



Taxi Boss

SUPREME INTERNET

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User manual

USSD REPORTING

Step0: Dial *120*1341*013# directly from your device.

Step1: The “Enter the number plate” page should appear on your screen.

- Here, you should **enter the number plate** of the taxi you’d like to report.
- Once you are done, **press send**

A screenshot of a USSD menu displayed on a mobile phone screen. The screen shows the text "Page: numberPlate" at the top. Below it is a separator line "-----Taxi Violation Reporting-----". The main instruction reads "Please enter the taxi's number plate:". There is a text input field with a blue border and a cursor. Below the input field is a grey button labeled "GO". The phone's home button is visible at the bottom of the device frame.

Page: numberPlate

-----Taxi Violation Reporting-----

Please enter the taxi's number plate:

GO

Step2: The “Enter the date” page should appear on your screen.

- Here, you should **enter the date** when the violation occurred.
- Once you are done, **press send**

Page: date

Please enter the date that the incident occurred: (YYYY-MM-DD)

GO

This is a mobile app screen titled "Page: date". It contains a text input field with a light blue border and a grey "GO" button below it. The screen is displayed on a smartphone frame.

Step3: The “**Enter the time**” page should appear on your screen.

- Here, you should **enter the time** when the violation occurred.
- Once you are done, **press send**

Page: time

What time did the incident occur?
(HH:MM)

GO

This is a mobile app screen titled "Page: time". It contains a text input field with a light blue border and a grey "GO" button below it. The screen is displayed on a smartphone frame.

Step4: The “**Enter the street name**” page should appear on your screen.

- Here, you should **enter the street name** where the violation occurred.
- Once you are done, **press send**



Page: location_street

Please enter the street name where incident occurred:

GO

This is a mobile app interface for entering a street name. It features a title bar 'Page: location_street', a prompt 'Please enter the street name where incident occurred:', a text input field with a blue border and a cursor, and a grey 'GO' button below it.

Step5: The “**Enter the city name**” page should appear on your screen.

- Here, you should **enter the name of the city** where the violation occurred.
- Once you are done, **press send**



Page: location_city

Please enter the city where the incident occurred:

GO

This is a mobile app interface for entering a city name. It features a title bar 'Page: location_city', a prompt 'Please enter the city where the incident occurred:', a text input field with a blue border and a cursor, and a grey 'GO' button below it.

Step6: The “**Enter the province name**” page should appear on your screen.

- Here, you should **enter the name of the province** where the violation occurred.
- Once you are done, **press send**

A mobile app screen titled "Page: location_province". Below the title, it says "Please enter the province where incident occurred:". There is a text input field with a blue border and a vertical cursor. Below the input field is a grey button with the text "GO". The screen is framed by a light grey border representing a smartphone.

Step6: The “**Choose the type of violation**” page should appear on your screen.

- Here, you enter a number, based on the violation.
- If the violation does not appear on the first list, **enter 0**, to load the next list.

Page: violation

Taxi Violation?

- 1) Illegal stop
- 2) Illegal use of emergency lane
- 3) Driving on wrong side of the road
- 4) Illegal/unsafe overtake
- 0) Next

GO

Step6.1: If you **entered 0**, for the next list, the following page should appear.

- Here, you enter a number, based on the violation.
- If the violation does not appear on the first list or second list, enter 12, to enter an error that occurred.

Page: NextViolationMenu

- 5) Unroadworthy
- 6) Violent behaviour
- 7) Skipped robot
- 8) Skipped stop sign
- 9) Speeding
- 10) Incorrect use of indicators/hazards
- 11) Cutting off drivers
- 12) Other

GO

Step6.2: If you **entered 12**, then a text box should appear

- Here, you enter a violation that occurred, only if it is not described in the previous lists
- Once you are done, **press send**



Page: other

What violation did the taxi driver commit?

GO

Step6.1: The “**Send report**” page should appear on your screen.

- If the violation does not appear on the first list or second list, enter 12, to enter an error that occurred.



