Cory Smith
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Application Developer

Creative and meticulous developer with a proven track record of building scalable applications that support business growth and transformation. Highly skilled in C#, .NET, and front-end development, with a strong focus on developing user-friendly solutions that optimize processes and boost operational efficiency. Experienced in fast-paced, dynamic environments, adept at utilizing modern technologies to solve complex challenges and improve customer experiences.

Education

Associate of Applied Science in Computer Science
Texas State Technical College – Waco, TX
GPA: 4.0 | *Graduated: May 2023*

- **Phi Theta Kappa Honors Society** – 2023

Certifications

- **Java Developer Certificate 1** | Texas State Technical College – 05/2023
- **Mobile App Certificate 1** | Texas State Technical College – 05/2023

Work Experience

Application Developer
Neighborly – Irving, TX
08/2023 – Present | Full-time

- Collaborated with business stakeholders to design and implement custom solutions, increasing customer satisfaction by 25%.
- Optimized API endpoints and frontend interactions using React, reducing system downtime by 75% and improving overall system reliability and efficiency.
- Led the development of key features in collaboration with an offshore agile team, reducing customer complaints by 75% through targeted enhancements and customer feedback integration.
- Designed and developed innovative software solutions using C#, .NET, and React, leading to improved operational performance and faster, more responsive user interfaces.
- Implemented performance enhancements on both backend and frontend, ensuring seamless integration between APIs and React components, resulting in higher user engagement and smoother workflows.

Store Manager
Hollywood Feed – Mansfield, TX
12/2018 – 06/2023

- Managed department operations, maintaining high levels of customer satisfaction and accurate product inventory.

Tile Department Manager
Floor And Decor – Austin, TX
12/2015 – 12/2018

- Directed team efforts in the tile department, ensuring high customer satisfaction and accurate product inventory.

Skills

Programming Languages: C#, .NET, Java, JavaScript, ReactJS, Python, PHP

Database Management: SQL Server, MySQL, PostGres

Development Tools: Agile Methodologies, Automation Tools, Data Analytics Platforms

Soft Skills: Cross-Functional Collaboration, Process Optimization, Problem-Solving, Analytical Thinking

Projects

Full-Stack Application Development: Optimizing Business Workflows
Architected and implemented a full-stack application designed to streamline business workflows, enhancing scalability and operational efficiency. Worked closely with front-end developers to ensure seamless integration and a cohesive user experience.

Dynamic Template Designer: Personalizing Communication
Led the development of a dynamic template designer application, allowing users to personalize content through automated token replacement. Integrated email and SMS automation, significantly improving communication efficiency and outreach personalization.

Call Center Scripting Application: Multi-Brand Service Enhancement
Developed an interactive call center scripting application for 27 brands, providing Customer Service Representatives (CSRs) with dynamic call scripts tailored to each brand's unique needs. This solution improved consistency and accuracy in customer interactions.