# Sajal Sharma

**Engineering Lead** 

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## **WORK EXPERIENCE**

# **Engineering Lead**

FloBiz (Formerly KoinEx)

03/2019 - Present

Organisation is focused to provide services to MSME sector. (FinTech) - Backend Developer

- Setting up the boilerplate for Phoenix based application (Elixir language).
- Led the implementation of JWT based authentication/authorisation service.
- Implemented and developed Partner Based and Admin Based dashboards.
- Written PostgreSQL queries for implementing and setup for Financial Services for Analytical Study of the business healths of MSME sector in India.
- Setting up Airbrake for Error Logging and introduction of Phoenix Queuing Mechanism for asynchronous tasks.
- Integrated AWS, ELK, Appsignal (APM Monitoring) for the application. Setting up of Cache System.
- Helped in creating SOP (Standard Operating Procedure) for Dev team.

## Senior Software Engineer

Practo Technologies 🗷

10/2017 - 03/2019

Healthcare Domain (Practo Consult) - Backend Developer

- Used Firebase for socket connections between devices and NoSQL database.
- Created backend architecture for Voice and Video chats.
- Created differential pricing model architecture for different specialities based on geographical locations.
- Created seamless backend architecture and codebase for 24 \* 7 chat service for Practo Plus Subscriptions.
- Follows TDD (Test Driven Development) and encouraged for the same.
- Took care of SLAs (Service Level Agreements) for User-related issues, and TAT (Turn Around Time) for ticket resolutions were maintained at 4 hours for 90th percentile.
- Managed deployments for Consult Service (Practo's Product) and took care of the infrastructure (Cron server, Worker server, the Application server).
- On-Call at 1st Level and 2nd Level Pagerduties for Consult.

### Software Engineer

Practo Technologies 🗷

06/2015 - 09/2017

Healthcare Domain (Practo Consult) - Fullstack Developer

- Contributed and maintained Ray Follow-up (a chat feature which enables patients to chat with their doctor after their physical appointment).
- Created backend dashboards for internal day to day work for operations and finance.
- Created Doctor web answering platform for questions asked to them by consumers of the service.

# **Teaching Assistant**

IIIT Hyderabad 🗷

07/2014 - 04/2015

 Took lectures, tutorials, organised labs and rectified answer sheets for Data Structures and Advanced Problem Solving taught in the institute.

## **SKILLS**



## **MISC**

#### Dean Merit List (IIIT Hyderabad)

 Got the honour to make it to the Dean's Merit List for 4th Semester M.Tech CSE after securing 9 CGPA.

#### **GATE Score**

 Achieved a GATE CSE percentile of 99.38 for 2013 examination.

# **EDUCATION**

# M.Tech CSE

IIIT Hyderabad - 8.55 CGPA

07/2013 - 05/2015

#### **B.Tech IT**

MAIT, GGSIPU (Delhi) - 85%

07/2009 - 06/2013

#### 12th CBSE

KV Shalimar Bagh (Delhi) - 91.4%

04/2007 – 05/2008