FAQ

- **Q.** I tried to dial the number, but it says, “USSD code unavailable”?
- Please contact support at supremetinternet@gmail.com
- **Q.** I made a mistake on my report, how do I change it?
- Do not send the report if you have made a mistake, simply select “**option 2- No**”, redial the number, and make a new report.
- **Q.** I want to return to a previous question, how do I do that?
- **A.** This is not possible, if you have made a mistake, do not send the report, redial the number and make a new report.

WEB REPORTING

Step 0: Visit the website on
www.taxiboss.azurewebsites.net/report.html

Step1: Enter the **number plate** of the taxi you would like to report.



XX56DVGP

Failure to yield

2019 Supreme Internet

Step2: Choose the **violation** that occurred from the dropdown menu.

- If the violation does not appear choose the “**other**” option.
- A text box will appear below it.

A screenshot of a mobile application interface. At the top, there is a status bar with icons for signal, Wi-Fi, 100% battery, and the time 07:58. Below the status bar is a white rectangular box containing a list of traffic violations. Each violation is followed by a radio button. The violations listed are: Failure to yield, Illegal or unsafe overtake, Illegal Stop, Illegal use of the emergency lane, Incorrect use of indicators or hazards, Littering, Overloaded vehicle, Parked Incorrectly, and Phone/Texting. The bottom of the screen shows the standard Android navigation bar with back, home, and recent apps buttons.

Failure to yield	<input type="radio"/>
Illegal or unsafe overtake	<input type="radio"/>
Illegal Stop	<input type="radio"/>
Illegal use of the emergency lane	<input type="radio"/>
Incorrect use of indicators or hazards	<input type="radio"/>
Littering	<input type="radio"/>
Overloaded vehicle	<input type="radio"/>
Parked Incorrectly	<input type="radio"/>
Phone/Texting	<input type="radio"/>

Step2.1: Enter the violation that occurred in the text box.

A screenshot of a mobile application interface showing a form to enter violation details. The form is set against a yellow background. At the top, there is a status bar with icons for signal, Wi-Fi, 100% battery, and the time 08:07. Below the status bar is a browser address bar showing a URL. The form fields are: 'Type of violation:' with a dropdown menu showing 'Other' and a text box for 'Other event'; 'Date:' with a date picker; 'Time:' with a time picker; 'Street:' with a text box containing 'Enter street name'; and 'City:' with a text box containing 'Enter city name'. At the bottom of the form, there is a text label '2019 Supreme Internect'. The bottom of the screen shows the standard Android navigation bar with back, home, and recent apps buttons.

taxiboss.azurewebsites.net/

Type of violation:

Other

Other event

Date:

Time:

Street:

Enter street name

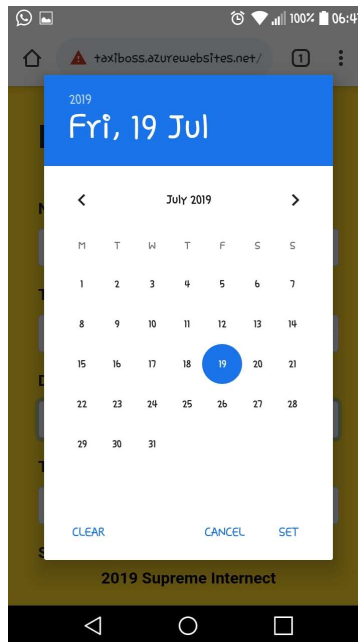
City:

Enter city name

2019 Supreme Internect

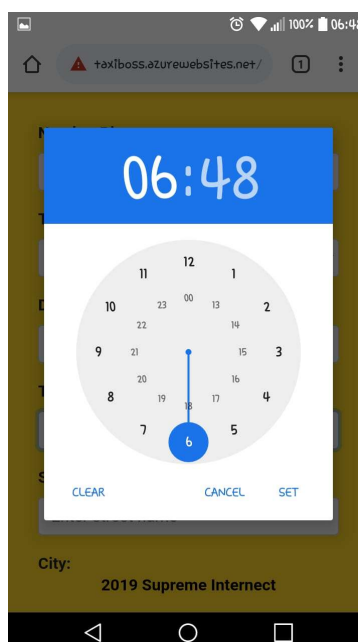
Step3: Pick the date when the violation occurred.

