SUPREME INTERNECT

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<u>User manual</u>

USSD REPORTING

Step0: Dial ***120*1341*013#** directly from your device.

Step1: The **"Enter the number plate"** page should appear on your screen.

- Here, you should **enter the number plate** of the taxi you'd like to report.
- Once you are done, **press send**

Step2: The **"Enter the date"** page should appear on your screen.

- Here, you should **enter the date** when the violation occurred.
- Once you are done, **press send**

Step3: The **"Enter the time"** page should appear on your screen.

- Here, you should **enter the time** when the violation occurred.
- Once you are done, **press send**

Step4: The **"Enter the street name"** page should appear on your screen.

- Here, you should **enter the street name** where the violation occurred.
- Once you are done, **press send**

Page: location_street

Please enter the street name where
incident occurred:

GO

Step5: The "Enter the city name" page should appear on your screen.

- Here, you should **enter the name of the city** where the violation occurred.
- Once you are done, **press send**

Page: location_city

Please enter the city where the
incident occurred:

GO

Step6: The **"Enter the province name"** page should appear on your screen.

- Here, you should **enter the name of the province** where the violation occurred.
- Once you are done, **press send**

Step6: The **"Choose the type of violation"** page should appear on your screen.

- Here, you enter a number, based on the violation.
- If the violation does not appear on the first list, **enter 0,** to load the next list.

Page: violation

Taxi Violation?
1) Illegal stop
2) Illegal use of emergency lane
3) Driving on wrong side of the road
4) Illegal/unsafe overtake
0) Next

GO

Step6.1: If you **entered 0**, for the next list, the following page should appear.

- Here, you enter a number, based on the violation.
- If the violation does not appear on the first list or second list, enter 12, to enter an error that occurred.

Page: NextViolationMenu

5) Unroadworthy
6) Violent behaviour
7) Skipped robot
8) Skipped stop sign
9) Speeding
10) Incorrect use of indicators/hazards
11) Cutting off drivers
12) Other

GO

Step6.2: If you **entered 12**, then a text box should appear

- Here, you enter a violation that occurred, only if it is not described in the previous lists
- Once you are done, **press send**

Step6.1: The **"Send report"** page should appear on your screen.

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- If the violation does not appear on the first list or second list, enter 12, to enter an error that occurred.

Page: done

Send report?
1) Yes
2) No

[|]

GO

FAQ

- **Q.** I tried to dial the number, but it says, "USSD code unavailable"?
- Please contact support at supremetinternect@gmail.com

- **Q.** I made a mistake on my report, how do I change it?
- Do not send the report if you have made a mistake, simply select **"option 2- No"**, redial the number, and make a new report.

- **Q.** I want to return to a previous question, how do I do that?
- **A.** This is not possible, if you have made a mistake, do not send the report, redial the number and make a new report.

WEB REPORTING

Step 0: Visit the website on
www.taxiboss.azurewebsites.net/report.html

Step1: Enter the **number plate** of the taxi you would like to report.

Step2: Choose the violation that occurred from the dropdown menu.

- If the violation does not appear choose the **"other"** option.
- A text box will appear below it.

Step2.1: Enter the violation that occurred in the text box.
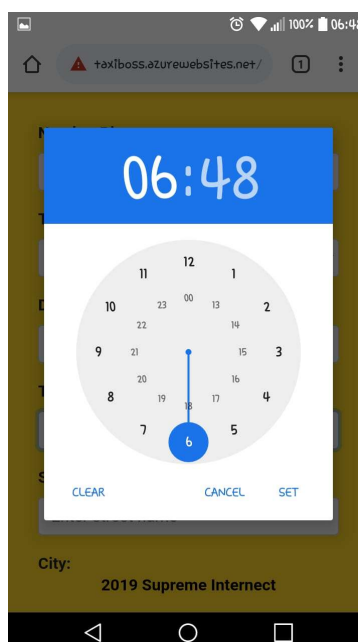
Step3: Pick the date when the violation occurred.

