



Taxi Boss

SUPREME INTERNECT

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|---------------------|-----------|
| Joan Mwaniki | u16159323 |
| Brian Ndung'u | u15322913 |
| Dewald van Hoven | u15030378 |
| Waldo van der Merwe | u15018556 |

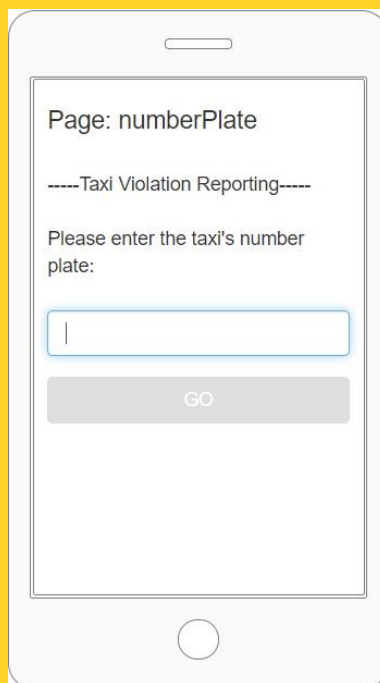
User manual

USSD REPORTING

Step0: Dial ***120*1341*013#** directly from your device.

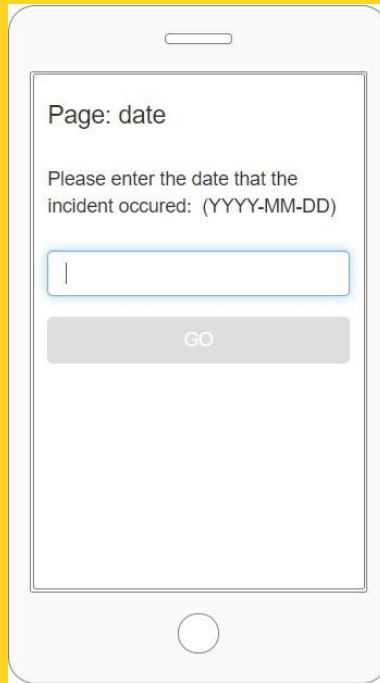
Step1: The “**Enter the number plate**” page should appear on your screen.

- Here, you should **enter the number plate** of the taxi you’d like to report.
- Once you are done, **press send**

A screenshot of a mobile phone screen displaying a USSD menu. The screen has a white background with a light blue border. At the top, it says "Page: numberPlate". Below that is a separator line "----Taxi Violation Reporting----". The main text reads "Please enter the taxi's number plate:". There is a text input field with a blue border and a vertical cursor. Below the input field is a grey button with the text "GO" in white. The phone's status bar at the top shows the time "12:45" and a battery icon. The home indicator at the bottom is a small circle.

Step2: The “**Enter the date**” page should appear on your screen.

- Here, you should **enter the date** when the violation occurred.
- Once you are done, **press send**



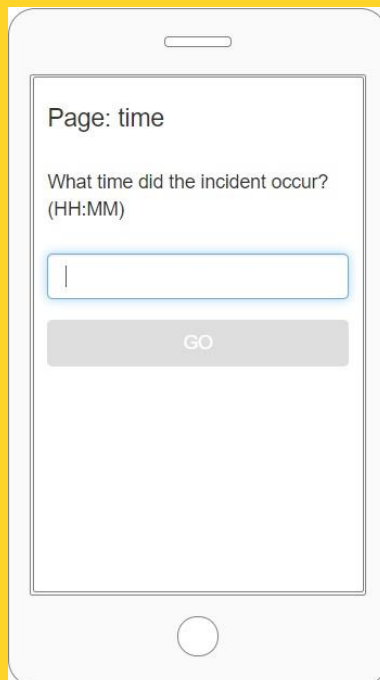
Page: date

Please enter the date that the incident occurred: (YYYY-MM-DD)

GO

Step3: The “**Enter the time**” page should appear on your screen.

