Cory Smith

Arlington, TX | +1 682-557-6391 | coryevansmith@gmail.com | [LinkedIn Profile](#) | [Website](#)

Application Developer

Innovative and detail-oriented developer with expertise in building scalable applications that drive business transformation. Proficient in C#, .NET, and front-end development, with a passion for creating user-centric solutions that streamline operations and improve efficiency. Skilled at working in dynamic, fast-paced environments while leveraging cutting-edge technologies to solve complex problems and enhance customer satisfaction.

Education

Associate of Applied Science in Computer Science
Texas State Technical College – Waco, TX
GPA: 4.0 | *Graduated: May 2023*

- **Phi Theta Kappa Honors Society** – 2023

Certifications

- **Java Developer Certificate 1** | Texas State Technical College – 05/2023
- **Mobile App Certificate 1** | Texas State Technical College – 05/2023

Work Experience

Application Developer
Neighborly – Irving, TX
08/2023 – Present | Full-time

- Collaborated with business stakeholders to develop custom solutions, improving customer satisfaction by 25%.
- Optimized API endpoints, reducing system downtime by 75% and improving overall reliability and efficiency.
- Led key feature development with an offshore agile team, resulting in a 75% reduction in customer complaints.
- Designed and developed innovative software solutions, utilizing C# and .NET to enhance operational performance.

Store Manager
Hollywood Feed – Mansfield, TX
12/2018 – 06/2023

- Managed department operations, maintaining high levels of customer satisfaction and accurate product inventory.

Tile Department Manager
Floor And Decor – Austin, TX
12/2015 – 12/2018

- Directed team efforts in the tile department, ensuring high customer satisfaction and accurate product inventory.

Skills

Programming Languages: C#, .NET, Java, JavaScript, ReactJS, Python, PHP

Database Management: SQL Server, MySQL, PostGres

Development Tools: Agile Methodologies, Automation Tools, Data Analytics Platforms

Soft Skills: Cross-Functional Collaboration, Process Optimization, Problem-Solving, Analytical Thinking

Projects

Full-Stack Application Development: Optimizing Business Workflows
Architected and implemented a full-stack application designed to streamline business workflows, enhancing scalability and operational efficiency. Worked closely with front-end developers to ensure seamless integration and a cohesive user experience.

Dynamic Template Designer: Personalizing Communication
Led the development of a dynamic template designer application, allowing users to personalize content through automated token replacement. Integrated email and SMS automation, significantly improving communication efficiency and outreach personalization.

Call Center Scripting Application: Multi-Brand Service Enhancement
Developed an interactive call center scripting application for 27 brands, providing Customer Service Representatives (CSRs) with dynamic call scripts tailored to each brand's unique needs. This solution improved consistency and accuracy in customer interactions.