- When you click on the date box, a date picker should appear.



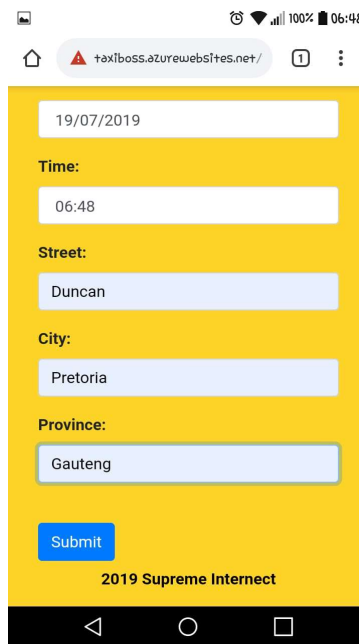
Step4: Pick the time when the violation occurred.

- When you click on the time box, a time picker should appear.



Step5: Enter the location where the violation occurred.

- This should be the name of the street
- The name of the city and
- The name of the province where the violation occurred.



A screenshot of a mobile web browser displaying a form on a yellow background. The browser's address bar shows 'taxiBoss.azurewebsites.net/'. The form contains the following fields: a date field with '19/07/2019', a 'Time:' label followed by a field with '06:48', a 'Street:' label followed by a field with 'Duncan', a 'City:' label followed by a field with 'Pretoria', and a 'Province:' label followed by a field with 'Gauteng'. Below these fields is a blue 'Submit' button. At the bottom of the form, it says '2019 Supreme Internect'. The Android navigation bar is visible at the very bottom.

Step6: Once you are done, press **“submit”** to send the report. You should see be directed to a page that says **“Thank you”**.

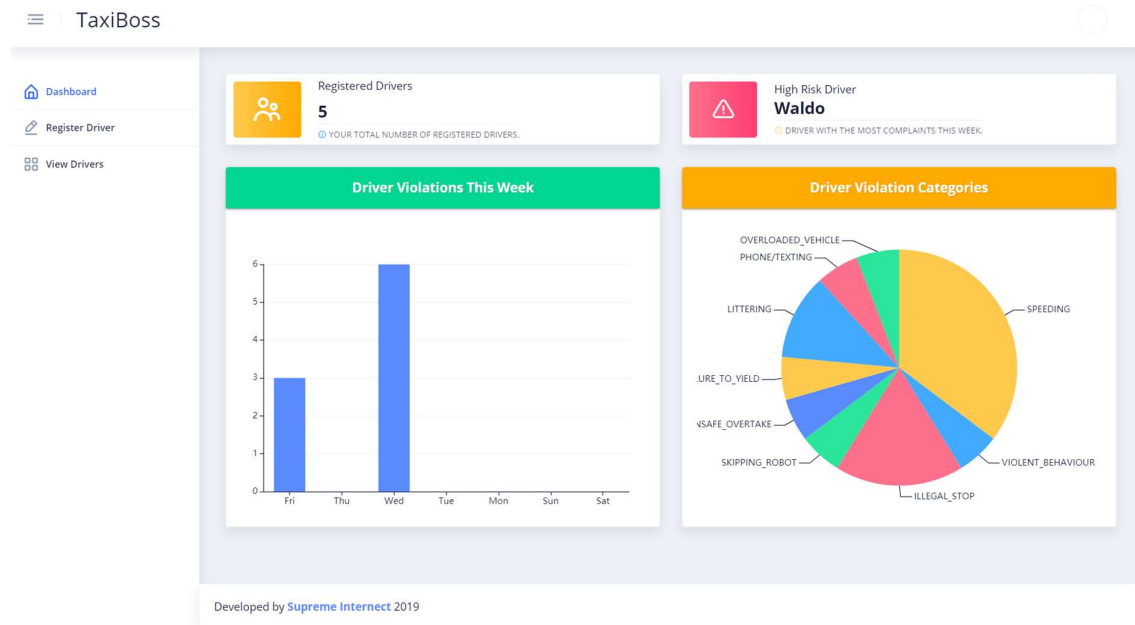


FAQ

- **Q. The website is not loading?**
- **This could be caused by a network error. Restart your wifi or network and try again.**
- **Q. How do I know that my report was submitted?**
- **After clicking “submit” a new page that says “Thank you” should load on your screen. This is an indication that your report was submitted.**
- **Q. I made a mistake on my report.**
- **Resubmit the form with the correct information.**