- Here, you should **enter the time** when the violation occurred.
- Once you are done, **press send**



Page: time

What time did the incident occur?
(HH:MM)

GO

Step4: The “**Enter the street name**” page should appear on your screen.

- Here, you should **enter the street name** where the violation occurred.
- Once you are done, **press send**



Page: location_street

Please enter the street name where incident occurred:

GO

This is a mobile app screen with a white background and rounded corners. At the top, there is a status bar. Below it, the page title 'Page: location_street' is displayed. The main content area contains a prompt 'Please enter the street name where incident occurred:' followed by a text input field with a blue border and a cursor. Below the input field is a grey button labeled 'GO'. The bottom of the screen features a home indicator bar.

Step5: The “**Enter the city name**” page should appear on your screen.

- Here, you should **enter the name of the city** where the violation occurred.
- Once you are done, **press send**



Page: location_city

Please enter the city where the incident occurred:

GO

This is a mobile app screen with a white background and rounded corners. At the top, there is a status bar. Below it, the page title 'Page: location_city' is displayed. The main content area contains a prompt 'Please enter the city where the incident occurred:' followed by a text input field with a blue border and a cursor. Below the input field is a grey button labeled 'GO'. The bottom of the screen features a home indicator bar.

Step6: The “**Enter the province name**” page should appear on your screen.

- Here, you should **enter the name of the province** where the violation occurred.
- Once you are done, **press send**

A mobile app interface for entering a province name. The screen is white with a light blue border. At the top, it says "Page: location_province". Below that, it says "Please enter the province where incident occurred:". There is a text input field with a blue border and a vertical cursor. Below the input field is a grey button with the text "GO". At the bottom of the screen is a circular home button.

Step6: The “**Choose the type of violation**” page should appear on your screen.

- Here, you enter a number, based on the violation.
- If the violation does not appear on the first list, **enter 0**, to load the next list.

Page: violation

Taxi Violation?

- 1) Illegal stop
- 2) Illegal use of emergency lane
- 3) Driving on wrong side of the road
- 4) Illegal/unsafe overtake
- 0) Next

GO

This is a mobile app interface for selecting a violation. It features a title 'Page: violation', a question 'Taxi Violation?', and a list of five options: '1) Illegal stop', '2) Illegal use of emergency lane', '3) Driving on wrong side of the road', '4) Illegal/unsafe overtake', and '0) Next'. Below the list is a text input field and a grey 'GO' button.

Step6.1: If you **entered 0**, for the next list, the following page should appear.

- Here, you enter a number, based on the violation.
- If the violation does not appear on the first list or second list, enter 12, to enter an error that occurred.

Page: NextViolationMenu

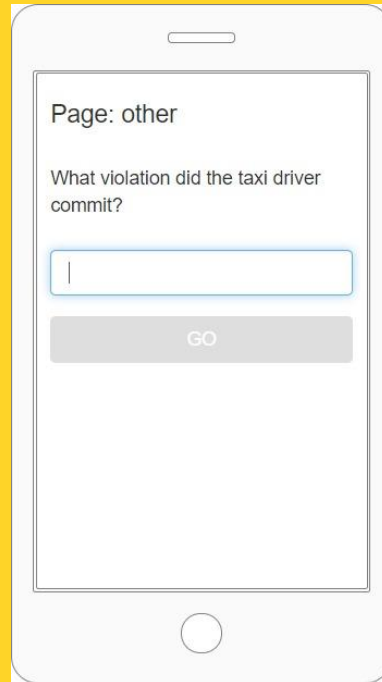
- 5) Unroadworthy
- 6) Violent behaviour
- 7) Skipped robot
- 8) Skipped stop sign
- 9) Speeding
- 10) Incorrect use of indicators/hazards
- 11) Cutting off drivers
- 12) Other

GO

This is a mobile app interface for selecting a next violation. It features a title 'Page: NextViolationMenu' and a list of eight options: '5) Unroadworthy', '6) Violent behaviour', '7) Skipped robot', '8) Skipped stop sign', '9) Speeding', '10) Incorrect use of indicators/hazards', '11) Cutting off drivers', and '12) Other'. Below the list is a text input field and a grey 'GO' button.

