Rapidophilia — Policies

Combined Terms of Use · Privacy Policy · Cancellation/Refund Policy

Last updated: April 18th, 2025

Terms of Use

const TermsOfUsePage: React.FC = () =>

Terms and Conditions

The Website

This website and its owners take a proactive approach to user privacy and ensure the necessary steps are taken to protect the privacy of its users throughout their visiting experience. This website complies to all India's national laws and requirements for user privacy.

Service Provider Relationship

Rapidophilia generally acts as an aggregator or facilitator; actual Services are provided by independent Suppliers/vendors (hotels, airlines, local tour operators, etc.). Hence, Rapidophilia is not responsible for any misconduct/misbehave done by any supplier/vendor or service provider, however, you can still report the issue to us and we will try to resolve the issue to the possible extent.

Rapidophilia is also not responsible if any mishappen occurs with you during trek or any other adventurous activity.

Your contract for the underlying Service is directly with the Supplier, though these T&C; also govern how you interact with Rapidophilia and use its Platform.

Terms Modification

We may revise these Terms of Use, Privacy or Refund policy for its website at any time without notice. By using this website you are agreeing to be bound by the then current version of these Terms of Use.

Please read these terms and conditions as well as Privacy and Cancellation/Refund Policies carefully given in this website.

Links

We have not reviewed all of the sites linked to its website and are not responsible for the contents of any such linked site. The inclusion of any link does not imply endorsement by Rapidophilia. Use of any such linked website is at the user's own risk.

Governing Law

These Terms, the rights and remedies provided hereunder, and any and all claims and disputes related hereto and/or to the services, shall be governed by, construed under, and enforced in all respects solely and exclusively in accordance with the internal substantive laws of the Republic of India, without respect to its conflict of laws principles. Any and all such claims and disputes shall be

brought in, and you hereby consent to them being decided exclusively by a court of competent jurisdiction located in Gurugram (Haryana).

Privacy Policy

const PrivacyPolicyPage: React.FC = () =>

Privacy Policy

Overview

This privacy policy ("Policy") describes how Rapidophilia processes, collects, uses and shares personal data when using this website https://rapidophilia.com (the "Site"). Please read the following information carefully to understand our practices regarding your personal data and how we will process data.

Visitors and any users of the site are referred to as "user", "you" and "your" and Company is referred to as "we", "us", and "our". Accessing this Site constitutes a use of the Site and an acceptance to our Privacy Policy.

Personal Identification Information

We may collect personal identification information from our users in a variety of ways, including, but not limited to, when users contact us or submit the form, subscribe to a newsletter, and in connection with other activities, services, features, or resources we make available in on this website.

Users may visit the website anonymously. We will collect personal identification information from users only if they voluntarily submit such information to us. Users can refuse to supply personal identification information but doing so may prevent them from engaging in certain booking activities.

How We Use Collected Information

We may collect and use users' personal identification information for the following purposes:

Internal record keeping or to improve customer service:

Information you provide helps us respond to your customer service requests and support needs more efficiently.

We may use information in the aggregate to understand how our use as a group use the services and resources provided on the website.

To send periodic emails or any other notifications:

We may use users email addresses to send users information and updates pertaining to their order. User email addresses may also be used to respond to user inquiries, questions, or other requests.

Sharing Your Personal Information

We do not sell, trade, or rent user personal identification information to others.

However, we share your personal identification information to vendors (hotels/flights/local operators etc.) and it solely depends on them how they use your personal identification information as per their privacy policies.

Third Party Websites

User may find advertising or other content in our website that link to the websites and services of our partners, suppliers, advertisers, sponsors, licensors and other third parties. We do not control the content or links that appear on these websites and are not responsible for the practices employed by websites linked to or from our website. In addition, these websites or services, including their content and links, may be constantly changing. These websites and services may have their own privacy policies and customer service policies. Browsing and interaction on any other website, including websites which have a link to our user, is subject to that website's own terms and policies.

Changes to This Privacy Policy

We have the discretion to update this Privacy Policy at any time. We encourage users to frequently check this page for any changes. You acknowledge and agree that it is your responsibility to review this Privacy Policy periodically and become aware of modifications.

Your Acceptance of These Terms

By submitting your personal identification information on the website, you signify your acceptance of this Privacy Policy. If you do not agree to this Privacy Policy, please do not submit on the website. Your continued use of our website following the posting of changes to this Privacy Policy will be deemed your acceptance of those changes.

Cancellation / Refund Policy

const RefundPolicyPage: React.FC = () =>

Cancellation/Refund Policy

Cancellation by User

If You fail to complete required payments by the stated due dates (after reminders), the booking is canceled, and the amount paid will be non-refundable.

Cancellation by Rapidophilia or Supplier/Vendor

In circumstances like insufficient group size, force majeure events, or the Supplier's inability to provide the service, Rapidophilia will endeavor to inform You at least 7 days before departure (where feasible). You may opt for a full refund or accept an alternative arrangement.

If the tour is canceled mid-trip for force majeure or safety reasons, refunds (if any) depend on the portion of the trip unused and the Supplier's discretion.

Refund Process

Rapidophilia will only process refunds after receiving the refunded amount from Suppliers. Refunds typically return to the original payment source (bank/card) unless otherwise agreed in writing.

Convenience fees, Taxes, or certain non-refundable amounts may be deducted from the total refund.

Modification Policy

In case of a reduction in the number of participants or changing dates of your trip, the refund amount will be calculated on a case-by-case basis, considering the impact on group size, operational feasibility (e.g., car seating capacity, room type, local operator's agreement), and other factors.

Pax addition or reduction may lead to recalculated costs, subject to availability and operational constraints.

Any changes may incur additional charges depending on the new requirements.

No-Show & Partial Usage

Failure to show up at scheduled departure or check-in times may result in the booking being treated as a no-show with no refund due.

No refunds for partial usage of the package (e.g., leaving mid-tour or skipping certain included activities).

Complaints & Refund Requests Deadline

Any refund request (e.g., service denial, incomplete services) must be submitted with valid evidence (emails, logs, media, vendor confirmations) within 5 days of trip completion (write to

). Beyond this timeframe, no requests will be entertained.