



Cory Quirk

Full-stack web developer actively searching for full time local or remote work. I'm ready to join a company that will nurture my skills as a junior developer and help me continue to drive my technical skills to the next level. See below for some of my developer projects and specialties.

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WORK EXPERIENCE

Help Desk Support

Calabrio, Inc. *08/21 – present*

- Supporting customers using our workforce management software, virtual call center software, and a suite of analytical tools.
- Intaking cases and performing triage/escalation for technical support, analysis, and resolution of customer issues.
- Driving a quality customer experience by responding to service requests for product activation keys or our knowledge base.

Operations Representative

C.H. Robinson *04/19 – 09/20*

- Tracked shipments and escalated transit issues internally to proper customer representatives from our office in Eden Prairie, MN
- Provided technical support to carrier companies who used our mobile tracking apps, obtained info and provided instructions in Spanish

Archaeological Field Technician

Hamline University *05/16 – 03/19*

- Excavated bone & artifacts for restoration of burial sites
- Travelled for on-call overnights in St. Louis/Cass County, MN
- Collaborated cross-culturally with descendant community members & the Minnesota Indian Affairs Council
- Analyzed burial features & cataloged lab collections

Office & Administrative Specialist

State of Minnesota *10/14 – 08/18*

- Cleaned up a state education database to give teachers monthly reports & request grants from Dept of Education
- Accounted for nearly a million student attendance hours during 4 education program/fiscal years

Economic Affairs Committee Chair

Hamline Undergrad Student Congress *05/16 – 05/17*

- Lead weekly meetings with our accountant for a committee of 6 students overseeing \$70k of funds for 30 student organizations
- Approved funding grants and annual budgets for students to host events on campus and attend national conferences
- Facilitated faculty & student discussions at open meetings

VOLUNTEER WORK

CoderDojo Twin Cities *10/19 – (in person then virtual)*

- Mentoring kids age 8-17 to learn HTML & Scratch for free

CODING PROJECTS

Portfolio website *(09/20 – present)*

- React.js framework, CSS, Bootstrap, & Font Awesome
- Mobile-first UI/UX & photography gallery
- Progressive Web App (PWA) for accessibility & size efficiency

Deployed at: coryquirk.herokuapp.com

Farm manager app *(01/21 – present)*

- MERN stack, secure MongoDB user authentication
- ArcGIS maps, embedded Excel inventory sheets
- Future: superuser permissions, administrator controls

Repository: github.com/coryquirk/farm-companion

Cart Croc *(11/20-12/20)*

- POS/storefront app using MongoDB Atlas Cloud DBaaS
- React UI/UX features were my role in this team project

Repository: github.com/coryquirk/cart-croc

DEVELOPER SKILLS

Agile/Scrum - Azure - Bash command line tools
- Bootstrap - continuous integration (CI) - CSS -
HTML - JavaScript - jQuery - Git version
control & merging - MERN - Node Package
Manager (npm) - SQL & NoSQL - testing

more...

research - customer service - technical support
- Excel - presentations - Spanish - Norwegian

learning...

Java - Python - C - Ruby - Angular.js - Vue.js

EDUCATION

Full Stack Web Development Certification

University of Minnesota **Dec 2020**

- Met deadlines with MVPs (minimum viable products) at a fast pace
- Coded collaboratively with classmates through Git branches

B.A., Anthropology

Hamline University **May 2018**

- Studied abroad in Siem Reap, Cambodia
- Formed independent research w/ writing & conferences