Monitor

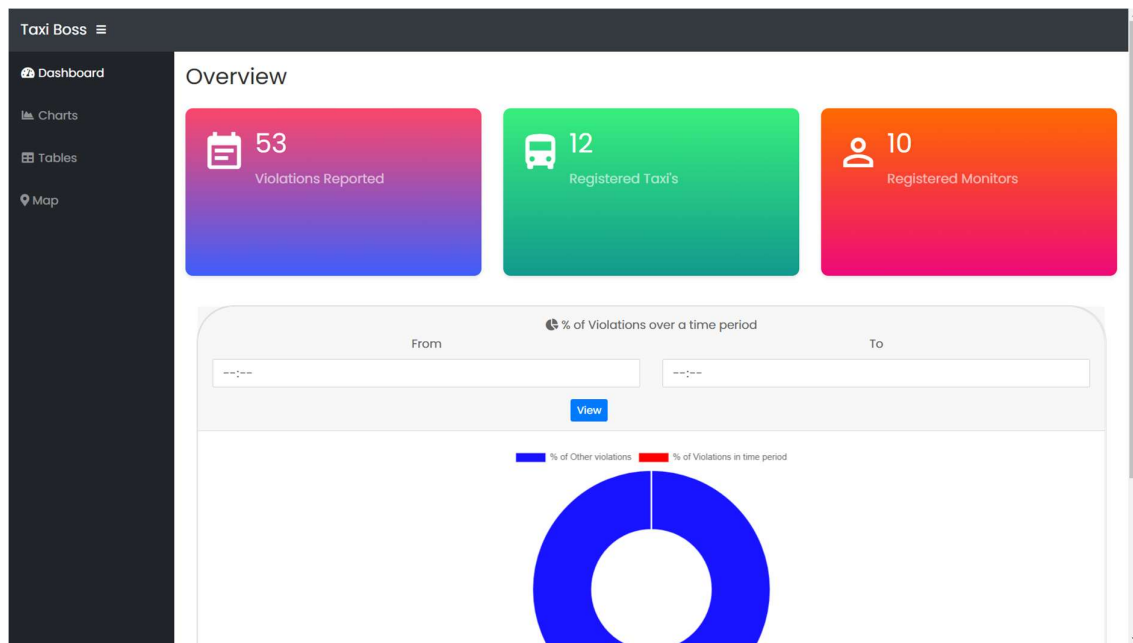
This is the admin dashboard of the monitor that displays the overall information about the drivers registered under the monitor.



To be completed...

Superuser

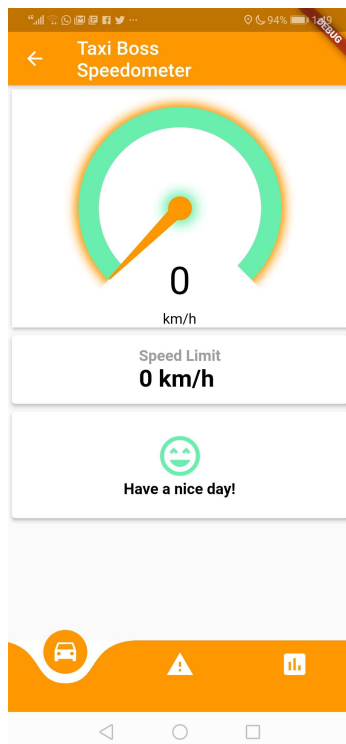
This is the overall view of the information relating to all the monitors and registered drivers in the system.



To be continued...

Driver App

This is the portal that the driver accesses to view information relating to their performance.



To be continued...