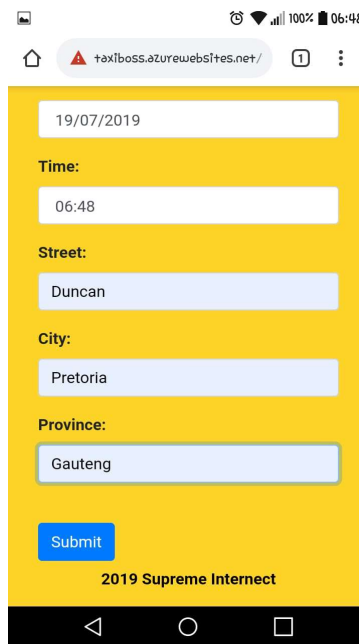- When you click on the date box, a date picker should appear.
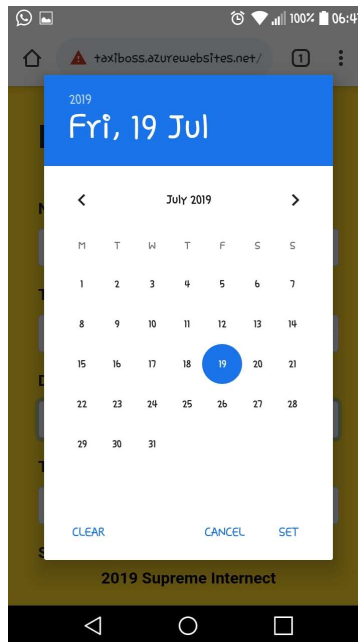
Step4: Pick the time when the violation occurred.

- When you click on the time box, a time picker should appear.

Step5: Enter the location where the violation occurred.

- This should be the name of the street
- The name of the city and
- The name of the province where the violation occurred.

Step6: Once you are done, press **"submit"** to send the report.

You should see be directed to a page that says **"Thank you".**

Thank You

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FAQ

- **Q. The website is not loading?**
- **This could be caused by a network error. Restart your wifi or network and try again.**

- **Q. How do I know that my report was submitted?**
- **After clicking "submit" a new page that says "Thank you" should load on your screen. This is an indication that your report was submitted.**

- **Q. I made a mistake on my report.**
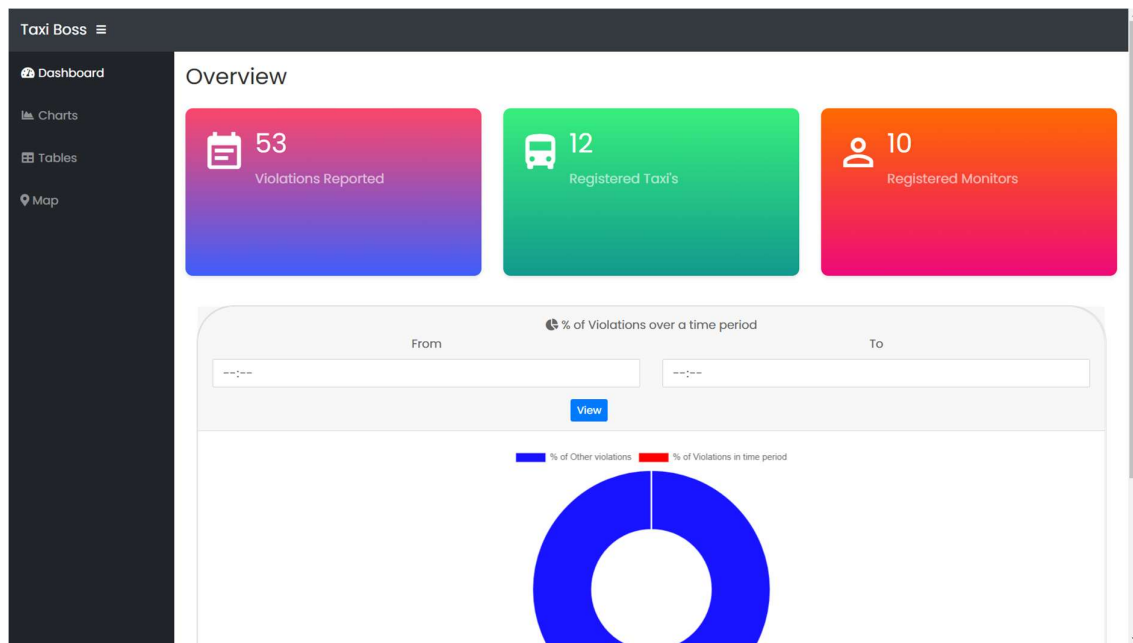- **Resubmit the form with the correct information.**