Step6.2: If you entered 12, then a text box should appear

- Here, you enter a violation that occurred, only if it is not described in the previous lists
- Once you are done, **press send**



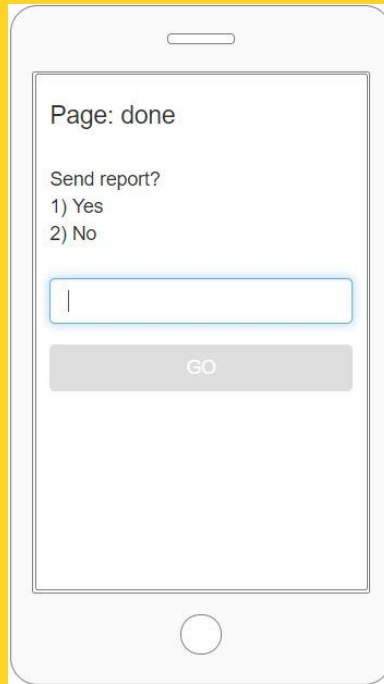
Page: other

What violation did the taxi driver commit?

GO

Step6.1: The “Send report” page should appear on your screen.

- If the violation does not appear on the first list or second list, enter 12, to enter an error that occurred.



FAQ

- **Q.** I tried to dial the number, but it says, “USSD code unavailable”?
- Please contact support at supremetinternet@gmail.com
- **Q.** I made a mistake on my report, how do I change it?
- Do not send the report if you have made a mistake, simply select “**option 2- No**”, redial the number, and make a new report.
- **Q.** I want to return to a previous question, how do I do that?
- **A.** This is not possible, if you have made a mistake, do not send the report, redial the number and make a new report.

WEB REPORTING

Step 0: Visit the website on
www.taxiboss.azurewebsites.net/report.html

Step1: Enter the **number plate** of the taxi you would like to report.



The screenshot shows a mobile browser interface with the URL taxiboss.azurewebsites.net/ in the address bar. The page features the Taxi Boss logo, which is a blue square with a yellow steering wheel icon. Below the logo, the text 'Taxi Boss' is displayed. The main heading is 'Report Bad Driving'. Under this heading, there is a form with two fields: 'Number Plate:' with the value 'XX56DVGP' and 'Type of violation:' with a dropdown menu showing 'Failure to yield'. At the bottom of the form, there is a link that says '2019 Supreme Internet'. The browser's status bar at the top shows the time as 06:47 and 100% battery. The Android navigation bar is visible at the bottom.

Step2: Choose the **violation** that occurred from the dropdown menu.

- If the violation does not appear choose the “**other**” option.
- A text box will appear below it.

A screenshot of a mobile application interface. At the top, a status bar shows a clock icon, signal strength, 100% battery, and the time 07:58. Below this is a white list box with a shadow. The list contains ten items, each with a text label on the left and a radio button on the right. The items are: 'Failure to yield', 'Illegal or unsafe overtake', 'Illegal Stop', 'Illegal use of the emergency lane', 'Incorrect use of indicators or hazards', 'Littering', 'Overloaded vehicle', 'Parked Incorrectly', and 'Phone/Texting'. The bottom of the screen shows a black Android navigation bar with back, home, and recent apps icons.

| | |
|--|-----------------------|
| Failure to yield | <input type="radio"/> |
| Illegal or unsafe overtake | <input type="radio"/> |
| Illegal Stop | <input type="radio"/> |
| Illegal use of the emergency lane | <input type="radio"/> |
| Incorrect use of indicators or hazards | <input type="radio"/> |
| Littering | <input type="radio"/> |
| Overloaded vehicle | <input type="radio"/> |
| Parked Incorrectly | <input type="radio"/> |
| Phone/Texting | <input type="radio"/> |

Step2.1: Enter the violation that occurred in the text box.

