed an initial database of participants for Human Resources to access identification information.
- Successfully prepared locker room logistics for 150 teams in a charity tournament, leading to a smooth and organized event.

Other Work History:

Trainer/Group Fitness Instructor | Colorado Athletic Clubs | Multiple Locations, CO April 2021 to January 2022

- Improved average client retention by 3 months through leveraging analysis of client data to individualize program design.
- Used advanced Excel formulas to predict an ideal progression plan based on initial assessment data.

Education:

B.A. Psychology University of Colorado, Boulder, CO August 2019

Coursework: Clinical Research Methods, R for Statistics, Advanced Statistical Methods in Psychology

Research Capstone: "Sense of Belonging and the Desire to Fit In"

Certifications & Professional Coursework

- Data Analytics Professional - **Google** December 2023
- Relational Databases and SQL, Database Modeling and Theory - **Stanford** November 2023