Monitor

This is the admin dashboard of the monitor that displays the overall information about the drivers registered under the monitor.
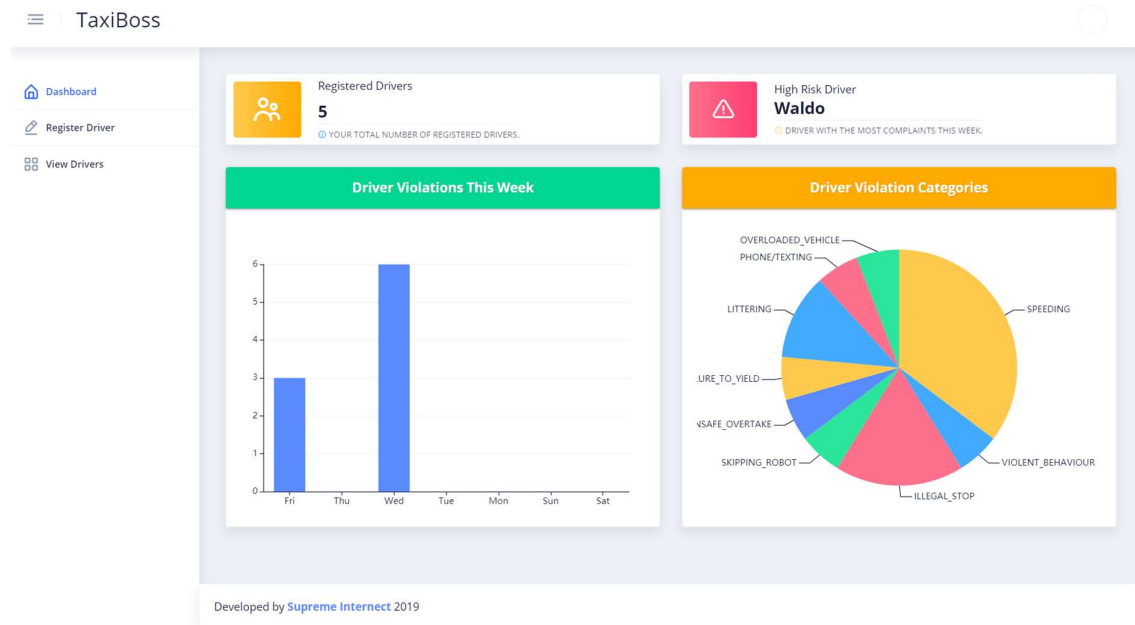
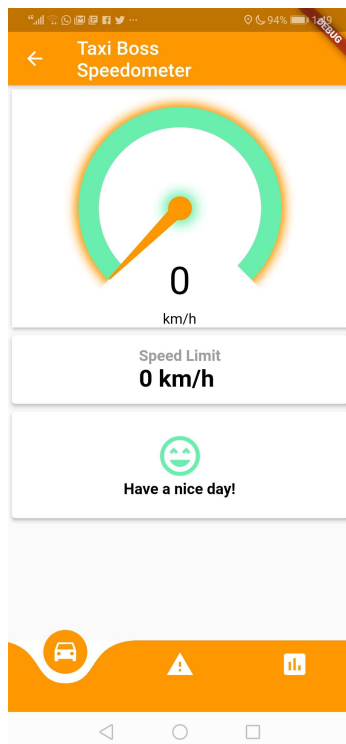

To be completed…

Superuser

This is the overall view of the information relating to all the monitors and registered drivers in the system.

To be continued…

Driver App

This is the portal that the driver accesses to view information relating to their performance.

To be continued…