A screenshot of a web browser on a mobile device. The address bar shows the URL 'taxiboss.azurewebsites.net/'. The page has a white background with a light blue header. The form contains several fields: a dropdown menu for 'Type of violation:' with 'Other' selected, a text box for 'Other event', a date picker for 'Date:', a text box for 'Time:', a text box for 'Street:' with placeholder text 'Enter street name', and a text box for 'City:' with placeholder text 'Enter city name'. At the bottom, there is a blue button labeled '2019 Supreme Intersect'. The bottom of the screen shows a black Android navigation bar with back, home, and recent apps icons.

Type of violation:

Other

Other event

Date:

Time:

Street:

Enter street name

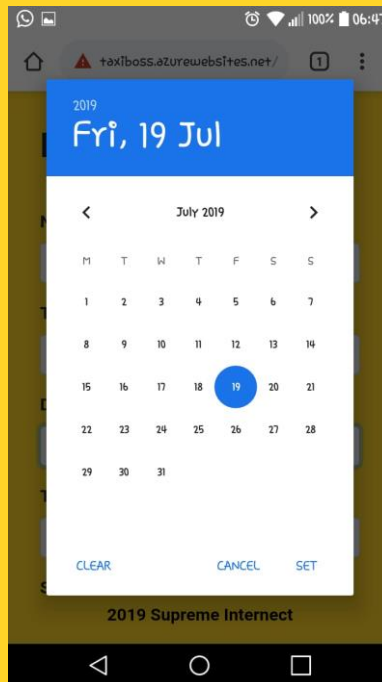
City:

Enter city name

2019 Supreme Intersect

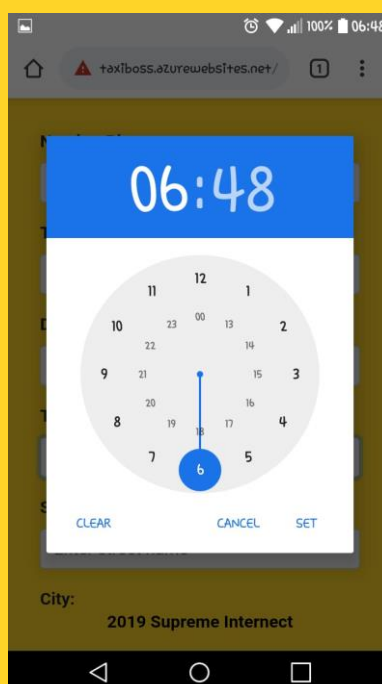
Step3: Pick the date when the violation occurred.

- When you click on the date box, a date picker should appear.



Step4: Pick the time when the violation occurred.

- When you click on the time box, a time picker should appear.



Step5: Enter the location where the violation occurred.

- This should be the name of the street
- The name of the city and
- The name of the province where the violation occurred.



The screenshot shows a mobile web browser interface. At the top, the status bar displays signal strength, Wi-Fi, 100% battery, and the time 06:48. The address bar shows a URL with a red warning icon. The form contains several input fields: a date field with '19/07/2019', a 'Time:' label followed by a field with '06:48', a 'Street:' label followed by a field with 'Duncan', a 'City:' label followed by a field with 'Pretoria', and a 'Province:' label followed by a field with 'Gauteng'. Below these fields is a blue 'Submit' button. At the bottom, the text '2019 Supreme Internect' is visible above the Android navigation bar.

19/07/2019

Time:

06:48

Street:

Duncan

City:

Pretoria

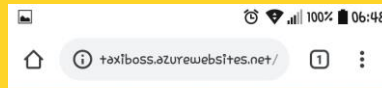
Province:

Gauteng

Submit

2019 Supreme Internect

Step6: Once you are done, press “**submit**” to send the report.
You should see be directed to a page that says “**Thank you**”.



Thank You



FAQ

- **Q. The website is not loading?**
- **This could be caused by a network error. Restart your wifi or network and try again.**
- **Q. How do I know that my report was submitted?**
- **After clicking “submit” a new page that says “Thank you” should load on your screen. This is an indication that your report was submitted.**
- **Q. I made a mistake on my report.**
- **Resubmit the form with the correct information.**